

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Singleton</i>	DATE <i>5-16-07</i>
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER <i>000721</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>5-25-07</i>	<input type="checkbox"/> FOIA DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>cc: Bowling</i>		<input type="checkbox"/> Necessary Action	

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			<i>Please log - Shankin</i>
2.			
3.			<i>Log to Legal</i>
4.			<i>MC</i>



**Williamston  
Emergency  
Medical Services**

902 Anderson Dr  
Williamston SC, 29697  
Office (864)847-9584  
Fax (864)847-4244  
[www.williamstonems.com](http://www.williamstonems.com)

Emergency and Non Emergency Transportation

If you have an emergency dial 911

Date: May 7, 2007

Director of Transportation  
c/c Department Of Health And Human Services  
P.O. Box 8206  
Columbia, SC 29202

I am writing this letter on behalf of the patients that Williamston EMS currently transports. Williamston EMS transports some wheelchair patients under the Medicaid system; we understand that starting May 1<sup>st</sup> 2007 your company will be assigning transportation for these patients. Williamston EMS would like to offer you the option of Williamston EMS continuing transporting of these patients under contract with your company. We would also like to offer that our current Medicare patients that require service under Medicaid be transported by Williamston EMS under the same contract. It is our understanding that you have contracted with Medshore Ambulance Service for your stretcher patient transports and Senior Solutions/Options for all of your wheelchair clients. Williamston EMS is not trying to bypass these companies but we feel that your company has been assigned by the DHHS to provide transportation for all Medicaid related services that we need to contract through the Broker and not a Sub-Contractor. By doing this it enables you, as the Broker to have direct contact with our department and management to keep a good continuity of communication. We look forward to talking to you about this matter and the continuing transportation of our clients and as well as acquiring new clients. Thank you for your time and attention concerning this matter.

Sincerely,

Patrick Brock

Lt. of Convalescent Services

**RECEIVED**

MAY 16 2007

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

CC: Donna Monangle South Carolina Region 1  
SC Governors Office

Kim Matrieci Senior Director Customer Service Center  
Paula Pratt South Carolina Region 2  
Williamston EMS File

**RECEIVED**

HEALTH & HUMAN  
SERVICES

MAY 11 2007

PREVENTIVE & ANCILLARY  
HEALTH SERVICES

# 717 +  
721



*State of South Carolina*  
*Department of Health and Human Services*

Mark Sanford  
Governor

Susan B. Bowling  
Acting Director

May 30, 2007

Mr. Patrick Brock  
Lieutenant of Convalescent Services  
Williamston Emergency Medical Services  
902 Anderson Drive  
Williamston, South Carolina 29697

Dear Mr. Brock:

Thank you for your recent letter regarding Medicaid transportation services. The Department of Health and Human Services (DHHS) appreciates your efforts to maintain emergency medical services and transports essential to Medicaid beneficiaries.

As you are aware, DHHS recently procured the services of a regional transportation broker that is responsible for the administration and provision of scheduled non-emergency transportation which includes wheelchair and stretcher services. DHHS decided to implement a regional broker model for non-emergency transportation in an effort to enhance scheduling and coordination of non-emergency transportation services for Medicaid beneficiaries, to improve accountability, and to address fraud and abuse.

Since the contracts with the regional brokers were awarded based on a competitive process, DHHS cannot implement a separate contract with your company for non-emergency Medicaid transportation services. Thank you for your participation in the South Carolina Medicaid program. If you need additional information, please contact, Ms. Shirley Carrington, Team Leader for Transportation at (803) 898-2655.

Sincerely,

*Susan B. Bowling*  
Susan B. Bowling  
Acting Director

SBB/hw

Office of the Director  
Post Office Box 8206 Columbia South Carolina 29202-8206  
(803) 898-2501 Fax (803) 255-8235