

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO	DATE
Singleton/Amick	1-21-14

DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER 000240	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR cc: Gressner, Patterson	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE 1-30-14
	<input type="checkbox"/> FOIA DATE DUE _____
	<input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

Brenda James

From: Cynthia Gore
Sent: Friday, January 17, 2014 10:33 AM
To: Brenda James
Subject: FW: Quality Bonus
Attachments: CY2012 Quality Bonus Clarification_1.7.14.pdf

RECEIVED

JAN 17 2014

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Brenda,
Please log this. Thanks

Cynthia Gore
Executive Assistant II
Cynthia.Gore@scdhhs.gov
803.898.3202
1801 Main Street, 11th Floor
Columbia, South Carolina - 29201
www.scdhhs.gov



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From: Bryan Amick
Sent: Tuesday, January 07, 2014 1:03 PM
To: Cynthia Gore; Deirdra Singleton
Cc: Evan Gessner; Nathaniel Patterson
Subject: FW: Quality Bonus

We probably need to treat as a log letter. Would need to be logged to me I suppose.

From: Stephen Moore <STEMOORE@CENTENE.COM>
Date: Tuesday, January 7, 2014 at 11:49 AM
To: Deirdra Singleton <Singled@scdhhs.gov>
Cc: Paul Accardi <PACCARDI@CENTENE.COM>, Nathaniel Patterson <PATTNAT@scdhhs.gov>, Evan Gessner <Evan.Gessner@scdhhs.gov>, Bryan Amick <bryan.amick@scdhhs.gov>
Subject: Quality Bonus

Please see the attached letter.

Thanks,
Stephen

ABSOLUTE TOTAL CARE



1441 Main Street, Columbia, SC 29201 • 1-866-433-6041 • www.absolutetotalcare.com

January 7, 2014

VIA EMAIL ONLY:

Deidra T. Singleton, Deputy Director
South Carolina Department of Health and Human Services

Re: CY2012 Quality Bonus Clarification

Dear Ms. Singleton,

Paul Accardi, the President of Absolute Total Care (ATC), received an email from Bryan Amick this morning with an attached letter dated January 6, 2014 regarding CY 2012 Quality Penalty/Bonus Calculation. The letter communicated how the net recoupment of \$214,616.84, made up of a Quality Penalty of \$395,643 and Quality bonus of \$181,026.16, would be applied against future payments to ATC. Due to the lack of specifics on how the bonus was calculated in the Contract, P&P and correspondence dated December 27, 2013, ATC is requesting a detailed explanation of how the bonus amount of \$181,026.16 was calculated. Included in the explanation, ATC is requesting the mathematical formula used to calculate ATC's bonus and an explanation of how the formula chosen creates a fair, unbiased distribution of the bonus funds among the MCOs that qualified for a bonus. Having that information and transparency in the process will ensure that one MCO is not unfairly disadvantaged or advantaged over another.

If you have any questions, please contact me at stemoore@centene.com or (803) 397-8827.

Sincerely,



Stephen Moore
Vice President of Finance

cc: Paul Accardi, ATC President
Nate Patterson, Program Director
Evan Gessner, Assistant General Counsel
Bryan Amick, Program Director