

**From:** Pondy, Kevin <pondyk@aging.sc.gov>  
**To:** 'cbedsole@aarp.org'cbedsole@aarp.org  
**CC:** Kester, Tonykester@aging.sc.gov  
**Date:** 8/28/2014 1:51:14 PM  
**Subject:** RE: SC Access Questions

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Ms. Bedsole,

SC Access is a web based and hosted application written by Visionlink, Inc. and running on their servers housed in multiple locations in Colorado to mitigate single location disasters and facilitate disaster recovery.

The LGOA has been working with and using Visionlink's system for ten years. The contract is renewed yearly in the fall at around \$22,000. The contract based upon the number of portals (about \$2,000 each) and the number of resources in the database (currently around 13,000). We do not incur any per user licensing fees and have 118 active users. We currently have two active portals right now, one for ADRC contact management and one for SHIP contact management, and a third for testing.

Thank you,

Kevin Pondy  
Information Technology Manager  
South Carolina Lieutenant Governor's Office on Aging  
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**From:** Kester, Tony  
**Sent:** Friday, August 15, 2014 10:14 AM  
**To:** Pondy, Kevin  
**Subject:** FW: SC Access Questions

Help please.

Thanks.

Tony Kester  
Aging Director  
South Carolina Lieutenant Governor's Office on Aging  
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**From:** Bedsole, Coretta D [<mailto:cbedsole@aarp.org>]

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**Sent:** Friday, August 15, 2014 9:47 AM

**To:** Kester, Tony

**Subject:** SC Access Questions

Tony,

Thanks for talking with me this morning about the additional questions regarding SC Access. I am so excited about the possibility of making changes to better improve access to services and information for SC seniors. Here are the questions.

What server hosts SC Access? Is it on state sponsored server or does the program run on a Vision Link server?

What type of contract does the Office on Aging have with Vision Link? How long is the contract? Is there a cancellation clause? And are there any penalties for cancellation?

How much is the Office on Aging currently paying for its license fee?

Look forward to hearing from you. Happy Friday.

Coretta

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