

# Office of Senate Oversight

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January 20, 2017

Mark Plowden, Chief of Staff  
Office of the Lieutenant Governor  
State House, 1st Floor  
Post Office Box 142  
Columbia, South Carolina 29202

Dear Mr. Plowden:

As part of the oversight process, the Office of Senate Oversight is tracking the implementation of recommendations made in the oversight reports for agencies reviewed in 2015. Attached please find a list of recommendations made in the report for the SC Lieutenant Governor's Office on Aging.

Please provide a written response describing whether and how each recommendation has been implemented by the agency or efforts underway to achieve implementation. Also, please forward documentation such as policies, reports, board minutes, etc., which verify actions taken to achieve implementation of recommendations. If a recommendation is directed to the General Assembly, please describe any legislative change that has occurred or actions taken by the agency to encourage legislative change.

We would appreciate a response by February 21, 2017. The response and documentation will be reviewed to determine if additional information is needed. The response will be sent to the committee with responsibility for oversight of your agency. Contact Andrea Truitt at (803) 212-6442 or [andreatruitt@scsenate.gov](mailto:andreatruitt@scsenate.gov) if you have any questions. Thank you for your assistance with this process.

Sincerely,

A handwritten signature in blue ink that reads "Andrea Truitt".

Andrea Truitt  
Senior Oversight Analyst

## Recommendations

### SC Lieutenant Governor's Office on Aging

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1. Agency Recommendation: A full-time director with the requisite skills should be selected to lead the Office on Aging.
2. Legislative Recommendation: The General Assembly should adopt language giving the Office on Aging guidance on the activities to be funded and/or the intended methodology to allocate these funds to the local AAAs.
3. Legislative Recommendation: The General Assembly should realign the Lieutenant Governor's budget in the appropriations act to reflect the actual structure of the office. This would allow the Agency to make these expenditures without transferring funds and provide greater accountability and transparency.
4. Agency Recommendation: The Lieutenant Governor's Office on Aging should implement a formal, written process for evaluating and awarding Permanent Improvement Program grants.
5. Agency Recommendation: The Lieutenant Governor's Office on Aging should develop and implement a uniform pricing schedule with input from the Area Agencies on Aging and local providers.
6. Agency Recommendation: A statewide intake and referral system with a publicized telephone number and web site/email address could be established to coordinate all requests for assistance for the elderly including reports of abuse and neglect.

A statewide database could be maintained for reports of abuse, neglect and/or exploitation. This should track cases regardless of the state or local entity addressing the complaint and include the final disposition of the case. Where possible, functions could be grouped under a single entity to provide more effective coordination of services.

7. Agency Recommendation: The Office on Aging should explore avenues for obtaining a grants accounting system which would integrate the AIM system and the payment/allocation system allowing better management of both federal and state grant funds. The Office on Aging should continue to work with the advisory committee to expedite the adoption of a system to update and/or replace the SC Access system.