

From: Meares, Donna
To: Phelps, Annie L <Annie.Phelps@scdmv.net>
CC: Adams, Marcia S <Marcia.Adams@SCDMV.net>
Date: 9/30/2009 10:40:37 AM
Subject: FW: User Feedback

FYI

-----Original Message-----

From: IntranetAdmin
Sent: Wednesday, September 30, 2009 10:28 AM
To: Meares, Donna
Subject: User Feedback

The following comments were received through the Intranet feedback form:

Comment Type: Question
Name: Donna Pinckney
Office: Beaufort Dmv-07
Email: donna.pinckney@scdmv.net
Phone: 843 379-8807
Fax: 843 379-8804

Comments:

Can the web site be modified to add a section for a customer number in addition to a driver license number when a customer is trying to change his/her address online? We receive several calls on a daily basis from military customers or customers that own second homes in S.C. and are trying to change an address or add a special mailing address, but they don't have a S.C. drivers license.