

**From:** Cockrell, Philip C.  
**To:** Adams, Marcia S. <Adams\_MarciaS@scdps.state.sc.us>  
**CC:** Bowers, Gregory <gmbowers@schp.org>  
**Date:** 3/6/2003 6:08:26 PM  
**Subject:** RE: Greg's e-mail

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Marcia,

We are already working hard to find a workaround for Greg and have been for some time. Microsoft is involved, but so far they have not put forward anything that actually works. As soon as we have something that looks promising we are putting it in, but to this point have been unsuccessful. The reasons that things are not working are bound up in technical matters involved the network structure and differences between the network on the campus and ours. But, please know that this is a high priority with us and we are working to try to get a dependable, consistent fix in.

Philip

-----Original Message-----

**From:** Adams, Marcia S.  
**Sent:** Thursday, March 06, 2003 3:03 PM  
**To:** Cockrell, Philip C.  
**Cc:** Bowers, Gregory  
**Subject:** Greg's e-mail

Philip,

Please help Greg with this e-mail. He cannot receive any e-mails from Broad River Rd. While this may be a blessing in some ways, it does prevent him from receiving requests for fiscal impacts. The Budget Office usually requests a short turn around, and we are unable to comply when Greg does not receive his e-mail.

What needs to be done to correct the problem, how long will it take, and when will you begin?

Thanks,  
Marcia