

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>3-10-08</i>
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER  <i>000458</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____		
2. DATE SIGNED BY DIRECTOR  <i>Claud 3/18/08, letter attached</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>3-20-08</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action		

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			



House of Representatives  
Washington, DC 20515

BOB INGLIS  
4TH DISTRICT, SOUTH CAROLINA

March 5, 2008

SCIENCE  
FOREIGN AFFAIRS

*Log: Myers  
Appo Sign*

Jimmy Brown  
Chief, Medicare Fee for Service Branch  
Division of Financial Management & Fee for Service Operations  
61 Forsyth Street, Suite 4t20  
Atlanta, GA 30303-8831

**RECEIVED**

MAR 07 2008

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

Dear Jimmy:

I am writing on behalf of my constituent, Alma Haynes (SSN: 251-64-5675, D.O.B. 8/4/1940), about her request for a lightweight wheelchair. Enclosed is a copy of her letter for your review.

I would greatly appreciate your addressing the questions and concerns mentioned in Alma's correspondence with respect to your agency's governing rules and regulations. I have assured Alma that I would write to emphasize my interest in her case and to help obtain a reply from your office.

Thank you, in advance, for your help and please feel free to call April Evans of my Greenville office if you have any questions or need further information. April can be reached at 864.232.1141.

I look forward to hearing from you soon.

Sincerely,

Bob Inglis  
Member of Congress

BI/ae

Enclosure

cc: Alma Haynes  
SC Department of Health and Human Services

WASHINGTON, DC  
330 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
PHONE: (202) 225-8020  
FAX: (202) 225-1177

SPARTANBURG, SC  
464 EAST MAIN STREET, SUITE 8  
SPARTANBURG, SC 29302  
PHONE: (864) 582-6422  
FAX: (864) 573-9478  
UNIVERSITY, SC  
PHONE: (864) 427-2205  
www.house.gov/inglis

GREENVILLE, SC  
105 NORTH SPRING STREET, SUITE 111  
GREENVILLE, SC 29601  
PHONE: (864) 232-1141  
FAX: (864) 233-2160

FEB 25 2008

BY: \_\_\_\_\_

Feb 29, 2008.

Dear Congressman,

I would like to tell you about something that has happened to me that I do not believe was right. Several years ago I had to have my right leg amputated due to my diabetes and had to have a prosthetic leg put on.

I only have one good leg to walk on and it is beginning to give away with me and it is hard to get around. Dr. Tummons, my doctors from North Hills Medical Center Hwy 14, wrote a prescription for me to get a lightweight wheelchair. I received my lightweight wheelchair from Carolina Home Care. I also have an electric wheelchair for around the house that Medicare paid for, but I have had trouble out of the wheelchair every since I received it. The battery on the electric wheelchair does not

stay charged. I have had the electric wheelchair company,

Allmighty Medical Supply ~~phone~~ phone number 574-1477, come out to fix the chair and it still does not work.

On Feb 18, 2008 Carolina Home Care came and took back my lightweight wheelchair, stating that Medicare and Medicaid was not going to pay for this wheelchair anymore because I have the electric wheelchair. What I did not understand was that I have had my electric wheelchair for several years and they had been paying for my lightweight wheelchair for about that same time, and they had it on record. We called Medicare and they stated that they had already paid for the wheelchair and that Medicaid was the one that had not paid. We called Medicaid, they said that they had never got a bill for a lightweight wheelchair. I would like for you

(3)

to inquiry into this matter for me. I need a lightweight wheelchair to go to doctor appointments, because my granddaughter is the one that takes me and the electric wheelchair is to heavy for her to get into her van. I, also, called the company that I got the wheelchair (electric) from and their phone is always busy. I have also called Falcon Orthopedics Corp in Florida, the one that owns the company that sold the wheelchair to me, their phone number is 1-305-885-9222. Their phone is always busy everytime I call. Please check into this matter for me, because I need my lightweight wheelchair to go to my doctors appointment. If they are not going to pay for a lightweight wheelchair, then they need to consider putting or buying, my granddaughter a lift to put my chair on for her van

P.S. My phone number Sincerely Yours  
is 864-241-3864, if Alma & playmen  
You need to get in touch.



RECEIVED  
MAR 03 2008

BY: \_\_\_\_\_

House of Representatives  
Washington, DC 20515

BOB INGLIS

4TH DISTRICT, SOUTH CAROLINA

SCIENCE

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Privacy Act Release Form

**TO WHOM IT MAY CONCERN:**

I am aware that the Privacy Act of 1974 prohibits the release of information in my file without my approval. I, Alma Thomas do hereby authorize Congressman Bob Inglis and/or his staff to all information in my files.

Alma Thomas  
Signature

Address  
11 Talleys St or 9 Talley St apt mail at  
Greenville SC 29609

251-64-5675 8/4/40  
Social Security Number Date of Birth

Email

(864) 241-3864  
Telephone Number

I need a lightweight chair. I have a electric wheelchair  
but I cannot keep it going and it to heavy to put in a van.  
Reason for Inquiry

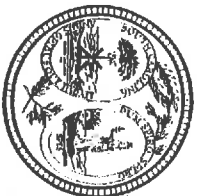
Previous assistance was received from the Members of Congress listed above.

WASHINGTON, DC  
330 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
PHONE: (202) 225-6030  
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FAX: (864) 233-2160

AE



*State of South Carolina*  
Department of Health and Human Services

Mark Sanford  
Governor

Emma Forkner  
Director

March 18, 2008

The Honorable Bob Inglis  
United States House of Representatives  
105 North Spring Street, Suite 111  
Greenville, South Carolina 29601

Dear Representative Inglis:

Thank you for your letter on behalf of your constituent, Alma Haynes, regarding her request for a lightweight wheelchair. We appreciate the opportunity to be of assistance if possible.

Ms. Haynes is both Medicare and Medicaid eligible. In such circumstances, Medicare is the primary payer and Medicaid is the secondary payer. If Medicare approves and reimburses for equipment, Medicaid will pay any remaining amounts up to our published allowable.

Research in this case revealed that Medicare authorized Carolina Homecare to provide both an electric and a manual wheelchair to Ms. Haynes. Medicaid paid as secondary. Both Medicare and Medicaid paid their appropriate amounts. Later it was realized that the provision of two (2) chairs by Medicare was in error. Only one wheelchair should have been approved. Once Medicare realized that they had approved two wheelchairs, Medicare stopped payment for the second (manual) chair, and Carolina Homecare picked up the manual wheelchair in February 2008. Medicaid also stopped its payment as the secondary payer.

I hope this information is helpful. Should you need additional Medicaid assistance, please contact Mr. James Assey, Division Director of Durable Medical Equipment Services, at (803) 898-2876.

Sincerely,

*Emma Forkner*  
Emma Forkner  
Director

EF/mgas

Log # 458  
✓