

From: Jessica Edmond (C036451)
Sent: 7/13/2015 9:31:05 AM
To: 'Ginger Hurst'
Cc: Levern Cohen (CohenL); Amy Jolley (C048608); Haley, Nikki
Subject: RE: request

Ms. Hurst,

A solution was given and if it is followed correctly, then Inmate John Springer 294365 would receive his magazine subscriptions without incident. SCDC would not be at fault if the information that you provided to the magazine companies is inaccurate. However, you can always call this office to receive the correct mailing address for inmate Springer. This office will make every effort to solve issues dealing with inmate correspondence as long as our decisions are guided by SCDC policy.

Thanks,

Jessica Edmond

Agency Mailroom Coordinator

Office Number – 803-896-4354

Fax Number – 803-896-1766

Email – Edmond.Jessica@doc.sc.gov

From: Ginger Hurst [mailto:ginger_hurst@hotmail.com]
Sent: Monday, July 13, 2015 9:10 AM
To: Jessica Edmond (C036451)
Cc: Levern Cohen (CohenL); Amy Jolley (C048608); Nikki Haley South Carolina Governor
Subject: request

Ms. Edmond,

The list of magazines I requested to sent to the Ridgeland mailroom were the magazines I have already requested address changes on. It takes up to 8 weeks for the changes to be made to the address changes. If the changes I have request are still not totally correct I must put in a new correction.

When a magazine is sent back, it is the **practice of the publisher to stop the subscription**. I have gone to great trouble to make sure the inmates receive these much needed magazine. It was at MY time and expense.

I am sorry that your office would not help me or suggest a reasonable solution to a simple problem.

Respectfully
Katherine Hurst

From: Edmond.Jessica@doc.sc.gov <<mailto:Edmond.Jessica@doc.sc.gov>>
To: ginger_hurst@hotmail.com <mailto:ginger_hurst@hotmail.com>
CC: Cohen.Levern@doc.sc.gov <<mailto:Cohen.Levern@doc.sc.gov>>;
Jolley.Amy@doc.sc.gov <<mailto:Jolley.Amy@doc.sc.gov>>;
Payne.Sandra@doc.sc.gov <<mailto:Payne.Sandra@doc.sc.gov>>
Subject: RE: address change John Springer Ridgeland Character Dorm
Magazine Librarian
Date: Mon, 13 Jul 2015 12:34:52 +0000

Good Morning Ms, Hurst,

In regards to your request, forwarding emails from family members is not a practice that is permitted within SCDC. Therefore, I will not forward your email to the staff at Ridgeland CI in regards to John Springer's 294365 magazine subscriptions. Inmate John Springer has the responsibility to inform you of his address change so his subscriptions can be updated in a timely manner. The proper procedure will be for you to contact all magazine companies and submit a change of address request for inmate John Springer. Please note according to our policy, any publications that have not been changed within our 60 days will be stamped "return to sender" or "undeliverable" and returned to the U.S. Post Office. I hope I have addressed your concern. If you have any additional questions, comments or concerns, please feel free to contact me.

Thanks,

Jessica Edmond

Agency Mailroom Coordinator

Office Number – 803-896-4354

Fax Number – 803-896-1766

Email – Edmond.Jessica@doc.sc.gov <<mailto:Edmond.Jessica@doc.sc.gov>>

From: Ginger Hurst [[<mailto:ginger_hurst@hotmail.com>](mailto:ginger_hurst@hotmail.com)]

Sent: Saturday, July 11, 2015 10:30 AM

To: Jessica Edmond (C036451); Sandra Payne (C056282); Amy Jolley (C048608)

Cc: Ginger Hurst; Levern Cohen (CohenL)

Subject: address change John Springer Ridgeland Character Dorm Magazine Librarian

As if today I have not received any conformation from you that my emails have been forwarded to the Ridgeland CI mail room. If I do not hear something by July 14 I will assume you are not getting the emails and will go though another source to have them forwarded. Thank you!!

Please forward to the Ridgeland mailroom. Please cc me when this is done for my records

Please add this to the list of address change that have been made online.
address change John Springer Ridgeland Character Dorm Magazine Librarian