

From: Ozzie Fonseca <ofonseca@experianinteractive.com>
To: Laughlin, ChrystalCLAughlin@oepp.sc.gov
Anel NevarezAnel.Nevarez@experianinteractive.com
CC: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 12/7/2012 2:04:31 PM
Subject: RE: Contact for Business Credit Advantage SM

Here's what I received from our Business credit unit:

For technical online issues redeeming a code or accessing the website, customers can write to helpdesk@smartbusinessreports.com.

For issues finding a business in Experian's database, or issues with the available business address or data, customers should submit their questions and disputes to BusinessDisputes@experian.com for investigation.

Ozzie Fonseca, CIPP/US
Senior Director, Data Breach Resolution



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From: Laughlin, Chrystal [mailto:CLAughlin@oepp.sc.gov]
Sent: Friday, December 07, 2012 7:31 AM
To: Ozzie Fonseca; Anel Nevarez
Cc: Veldran, Katherine
Subject: Contact for Business Credit Advantage SM

Ozzie,

Who is the contact at Experian for the Business Credit Advantage program? The Governor's Office needs someone who can help businesses if they are having problems enrolling.

Thank you,
Chrystal