



LIEUTENANT GOVERNOR'S OFFICE ON AGING
 1301 Gervais Street, Suite 350 - Columbia, South Carolina 29201
VETERAN DIRECTED HOME AND COMMUNITY BASED SERVICES

Name and Address		Period
Santee-Lynches Regional Council of Governments 36 West Liberty Post Office Box 1837 Sumter, South Carolina 29151		July 2014 - June 2015
Federal Employer ID Number		LGOA Document Number
57-0870249		
		Status of Program
		New <input type="checkbox"/> Amendment <input type="checkbox"/>
		Reviewed and Approved By
		Finance Manager _____ Program Manager _____

PARTICIPANT	ID	STATUS	GOOD TO SERVE	CARE COORDINATOR	PROGRAM	COUNTY	ADMIN FEE	ADRC PORTION	ADRC Assessment Fee	Service Start Date	Service End Date	Notes
ARBUCKLE, KENNETH	C000167	ENROLLED	Yes	GLADENE (DENA) HEYWARD	VA-DORN	CLARENDON	431	\$ 205.00	\$ -	8/1/2014		
BAIRD, ROBERT	C000154	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Sumter	398	\$ 205.00	\$ -	6/1/2014		
BLANDING, BEAUREGARD	C000109	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Kershaw	431	\$ 205.00	\$ -	6/1/2013		
BOYKIN, EDWARD	C000063	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Sumter	398	\$ 205.00	\$ -	7/3/2012		
BROADWAY, LARRY	C000122	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Kershaw	431	\$ 205.00	\$ -	11/1/2013		
BROWN, RAYMOND	C000136	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Sumter	398	\$ 205.00	\$ -	1/15/2014		
BURKETT, PAUL	C000173	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Kershaw	431	\$ 205.00	\$ -	9/1/2014		
BRUNSON, MATTHEW	C000106	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	4/1/2013		
CARRION, FLOYD	C000162	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	ORANGEBURG	431	\$ 205.00	\$ -	7/1/2014		
CEO, BRENDA	C00161	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	6/1/2014		
COMER, LARRY	C000159	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	BAMBERG	431	\$ 205.00	\$ -	7/1/2014		
CRAIG, MERLIN	C000153	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	KERSHAW	431	\$ 205.00	\$ -	6/1/2014		
DAVIS, CLARENCE	C000137	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	2/1/2014		
FAIR, BEN	C000169	ENROLLED	Yes	GLADENE (DENA) REID	VA-DORN	ORANGEBURG	431	\$ 205.00	\$ -	8/1/2014		
GILMORE, GLADYS	C000059	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Sumter	398	\$ 205.00	\$ -	6/9/2012		
GRIGGS, EUGENE	C000144	ENROLLED	Yes	GLADENE (DENA) REID	VA-DORN	KERSHAW	431	\$ 205.00	\$ -	5/1/2014		
GRIMES, ARTHUR	C000158	ENROLLED	Yes	GLADENE (DENA) REID	VA-DORN	Richland	431	\$ 205.00	\$ -	7/1/2014		
GUILD, JOSEPH	C000172	ENROLLED	Yes	GLADENE (DENA) REID	VA-DORN	Richland	431	\$ 205.00	\$ 757.00	10/1/2014		
HAYNES, CHARLES	C000146	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	ORANGEBURG	431	\$ 205.00	\$ -	5/1/2014		
HILL, CHARLES	C000141	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	4/1/2014		
HOOD, WERNER	C000117	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	7/1/2013		
HUDSON, MAURICE	C000151	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	5/1/2014		
HYATT, BILLY	C000163	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Lexington	431	\$ 205.00	\$ -	7/1/2014		
JACOBS, LARRY	C000139	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Fairfield	431	\$ 205.00	\$ -	4/1/2014		
JOHNSON, JOHN	C000164	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	7/1/2014		
LANGLEY, WILBURN	C000148	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Fairfield	431	\$ 205.00	\$ -	6/1/2014		
LAUREANO, CRYSTAL	C000132	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	2/1/2014		
LEBBY, ROBERT	C000118	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Lexington	431	\$ 205.00	\$ -	7/1/2013		
LORRICK, COLIE	C000110	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	6/1/2013		
LUCAS, ALFRED	C000052	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Lexington	431	\$ 205.00	\$ -	5/2/2012		
MILLER, ROBERT	C000170	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	LEE	431	\$ 205.00	\$ -	8/1/2014		
MERCADO, LUIS	C000174	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	KERSHAW	431	\$ 205.00	\$ -	9/1/2014		
MUELLER, DAVID	C000051	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	1/1/2013		
PEVEY, WILLARD	C000113	ENROLLED	Yes	GLADENE (DENA) HEYWARD-REID	VA-DORN	Richland	431	\$ 205.00	\$ -	7/1/2013		

Santee-Lynches AAA/ADRC
PO Box 1837
Sumter SC 29151

Veteran's Directed Home and Community Based Services
(VDHCBS)
Report: October 2014

PART ONE – MONTHLY ACTIVITIES

Date	Activity
10/1/14	VD-HCBS PPL Trouble Tickets – Payroll 9/15-9/30 *Checked – RDF balance for each veteran who called in for the day. 1. Guild - ENROLLED – VD-HCBS Program 2. Werk – Employee/Slankard – Good to Serve informed the daughter of the veteran 3. Jacobs – Associated with himself for Other Consumer Goods 4. Lebyy – Associated with himself for Other Consumer Goods 5. Doty – Budget deleted – Deceased Status 6. Brown – Created authorization in the RDF for Lawn Care – Invoices
10/2/14	VD-HCBS PPL Trouble Tickets *Checked – RDF balance for each veteran who called in for the day. 1. Trapp – Home Visit – Employee Pk completed (McCary) 2. Sumter – Employee/Rivers – Good to Serve informed the wife of the veteran 3. Thompson – spoke to the wife to set-up appt for new employee pk (Wanda) 4. Lucas – spoke to the son regarding submitting a invoice for a hospital bill 5. Haynes – spoke to veteran regarding submitting a invoice for a recliner chair 6. Hyatt – spoke to the son regarding the status of employees timesheets (Newman/Barton) 7. Seller – spoke to the daughter regarding the status of employee/Rabon timesheet 8. Grimes – spoke to the grand-daughter regarding the status of the employees timesheets 9. Robinson – spoke to the employee (Bonnie) regarding the status of her timesheet in the web portal 10. Comer – spoke to the employee regarding resubmitting her timesheet to PPL
10/3/2014	VD-HCBS PPL Trouble Tickets *Checked – RDF balance for each veteran who called in for the day. 1. Thompson – Home visit – discussed the budget, invoices and adding a potential employee for the weekend 2. Brunson – spoke to the employee regarding submitting a timesheet in the web portal 3. Davis – spoke to the veteran regarding scheduling a home visit – employees shifts/timesheets issues 4. Brown – spoke to the wife of the veteran regarding employee/Scott timesheet exceed 40 hours 5. Watkins – spoke to the wife of the veteran regarding the employee/Bagley timesheet status in the web portal 6. Redmond – spoke to a relative of the veteran regarding the employee/Collins timesheet status in the web portal 7. Mueller – spoke to the daughter regarding the employee/Moss timesheet status in the web portal 8. Mercado – spoke to the employee/Thomas regarding the status of her timesheet in the web portal 9. Brown – spoke to the employee/Holland regarding the status of her timesheet in the web portal 10. Robinson – spoke to the employee/Bonnie regarding not being paid all of her hours 11. Carrion – spoke to the daughter of the veteran regarding the Respite invoice being denied 12. Conference call with Mark @PPL, Denise Rivers @ Lt Governors, Gena and Connie @ SL-RCOG – reviewed the invoice policy

10/6/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Gena Kiber @ SL-RCOG spoke some of the veterans: Werk, Sansbury, Jacobs, Carrion, Brown and Lebbly regarding clarification for Respite Services. Gathered information from the VD-HCBS Program Manual to construct a letter to send to all of the veterans in regards to Respite Services that is billable for payment from PPL.
10/7/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Haynes – spoke to the veteran regarding submitting his recliner chair invoice 2. Hyatt – spoke to the son of the veteran regarding the balance of the RDF 3. Warnock – spoke to the relatives of the veteran regarding the balance of the RDF 4. Guild – spoke to the daughter who wanted to check the new employees/Miles/Saxon status 5. Brown – spoke to the wife of the veteran who wanted to discuss the employees hours – staying with in the budget allotted hours 6. Burkett – spoke to the employee regarding not receiving her payroll check on time 7. Lebbly – spoke to the wife of the veteran regarding reimbursement for physical therapy
10/8/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Craig – Home visit – completed an Assessment 2. Jacobs – Home visit – gathered signatures on invoices, discussed policy regarding Respite Services and employee discussed pending issues
10/9/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Arbuckle – Home visit – Gena Kiber@ SLRCOG discussed Level 1 Homemaking and adding a new employee for the veteran. 2. Prosser – spoke to the employee/Glover regarding not being able to submit previous timesheet 9/15-9/30 into the web portal 3. Brunson – spoke to the employee/Simuel regarding submitting her previous timesheet 9/15-9/30 into the web portal 4. Watkins – completed an Assessment 5. Jimimerson – call regarding the status of her timesheet 6. Mercado – spoke to the employee/Thomas regarding the status of her timesheet in the web portal
10/10/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Davis – Home visit – discussed RDF balance, PPL monthly statement, adding a potential new employee and its affect on his budget 2. Watkins – spoke to the employee of the veteran regarding the employee/Bagely not receiving her funds from payroll 3. Hudson – spoke to the employee/Flood regarding – Young @ Heart Agency 4. Shealy – spoke to the wife of the veteran regarding the invoice from Care One Agency – adding the agency as a vendor in the program
10/13/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Watts – home visit - completed an assessment and discussed Other Services (Respite) listed in the

	<p>VD-HCBS Program Manual</p> <ol style="list-style-type: none"> 2. Carrion – home visit – completed a new employee packet/Slankard 3. Baird – spoke to the veteran regarding how he can increase the hours for his employee/Nelson 4. Davis – spoke to the employee/Stevens regarding switching shifts with another employee/Nicole 5. Trapp – spoke to the employee/Brandy regarding the submitting her timesheet and the payment schedule deadline 6. Blanding – completed an assessment 7. Witten – completed an assessment 8. Werk – spoke to the veteran daughter regarding the employee hours increased to 40hrs 9. Pevey – spoke to the employee regarding the employee/Joyce not receiving a full pay – had to resubmit timesheet for missing days
10/14/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Thompson – home visit completed employee packet/Wanda 2. Robinson – spoke to the employee/Bonnie regarding her timesheet status in the web portal 3. Davis – spoke to the veteran regarding adding a new employee for the evening shift 4. Brown – spoke the employee/Scott regarding submitting her timesheet to PPL 5. J Johnson – completed an assessment 6. Baird – faxed over the House Maid invoice to PPL for payment 7. Shealy – I spoke to the wife of the veteran regarding submitting the Care One – Generations Respite Invoice for payment
10/15/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Davis – Home visit – completed employee pk/Gilyard 2. Laureano – Home visit – completed an assessment 3. Sansbury – spoke to the wife of the veteran regarding the status of the Respite Invoice that Mark @ PPL stated would be paid out for \$555.00 4. Brown – spoke to the wife of the veteran regarding the employee/Scott exceeding 12hrs 5. Miller – spoke to the son of the veteran regarding the employee/Gass exceeding 40hrs 6. Hudson – spoke to the veteran regarding submitting invoices for House Cleaning services
10/16/2014	<p>VD-HCBS PPL Trouble Tickets – Payroll 10/1-10/15</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Carrion – Spoke to the daughter of the veteran regarding the employee/Shuler submitting a timesheet for previous date 9/13 - 9/14. I authorized funds from RDF for payment 2. Prosser – spoke to the wife of the veteran regarding the status of the Bath Fitter’s invoice to PPL 3. J Johnson – spoke to the daughter regarding submitting the employee/Ellison timesheet 4. Prosser – spoke to the employee/Glover regarding submitting her timesheet to PPL 5. Burkett – spoke to the veteran regarding corrections needed on the employee/Williams timesheet 6. Brown – spoke to the wife of the veteran regarding the employee/Scott exceeding 40hrs 7. Baird – spoke to the employee/Nelson regarding submitting her timesheet to PPL 8. Shealy – spoke to the employee/Hall regarding submitting her timesheet to PPL 9. Gilmore – faxed over timesheets for employees/Farmer, Gass and Washington 10. Carrion – spoke to the daughter of the employees/Shuler, Jenkins and Slankard regarding submitting their timesheets to PPL and staying within the allotted hours stated in the budget 11. Warnock – faxed over timesheet for employee/Hilton to PPL 12. Brunson – spoke to the employee/Simuel and PPL – regarding trouble with submitting her timesheet in the web portal. Participant password was reset – web portal 13. Comer – spoke to the wife regarding getting a computer for the veteran

10/17/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Brown – spoke to the wife of the veteran regarding the employees exceeding 40hrs 2. Davis – spoke to the veteran regarding employee/Gilyard – Good to Serve 3. PPL – sent a email to Mark @ PPL regarding changing the pay rate at \$1.00 for employees/Thomas \$10.00 and Shaffer from \$10.75 4. Guild – called regarding the background checks status for the employees/Saxon and Miles 5. Sansbury – I spoke to the wife of the veteran regarding the employee timesheet status
10/20/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Mueller – home visit – completed employee pk/Cindy 2. Sellers – spoke to the daughter of the veteran regarding gaining access to the web portal – reset password 3. Pevey – spoke to the employee/Joyce regarding his payroll check- amount not correct. PPL did not process two days on his timesheet. 4. Arbuckle – spoke to the wife of the veteran regarding a potential employee/Cynthia working the evening shift 5. Davis – spoke to the veteran regarding adding an employee/Flood – who will get paid out the RDF 6. Blanding – spoke to the daughter of the veteran regarding the balance in the RDF 7. Fair – spoke to the wife of the veteran regarding the employee/Wannamaker direct deposit status 8. Hyatt – received a request from PPL regarding the veteran association with himself for Computer/Electronics
10/21/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Mueller – spoke to the daughter regarding the new employee/Cindy – Good to Serve 2. Prosser – spoke to the wife of the veteran regarding the Bath Fitters Invoice status 3. Hyatt – spoke to the son of the veteran regarding the Best Buy – Computer invoice status 4. Shealy – spoke to the daughter of the veteran regarding the status of the Care by Generations invoice
10/22/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Haynes – spoke to the veteran regarding the employee/Davis pay roll check status – it was not deposited in the bank as of yet 2. Arbuckle – spoke to the employee regarding adding a new potential employee for the weekend and evening shift 3. Grimes – spoke to the grand-daughter regarding submitting invoices for Lawn service 4. Haynes – spoke to the employee regarding the status of employee Thompson-Haynes timesheet 5. Hudson – spoke to the veteran regarding submitting invoices for Dental bill reimbursement 6. Mueller – spoke to the daughter of the regarding the employee/Cindy – Good to Serve 7. Burkett – spoke to the employee/Williams regarding her PPL – Citizen Bank pay roll check – she was trying to find a local Citizen Bank 8. Baird – spoke to the employee/Nelson regarding her PPL – Citizen Bank pay roll check – she was trying to find a local Citizen Bank 9. Prosser – spoke to the wife of the veteran regarding the status of the Bath Fitters invoice 10. Sansbury – spoke to the wife of the veteran regarding the status of the Respite Invoice 11. Sellers –spoke to the daughter of the veteran regarding scheduling a home visit to discuss the VD-HCBS program and adding a new POA

10/23/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Sellers – home visit – participant registered in the web portal for pay roll, discussed the budget and employee hours 2. Jenkins (Deceased) – spoke to the daughter of the veteran regarding previous invoices that has not been paid for June 30th
10/24/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day</p> <ol style="list-style-type: none"> 1. Witten – spoke to the daughter of the veteran regarding the timesheet for employee/Hopkins not submitted to PPL on time and it caused delayed 2. Jenkins (Deceased) – spoke to the daughter regarding the status of the June invoices for reimbursements 3. Thompson R. – spoke to the son regarding the status of the employee/Wanda timesheet in the web portal 4. Smith G. – spoke to the daughter regarding scheduling a home visit for a potential new employee 5. Jimimerson – spoke to the employee regarding working for other veterans who need providers 6. Robinson – spoke to the employee/Cabbagestalk regarding referring a friend as a potential provider
10/27/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Hudson – home visit – collected signatures from the employee/Flood and the veteran 2. Davis – home visit – collected signatures from the veteran – completed a new employee pk/Flood 3. Griggs – spoke to the daughter of the employee regarding Respite services 4. Zimmerman – spoke to the sister of the veteran regarding Respite services 5. Baird – spoke to the employee/Nelson regarding the timesheet status in the web portal 6. Prosser – spoke to the wife of the veteran regarding the status of the Bath Fitters invoice 7. Brunson – spoke to the employee regarding having trouble with submitting her timesheet in the web portal – the web portal keeps rejecting the timesheet 8. Brown – spoke to the wife of the veteran regarding getting a new Lawn Care contract 9. VA/Jessie Rodgers – received a call regarding the status of Jenkins invoices from June 10. Comer – spoke to the wife of the veteran regarding the status of the computer/electronic invoice 11. Langley – spoke to the daughter of the veteran regarding the status of the house cleaning invoice
10/28/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Brunson – home visit – help the participant with approving her employee/Simuel timesheet in the web portal and collected receipts for reimbursements and gather signatures 2. Smith G. – home visit – completed a new employee pk/Vonhensen 3. Thompson R. – spoke to the employee/Beasley regarding the status of his timesheet in the web portal 4. spoke to the veteran regarding the employee/Flood – Good to Serve 5. Guild Brown – spoke to the wife of the veteran regarding the status of the Lawn Care Invoice 6. Davis – spoke to the daughter of the veteran regarding the status of the background check waiver for employees/Saxon and Miles – Good to Serve
10/29/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Prosser - home visit – participant registered in the web portal for pay roll, discussed the budget and Bath Fitters Invoice status

	<ol style="list-style-type: none"> 2. Arbuckle – spoke to the wife of the veteran regarding the status for level 1 – homemaking service from Addus. Schedule a home visit for 10/30 - to do an employee pk/Brown 3. Jenkins (Deceased) – spoke to the veteran regarding the check she received from PPL for June 2014 invoices 4. Sansbury – spoke to the wife of the veteran regarding the Respite service check that she received for \$1.00 instead of the correct amount of \$555.00 –emailed Mark @ PPL regarding the issue
10/30/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. Arbuckle – Home visit – completed an employee pk/Brown 2. Brown – spoke to the employees/Scott and Holland regarding submitting their timesheet to PPL 3. Burkett – spoke to the employee/Williams regarding submitting her timesheet to PPL 4. Sumter – spoke to the employee/Rivers regarding sending his pay roll check to the PO Box instead of the physical address 5. Thornton – spoke to the wife of the veteran regarding the employee/Sonia submitting her timesheet to PPL 6. SC Works – Helen Highsmith – regarding working with the veterans to find providers 7. Griggs – spoke to the employee/Justin regarding the reason why his pay roll check was return back to the bank. Emailed Mark @PPL regarding this issue 8. Trapp – spoke to the employees/Shaffer and McCary regarding submitting their timesheet status in the portal
10/31/2014	<p>VD-HCBS PPL Trouble Tickets</p> <p>*Checked – RDF balance for each veteran who called in for the day.</p> <ol style="list-style-type: none"> 1. I spoke to the following veteran’s employees regarding submitting their timesheets to PPL: <ol style="list-style-type: none"> a. Gilmore – Farmer/Gass/Washington b. Baird – Nelson/Pinckney c. Brown – Scott/Holland d. Haynes – Haynes/Jeffers/Davis e. Trapp – Shaffer/McCary f. Hyatt – Barton/Newton g. Warnock – Hilton h. Comer – Murdaugh i. Mercado – Thomas j. Sansbury – Gordon
PART TWO – HEADWINDS/CHALLENGES	
As of October 31, 2014 there are a total of Fifty-two (52) veterans currently enrolled in the program and are good to serve. Fifteen (15) are in our region, thirty-one (31) are in located in the Central Midlands region and Six (6) in Lower Savannah.	
PART THREE – TAILWINDS/SUPPORT	
PART FOUR – OTHER COMMENTS	
None for this report	
VDHCBS Care Coordinator(s): Gladene (Dena) Heyward-Reid	