

DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Giese</i>	DATE <i>1-30-12</i>
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DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER <i>101295</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>2-8-12</i>	
2. DATE SIGNED BY DIRECTOR <i>cc: Mr. Kock, Kost</i> <i>cleaned 3/1/12, letter attached</i>		<input type="checkbox"/> Necessary Action	DATE DUE _____

	APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.				
2.				
3.				
4.				

From: Tim Rogers <TimRogers@schouse.gov>
To: 'Bryan Kost' <KostBR@scdhhs.gov>, 'Jennifer Lynch' <LYNCHJEN@scdhhs.gov>
Date: 1/27/2012 2:39 PM
Subject: FW: Jay Lucas
Attachments: MORPHIS.pdf

Just copy me on your response. Thanks. Tim

From: Tara Jackson [mailto:taraojackson@gmail.com]
Sent: Friday, January 27, 2012 1:38 PM
To: Tim Rogers
Subject: Jay Lucas

*Bur. Public Bz
c: Britta
Kost.*

Attached is the letter you and Jay discussed.

Please let me know if you need any additional information.

Thanks,

RECEIVED

JAN 27 2012

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Tara O. Jackson
Legal Assistant to James. H. Lucas
Lucas, Warr & White, LLC
702-A West Carolina Avenue
Post Office Box 1408
Hartsville, SC 29550
Office: 843-332-5050
Facsimile: 843-332-5105



January 25, 2012

112 C. Woodland Drive
Lancaster, SC 29720
Ph# (803) 416-5295
Fax (803) 416-5240

Anthony Keck

State Health and Human Services

P. O. Box 8206

Columbia, South Carolina 29202

Dear Mr. Keck,

Morphis Pediatrics has been open in Hartsville, South Carolina for 47 years. We also acquired a small pediatric practice in Lancaster, South Carolina about 10 years ago.

We can't seem to grasp the concept that South Carolina Medicaid is holding our payments for no apparent reason while our Governor Nikki Haley is spreading the good news that South Carolina has a surplus of funds. The physician's reimbursements have been cut to the bone making it hard to meet expenses and now we aren't even getting our payments on time.

In our Lancaster office we have received a total of \$3303.32 for the entire month of January 2012, this includes payments for 01-06-12, 01-13-12 and 01-20-12.

This is so much less than we receive weekly. Initially we had a 308 error which we did not understand then our claims were suspended. So far this month we have only been paid for 4 claims rendered in 2012, so just where is our money?

Our offices pride themselves on being able to say "We never turn a sick child away because of their inability to pay". Who will take care of these children if offices like ours are forced to close because of Medicaid problems?

The MCO's that have been hired by South Carolina are another mystery. It seems that they are able to offer incentives to physicians to join their plans such as \$2.50 per member per month or an enhanced fee schedule such as the medicaid rate plus 5,10 or 15% to have a physician sign with them to provide services, certainly the employees of these MCO's are receiving large salaries. Most of the MCO's have their own set of rules and this causes us to have to jump through hoops just to get our claims paid. They certainly don't follow the South Carolina Medicaid guidelines. It seems that someone in South Carolina needs to do the math, it doesn't take too much intelligence to figure that these MCO's are costing our state money when these additional funds could be passed on to the primary care physicians who do their best to make ends meet and take care of our future generation of leaders in our state.

If something is not done soon to help us there will be many small physician's offices closing because we just can't continue to operate with a deficit in the hopes that just possibly we might get a check from South Carolina Medicaid tomorrow.

Please open your eyes before it is too late.

Thank you,



Elizabeth J. Morphis, M. D.

EJM/st

cc: Governor Nikki Haley

James (Jay) Lucas, S. C. State House

Gerald Malloy, Senator



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JAN 30 2012

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OFFICE OF THE DIRECTOR

Hard Copy

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Elizabeth J. Morphis, M. D.

EJM/st

cc: Governor Nikki Haley

James (Jay) Lucas, S. C. State House

Gerald Malloy, Senator

*Dr. Elizabeth Murphy
Murphy Pediatric Group
112 E. Woodlawn Drive
Lancaster, Pa. 17303*

RECEIVED
JAN 30 2012
Department of Health & Human Services
OFFICE OF THE DIRECTOR

PLACE STICKER AT TOP OF ENVELOPE
TO THE RIGHT OF RETURN ADDRESS
FOLD AT DOTTED LINE



7000 0520 0024 6166 6083

*Anthony
ATA & Co
P.O. Box 8206
York
Columbia, Pa. 17303*



EPA STATES
MAIL SERVICE

1000



29202

U.S. POSTAGE
PAID
HARTSVILLE, SC
29550
JAN 29 2012
AMOUNT

\$5.75
00030032-07

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

TO	DATE
<i>Giese Campbell Williams</i>	<i>1-30-12</i>

DIRECTOR'S USE ONLY		ACTION REQUESTED	
1. LOG NUMBER	<i>00295</i>	<input type="checkbox"/> Prepare reply for the Director's signature	DATE DUE _____
2. DATE SIGNED BY DIRECTOR	<i>cc: Mr. Beck, Kost</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature	DATE DUE <i>2-8-12</i>
		<input type="checkbox"/> FOIA	DATE DUE _____
		<input type="checkbox"/> Necessary Action	

APPROVALS <small>(Only when prepared for director's signature)</small>	APPROVE	* DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small>	COMMENT
<i>1. [Signature]</i>			
<i>2. [Signature]</i>	<i>3/1/12</i>		
<i>3.</i>			
<i>4.</i>			

South Carolina Department of
Health & Human Services



Anthony E. Keck, Director
Nikki R. Haley, Governor

Log # 295

March 1, 2012

Elizabeth J. Morphis, MD
Morphis Pediatric Group
112 C. Woodland Drive
Lancaster, South Carolina 29720

Dear Dr. Morphis:

Thank you for your letter regarding timely payment of Medicaid claims. We welcome the opportunity to be of assistance and appreciate your concerns.

The South Carolina Department of Health and Human Services (SCDHHS) did experience some delays in payments as a result of implementing the Centers for Medicare and Medicaid Services (CMS) 5010 transactions effective January 1, 2012. All system related processing errors of which we are aware, have been resolved. However, any billing errors on claims submitted by your office will require resolution and the submission of a "clean" claim for payment. Your Program Manager, Ms. Clarissa Johnson, is available to assist your designee with the resolution of any billing edits.

It is my understanding that my staff spoke with you on Tuesday, February 7, 2012 to review your payment history. You have since received additional Medicaid payments in which your letter referenced. I am pleased that we have been able to resolve this matter with you. We apologize for any inconvenience or delay that may have occurred.

We greatly appreciate your continued support in the South Carolina Healthy Connections Medicaid program as we work to provide the best healthcare to the citizens of this State. If you have any additional questions or concerns, please contact Ms. Clarissa Johnson in the Office of Physician, Pharmacy, and Enhanced Care Services at (803) 898-2660.

Sincerely,

Melanie "BZ" Giese, RN
Deputy Director

MGW



January 25, 2012

Anthony Keck

State Health and Human Services

P. O. Box 8206

Columbia, South Carolina 29202

112 C. Woodland Drive
Lancaster, SC 29720
Ph# (803) 416-5295
Fax (803) 416-5240

Due - 2/6/12
Still pending
2/27/12



Let Jenny know when we get a response

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HHS

log # 295



January 25, 2012

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Columbia, South Carolina 29202

Let Jimmy know status!
2/15/12
Per Annie - down stairs for changes. 2/15/12

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Brenda James - Fwd: HHS.pdf

From: Jennifer Lynch
To: Brenda James
Date: 02/14/2012 5:19 PM
Subject: Fwd: HHS.pdf
Attachments: HHS.pdf

Do we have anything on this one? Probably already logged...I'll need to share a copy of our response with the Gov's office. Thanks!!

Jenny Lynch,
Legislative Affairs and Communications
SC Department of Health and Human Services
(803) 898-3965
(803) 351-5673 Cell
(803) 255-8235 Fax