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Subject: INFO: System Update Report - 02/03/03

Attachments: FNR 030113.xls

Periodically, we will be forwarding to all of you a report which outlines recent Phoenix programming changes. The items included in this report stem from trouble tickets which were logged when either a Field Office or headquarters encountered a problem in Phoenix Workplace. Please be sure that all employees are able to review this document so everyone is aware of the changes which were made in an effort to better serve our customers.

If you have any questions, please let me know. THANKS

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