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Date: 11/22/2004 9:14:49 AM

Subject: CIO information

Attachments: State IT PAn comments.doc

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Marshall,

I read through the information from the CIO and listed my comments in the attachment.

It is difficult to really scrutinize most of these budget requests given the lack of detail in the agency requests. I assume that the CIO has drilled down into greater detail with the requesting agencies before approving.

I do not know the CIO's criteria used to evaluate or approve a project. There is no information provided that discusses ROI or a payback period for these projects. I believe this information would be necessary to approve and prioritize requests. It appears that the CIO is evaluating and approving the proposed technology more so than the costs associated with the project.

The recurring themes that I see when looking at all the requests are:

- Replace outdated hardware (PCs, printers, etc.)
- Enhance systems to port functionality to the web/Internet
- Update ERP systems
- Update telephone/voice systems
- Implement new document management/imaging systems

The CIO should continue to look for opportunities to save money in these areas by employing standards for hardware/software, consolidating/leveraging resources where appropriate, even consolidating maintenance contracts when possible.

Please let me know if you have any questions.