

**From:** Larry Martin <LarryMartin@scsenate.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**CC:** Cindy LedbetterCindyLedbetter@scsenate.gov  
**Date:** 11/21/2012 8:34:41 AM  
**Subject:** Sue Kelley of Easley/Experian issue

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Katherine:

Mrs. Kelley (864) 859-4901 said that she signed her husband up with Experian over the phone with no trouble at all. When she attempted to sign up by calling the same number, the person said that he could not accept her application and provided her with another number to call. She has become frustrated as the new number is automated and no one answers or will return her call. Could you pass Mrs. Kelley's number along to someone to assist her?

Many thanks! Hope you have a great Thanksgiving.

Larry

Senator Larry A. Martin  
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