

**From:** Social Security Administration, Office of External Affairs <oea.net.post@ssa.gov>  
**To:** Kester, Tonykester@aging.sc.gov  
**Date:** 11/21/2014 5:25:25 PM  
**Subject:** Vision 2025 Survey

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Dear Colleague:

Social Security is developing a long-range vision and strategic plan, called *Vision 2025*, and we want to hear from you.

*Vision 2025* represents our efforts to ensure that we continue to provide excellent service to our customers today, tomorrow, 10 years from now, and beyond.

We would like you to participate in an online survey to tell us how we can best serve the American public in the future. The survey should only take a few minutes to complete.

Please help us spread the word by letting your members, associates, and colleagues know about this exciting opportunity to help Social Security shape its future of customer service.

**Here's how you can help:** Complete our [survey](#) and tell us how you would prefer to conduct business with us in the next 10 to 15 years.

We will also be promoting this survey through Facebook and Twitter, and we invite you to share or retweet these posts. We look forward to your opinions and ideas to help us serve the public in the coming years.

As always, thank you for your continued support!

Sincerely,  
Maria Artista-Cuchna  
Acting Associate Commissioner  
for the Office of External Affairs

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If you would rather not receive future communications from Social Security Administration, let us know by clicking [here](#).  
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