

From: Deleon, Wanda J

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Date: 8/5/2010 10:43:40 AM

Subject: Unresolved FARS checks sent to DMV for Processing.xls

Attachments: FARS_Settled_merchant_Paid_April 2007_August 4_2010.xls
Unresolved FARS checks sent to DMV for Processing.xls

Marcia,

Attached you will find two files one for settled (paid) checks collected by FARS, the other is for unresolved checks sent to DMV.

I spoke with FARS and based on the information they have; the only time checks are sent back to us is when we request for them to be sent, there is a dispute by the customer or if the check is marked "return to maker". There maybe other reasons, but the ones listed above are the most common reason. (Per my understanding we do not request the checks, however as you can see some of the uncollected checks are sent back to us.)

Please let me know if you have any questions. The face value of the check and the \$5.00 adm fee is combined in the payment (deposit) that is sent to Wachovia.

Thanks