

From: Martha Anderson <summrshere@btinternet.com>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 11/7/2012 12:40:20 PM
Subject: Fwd: Action required on your ProtectMyID.com(TM) Identity Theft Protection membership

Begin forwarded message:

From: "ProtectMyID.com" <support@exprpt.com>
Date: 7 November 2012 17:38:02 GMT
To: summrshere@btinternet.com
Subject: Action required on your **ProtectMyID.com(TM)** Identity Theft Protection membership
Reply-To: "ProtectMyID.com Customer Care" <support-b7qf3myau2a4vmawkdgfaqcz41zc1a@exprpt.com>

To ensure our emails are delivered to your inbox, please add protectmyid@exprpt.com to your address book.

[Our Product](#) [About ID Theft](#) [FAQ](#) [Blog](#)

Dear martha-elizabeth anderson,
Customer Number: 174862279

Action Needed! Additional information is needed so that we can provide you with full access to your membership.

Welcome to [ProtectMyID.com\(TM\)](#) Identity Theft Protection! Thank you for signing up.

We take your security seriously and want to ensure that only your personal credit information is released to you. During your sign up for [ProtectMyID.com\(TM\)](#) Identity Theft Protection, you did not pass our identity verification procedure.

In order to get complete access to your membership, simply call us at 1-866-960-6943. We are open Mon-Fri 6am-6pm and Sat-Sun 8am-5pm Pacific Time. Our Customer Care representatives will ask you a few questions in order to confirm your identity. Alternatively, you can log in and gain access to your account by using the Personal Access Code (PAC) that we sent to the current address on your credit report. You should expect to receive this in the mail within 7-10 business days.

Please note you are in a recurring subscription, so the sooner you

finish the process, the sooner you can start enjoying all your benefits!

We thank you again and look forward to providing you with the full-range of membership benefits very soon.

Sincerely,

Douglas Sash
Vice President of Customer Care
ProtectMyID

Phone:
1-877-371-7902

Email:
support@protectmyid.com

Customer Care Hours:
Mon-Fri: 6am - 6pm (PT)
Sat-Sun: 8am - 5pm (PT)

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To learn more about our privacy policy, please [click here](#). ProtectMyID is a part of Experian, click [About Us](#) to learn more.

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