

March 28, 2016

The Honorable Nikki R Haley:

RE: Director Richele Taylor Director of the South Carolina Department of Labor, Licensing and Regulation.

I had a terrible incident when I went to LabCorp a facility to have blood drawn.

My Letters that I have included shall explain why I am so upset at how my incident was treated.

- This should express my feeling how our State Of South Carolina can literally let this serious incident pass by with an excuse of not having a name to investigate.
- I had sent all information to the proper Department of Labor. As you will see from my letters that I have sent along to you. And the Licensee which is LabCorp. And the directors name of this company in Savannah GA.
- All I am asking for is that a remand be given to LabCorp as they need to own up to the facility I went to that it must of not have been clean and that the nurse taking my blood be remanded by having to take another class in cleanliness .
- As you can see by the photo sent to you this terrible wound I received by the tourniquet that was put around my arm... I had to take an antibiotic as well using a cream for the wound.
- I need to have blood drawn every 3 to 6 months, You have no idea how upsetting this had been for me.. And it will be in April that I am due for another blood draw,
- So will you please look into my request to have LabCorp reprimanded
- I was also upset with my Dr. When he suggested that I wear a long sleeve blouse when I take the next blood draw so this will not happen again. This was not an answerer one wants to hear, it is that a facility needs to be clean and nurses made aware of them being clean.

Thank You,

Sincerely

Joan C Mullins

575 Argent Way

Bluffton, SC 29909



Nikki R. Haley  
Governor

Richele K. Taylor  
Director

South Carolina  
Department of Labor, Licensing and Regulation

Division of Professional and Occupational Licensing  
Office of Investigations and Enforcement



110 Centerview Drive  
Post Office Box 11329  
Columbia, SC 29211-1329  
Phone: (803) 896-4470  
FAX: (803) 896-4656

March 21, 2016

**CONFIDENTIAL**

Joan C. Mullins  
575 Argent Way  
Bluffton, SC 29909

RE: Complaint concerning Palmetto Medical Group

Dear Ms. Mullins:

This correspondence is to advise you that your file with the Office of Investigations and Enforcement is being closed. On or about March 3, 2016, our office received from you only a portion of the information necessary to properly file a complaint. The additional necessary information was requested of you by letter dated March 7, 2016. You were asked to submit the requested information no later than March 21, 2016. While we did receive additional information from you on March 18, 2016, this information was not sufficient to begin an investigation.

Pursuant to Title 40 of the South Carolina Code of Laws, this agency has the authority to investigate and discipline professional licensees for violations of the Practice Act under which they are governed. You provided only a partial name. We cannot begin investigation unless a full name of a licensee is provided.

X As this agency has no authority to act on this matter, this file is being closed with no further action by the Board anticipated. Thank you for your interest in the healthy and safe practice for professions and occupations for South Carolina. X

Sincerely,

Erica Williams, Esq.  
Complaint Analyst

Lat Corp - Ga - 31405

LLR SC.GOV

I made a complaint against LabCorp. They are located within the offices of Dr. Cummings Office called Palmetto Medical Group.

4818 Bluffton Parkway

Bluffton, SC 29909

843-706-0600

As far as I know they do not have a part with Labcorp as I think Labcorp must rent from them.

I gave all necessary information to the Complaint Analyst Erica Williams Esq. as you can see by my letter

They have decided not to file a complaint as they say they do not have any information on the Licensees. Which would be LabCorp. I differ about them saying I did not give them information as I did.

I really do not understand why this complaint is being considered closed as LabCorp is my complaint.

Do you not Care of such a serious infection that I had should have an investigation?

With Sadness towards South Carolina supposed interest in Health Care,  
Regards,

Joan C Mullins

575 Argent Way

Bluffton, SC

1artlover123@gmail.com

For Palmetto Medical Group,

On February 21, a Thursday I had some kind of a medical issue,

I had taken my pups for a walk, during this time I had a terrible dizzy spell not like I ever had before, immediately the terrible pain in my temple and then a headache.

I got home and called this office but nobody could see me until Friday.

I saw Dr Wright and told my story; he checked me my heart and etc. And then said he would do some blood work telling me I might have an infection in an artery? and maybe will have to take prednisone, I really did not understand what he was talking about and said to him I am allergic to prednisone. I thought why tell me I might have something serious with me so for 4 days I thought I was really becoming ill.

Also it was never mentioned maybe I should have a cat scan.

The test back said I did not have an infection or whatever,

This should not have been mentioned to me at all and should have waited until the test came back, why stress me out.

The nurse that drew my blood, right away It was noticeably immediately when she took the off the tourniquet a red line was on my arm, I said Oh it left a mark, she replied it will go away but it did not it became this terrible infection.

I walked into this office without an appt: on the 22nd February As I would not be able to explain what happened to my arm over the phone In order to get an appt:

I showed the girl my arm and they saw me at 11 am on the this day and this is when Dr, Wright saw me again, He examined my arm and indeed it had become infected. He prescribed cephalexin and a med. To rub on my arm.. I was not asked to come back so it could be followed up. Just what kind of an infection did I have maybe a staph? I was not told.

Let me tell you this was a terrible happening to go through as I have had many blood work done and never experienced this type of an infection from a blood draw.

I believe something that was used on my arm had germs of some sort from not being cleaned properly in your office.

As Dr Wright did not mention for any test to be done so I took it upon myself to get checked out by other Dr's

I started with my dentist as when I got that terrible pain it radiated down into a tooth that had a root canal on. This root canal had been done some years back. This Dr; had left instruments in my tooth So I needed a 2nd root canal they could not get the instruments out as nerves had grown around them but was able to save the tooth.

My dentist took an x-ray and it was decided to send me back to the surgeon who did the second root canal All looked well and nothing was wrong with any of my teeth.

I then went to my ear Dr. I did have a lot of wax in each ear so they were cleaned out.

I went to my eye Dr. and all looked well no sign of a stroke, but strangely he mentioned to me did my Dr, say I might need to take prednisone, I remarked yes but my blood work came back good.

· The eye Dr. requested a copy of the blood work.

My last hope was going to see my chiropractic. I explained what had happened.. He examined my head and face it was then He found that my jaw was dislocated. More than likely it was from a lot of dental work that had been needed.

He put my jaw into place and the pain disappeared.

Sometimes I still feel some pressure on my right temple if I bend over but this is not all the time. The soreness I had in the temple and my head have disappeared from the chiropractic adjustments of the jaw and bones.

I am terribly upset to think that I had to have this happen to me as it was a serious infection to have gotten in a Dr's office.

Joan C Mullins  
March 4, 2016

February, 2016

Attn: South Carolina Board of Medical Examiners.

A week ago I visited my Dr. Jason Wright, my complaint of dizziness and terrible pain and headache in my right temple was this reason.

He ordered blood work; the gal prepared my arm with the tourniquet that they apply to bring up a vein to take the blood out of.

After she took the tourniquet off I said to her Oh! look it left a red band on my arm, she replied don't worry it will go away.

Well it did not, it feasted into bubbling skin. It then became to have a red area grow all around it indicating it was becoming infected. A picture of my arm is included.

I do not know the routine that a nurse has after the tourniquet is taken off is it cleaned? Sterilized? I might have been infected by another person who had that same tourniquet on.

I will fear to have blood work again after this experience.

I do hope you will look into why this had happened.

Thank you,	Palmetto Medical Group
Joan C Mullins	4848 Bluffton, Pkwy. Dr. Jason Wright
Bluffton, SC 29909	Bluffton SC 29910
1artlover123@gmail.com	
843-705-3144	





Routine Clinical Laboratory (Labcore)

Labcore / and Tasha the nurse

DIRECTOR IN CHARGE OF THIS PARTICULAR LABCORP.

JENNIFFER FITSEMONS

Labcore

107 Southern Blvd.

**Suite 301**

**Savannah, GA 31405**

**Dr Jason Wright My Dr was a witness to the infection .The date Of February 22,  
2016**

**Antibiotic and topical medicine/ prescription given**