

**From:** Godfrey, Rob <RobGodfrey@gov.sc.gov>  
**To:** Adams, Chaney <ChaneyAdams@gov.sc.gov>  
Symmes, Brian <BrianSymmes@gov.sc.gov>  
Patel, Swati <SwatiPatel@gov.sc.gov>  
Pippin, Zach <ZachPippin@gov.sc.gov>  
**Date:** 10/30/2015 1:13:37 PM  
**Subject:** FW: Constituent request

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Just wanted to make sure y'all saw that Jeff followed up.

**Rob Godfrey**  
**Office of Governor Nikki Haley**  
**Desk: (803) 734-2028 | Mobile: (803) 429-6068**

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**From:** Jeff Taillon [mailto:jeff.m.taillon@gmail.com]  
**Sent:** Thursday, October 29, 2015 7:00 PM  
**To:** Godfrey, Rob  
**Subject:** Re: Constituent request

Thank you Rob.

I'm grateful that your office was able to review this request so expeditiously. The care and concern that the Governor's Office so consistently shows members of the community is commendable.

Please convey my gratitude to the staff members who helped point this family in the right direction.

Best,

Jeff

Jeff Taillon

Sent from my iPhone

On Oct 29, 2015, at 3:09 PM, Godfrey, Rob <RobGodfrey@gov.sc.gov> wrote:

**Rob Godfrey**  
**Office of Governor Nikki Haley**  
**Desk: (803) 734-2028 | Mobile: (803) 429-6068**

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**From:** Haltiwanger, Katherine  
**Sent:** Thursday, October 29, 2015 11:22 AM  
**To:** Godfrey, Rob; Casserly, James  
**Subject:** RE: Constituent request

Jeff is right regarding we can't get involved in transplant lists, but it seems to me that the issue is Medicaid and Well Care. I would send it to HHS for review. Rob, you can let Jeff know we sent it to HHS.

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From: Godfrey, Rob  
Sent: Wednesday, October 28, 2015 12:47 PM  
To: Casserly, James  
Cc: Haltiwanger, Katherine  
Subject: Constituent request

James –

I received this request, and I wanted to pass it along to you because I figured you could get it to the right person.

Rob

I doubt very seriously that y'all can get involved in cases involving the transplant list but I thought if anyone would know the correct course of action you would.

Jeff Taillon

Sent from my iPhone

Begin forwarded message:

> From: Gavin Smith <[gsmith\\_sc@icloud.com](mailto:gsmith_sc@icloud.com)>  
> Date: October 28, 2015 at 12:35:11 PM EDT  
> To: Jeff Taillon <[jeff.m.taillon@gmail.com](mailto:jeff.m.taillon@gmail.com)>  
> Subject: William Garrett Dye

>

> Jeff -

>

> Per our conversation, I'm providing you with information below. If anyone could help, I'd be forever grateful. Just as a side note, Katrina Shealy said she would look into this for me as well, but I figured I'd try and get it to the Governor, since I did work in her office years ago. Typically I'd never do something like this, but it's a matter of life or death for a 19 year old kid and I feel someone could do something.

>

> Thanks for all your help w/ this in advance.

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> —

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> Name: William Garrett Dye

> Contact Phone Number: Contact Deede Dye at (803)-354-7674

> Birthdate: 08/21/1996

> Social: 250-99-6302

> Insurance Info: Medicaid / WellCare — Medicaid Policy Number: 1923401202

>

> Issue: Garrett suffers from severe gastroparesis with complete stomach and stomach muscle paralysis, and was recently diagnosed with Brugada syndrome. On September 24, Garrett was found unresponsive in his room as a result of the heart condition (Brugada Syndrome), and was hospitalized until October 10 to have a defibrillator put in, in case his heart stops again.

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> Garrett is suffering from excruciating pain, has lost 50+ lbs, and is extremely malnourished. Doctors have attempted to feed him through a pic line intravenously, but this has to be removed due to unexplainable high fevers. A surgically placed feeding tube was placed, but it also had to be removed because of unexplainable vomiting, etc., as a result of the tube.

>

> After the defibrillator was placed, doctors referred Garrett to Duke, where he will receive a small

bowel transplant. They feel confident he can make a full recovery from this upon receipt of this transplant, but the paperwork is where the holdup is at, being that it is insurance between two states.

>

> He has been on pain medicine around the clock for the last year, but is now suffering withdrawals from the pain medicine. Doctors have explained that this is not his fault, as anyone on pain medicine for that long would have a dependency on it. We have tried to seek help from rehabilitation centers, but due to his medical conditions, they will not admit him to undergo a detox program because they are not equipped to provide the medical support he needs as well.

>

> At this point, doctors believe the best option for him is to get to Duke as soon as possible and begin the transplant process. The only hold up - is the insurance paperwork between Duke and his insurance. The doctors and nurses have spent countless hours for the last two weeks on the phone trying to get things handled, but there seems to be some sort of disconnect and we are watching a 19 year old suffer, as a result of some paperwork that cannot get figured out.

>

> If there is anything that can be done to get this paperwork completed, so we have clearance to go to Duke - much would be appreciated. A 19 year old, much less anyone, should not have to endure this pain - especially prolonged as a result of paperwork from an insurance company.

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> Thanks in advance for your help.

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**Rob Godfrey**

**Office of Governor Nikki Haley**

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