

From: Larry Martin <LarryMartin@scsenate.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 10/31/2012 5:44:20 PM
Subject: Re: question

Thanks much!

From: Veldran, Katherine
To: Larry Martin
Cc: Cindy Ledbetter; Erin Crawford; Pitts, Ted
Sent: Wed Oct 31 17:30:50 2012
Subject: RE: question

I have touch base with Mr. Pace. I will make sure he is taken care of asap.

I will confirm with you once he has been registered.

Please let me know if you

Thank you,

Katherine

803-767-7583

From: Larry Martin [mailto:LarryMartin@scsenate.gov]
Sent: Tuesday, October 30, 2012 9:04 PM
To: Pitts, Ted
Cc: Veldran, Katherine; Cindy Ledbetter; Erin Crawford
Subject: question

Ted:

I have a constituent that called this evening regarding the Experian website. He got onto the site and completed the questionnaire. When he finished, a message came up that indicated his information could not be accepted and that he would have to call the toll free number for assistance. He has repeatedly tried that to no avail. I asked him to attempt to log in with the user name and password that he had created. Mr. Pace did that, and it gave him the same message to call the toll free number. My question is: is there a trouble shooter that you have contact with at Experian that can give him a call?

His name is Robert L. Pace, Sr., 1020 Bethlehem Ridge Road, Pickens, SC, 29671
SS# xxx-xx-1636. His cell phone number is: 864-915-8902.

Many thanks for your assistance.

Larry

Senator Larry A. Martin
P.O. Box 142
Columbia, SC 29202
(803) 212-6610