

From: Meares, Donna  
To: Phelps, Annie L <Annie.Phelps@scdmv.net>  
CC: Adams, Marcia S <Marcia.Adams@SCDMV.net>  
Date: 9/30/2009 10:40:37 AM  
Subject: FW: User Feedback

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FYI

-----Original Message-----

From: IntranetAdmin  
Sent: Wednesday, September 30, 2009 10:28 AM  
To: Meares, Donna  
Subject: User Feedback

The following comments were received through the Intranet feedback form:

|               |                          |
|---------------|--------------------------|
| Comment Type: | Question                 |
| Name:         | Donna Pinckney           |
| Office:       | Beaufort Dmv-07          |
| Email:        | donna.pinckney@scdmv.net |
| Phone:        | 843 379-8807             |
| Fax:          | 843 379-8804             |

Comments:

Can the web site be modified to add a section for a customer number in addition to a driver license number when a customer is trying to change his/her address online? We receive several calls on a daily basis from military customers or customers that own second homes in S.C. and are trying to change an address or add a special mailing address, but they don't have a S.C. drivers license.