

**From:** Soura, Christian  
**To:** John Supra <SUPRA@scdhhs.gov>  
**Date:** 9/24/2012 12:01:19 PM  
**Subject:** RE: Follow-up

---

Thanks again for these...this is helpful. How about 3PM on the 4th?

CLS

Christian L. Soura  
Deputy Chief of Staff

(803) 543-0792  
ChristianSoura@gov.sc.gov

-----Original Message-----

**From:** John Supra [mailto:SUPRA@scdhhs.gov]  
**Sent:** Friday, September 21, 2012 12:04 PM  
**To:** Soura, Christian  
**Subject:** Follow-up

Christian,

To follow-up on our quick call this morning please find below an update on the eligibility project.

- Year 1 Progress
- Selected and implemented document imaging solution and related workflow in Greenville County office, starting statewide rollout
- Implemented ability to accept electronic application working with The Benefit Bank (project of Office of Rural Health)
- Finalizing RFP/procurement process for technology/framework
- Developed Business Process Models and Eligibility Rules for key processes
- Includes key shift from case-driven model to process-driven model
- Engaged with CMS on required changes in eligibility processes
  
- Year 2 Plans/Expectations
- Implementation of core technology to replace existing MEDS (mainframe system)
- Required changes to eligibility processes related to federal requirements
- Implementation of new business process models
  
- Year 3 Plans/Expectations
- Changes to enrollment broker processes and managed care enrollment

Also how about the following options to get together in the following weeks:

- 9/26 Afternoon 5'ish+
- 10/3 Afternoon anytime in 2:30-end of day
- 10/4 Lunch or afternoon 12:30-end of day

john

#### Confidentiality Note

This message is intended for the use of the person or entity to which it is addressed and may contain information, including health information, that is privileged, confidential, and the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this information is **STRICTLY PROHIBITED**.

If you have received this in error, please notify us immediately and destroy the related message.