



FEMA

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News Release

Holiday Hours for Disaster Recovery Centers

COLUMBIA, S.C. – Disaster recovery centers in South Carolina will operate on different schedules around the New Year's holiday.

All recovery centers will be open from 9 a.m. to 4:30 p.m. on New Year's Eve and be closed on New Year's Day. Most of the centers will reopen Jan. 2 and operate from 10 a.m. to 3 p.m. Visit asd.fema.gov/inter/locator/home.htm or call 800-621-3362 to find the closest center.

The deadline for registering for FEMA assistance is **Jan. 3, 2016**. Because the deadline falls on a Sunday, FEMA will accept registrations through the following business day, **Monday, Jan. 4**. Survivors also have until **Jan. 4** to return SBA disaster loan applications.

Many services available at disaster recovery centers are available by calling the FEMA helpline. Applicants can get help by calling 800-621-3362 or TTY 800-462-7585; those who use 711/VRS can call 800-621-3362. Lines are open 7 a.m. to 10 p.m. seven days a week until further notice and will be closed New Year's Day.

Survivors can use the helpline to:

- Register for federal assistance. Households should register only once.
- Ask questions about FEMA decision letters.
- Learn how to appeal FEMA decision letters. All applicants may appeal.
- Inquire about the status of a registration.
- Provide change of address, telephone and bank account numbers and insurance information to avoid disaster assistance processing delays.
- Receive information about FEMA home inspections.
- Get questions answered about federal disaster assistance and the application process.

Applicants should have their nine-digit FEMA registration number and ZIP code if they want to discuss their application.

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FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.