

From: Lisa M. Sox <LisaSox@scsenate.gov>
To: Veldran, KatherineKatherineVeldran@gov.sc.gov
Date: 12/4/2012 11:54:14 AM
Subject: FW:

Katherine:

Scroll down below and see latest constituent issue on credit ID theft. Please let me know how to handle.

Lisa Sox

lisasox@scsenate.gov

212-6222

From: Carolyn Youmans
Sent: Tuesday, December 04, 2012 11:15 AM
To: Thomas Alexander
Cc: Lisa M. Sox
Subject: FW:

FYI

From: Carol Baumgarner [mailto:baumgarn@bellsouth.net]
Sent: Tuesday, December 04, 2012 10:50 AM
To: Carolyn Youmans
Subject:

Carolyn,

This is the info on the Identity Theft matter I called you about this morning.

Martha Lecroy (864) 638-5879 called this morning to let TCA know that she was checking her VISA card and found a charge of \$19.95 to "SCORE SENSE" on her bill. It had a phone number beside the transaction, so she called it. She was told that the charge was for Credit Identity Theft and she was given a membership number. She told the gentlemen that she was talking to that she did not sign up for this service, but that she thought the State of South Carolina was giving one year free to all residents for this service. She was told that she signed up for this service and that she would have to pay \$19.95 a year. She told the gentleman that she did not sign up for the service, that she had logged onto the website for all South Carolina residents to sign up for the 1 year protection.

The gentlemen told her that she had signed up under her husbands email account and had answered personal questions that only he could answer and that she did sign up for the service. She told him to cancel immediately and finally got him to reverse the charges and has received an email stating that the fee has been removed and the service cancelled.

The phone number she called (the one on her VISA bill) was 1-800-679-6327. They answer the phone "SCORE SENSE." She also gave me a reinstatement number of 1-800-678-5464. She said the gentleman told her that he was in the Central Standard Time zone and gave her their hours of operation, just in case she wanted to reinstate the service.

She called to let TCA have a heads up on the matter. If he needs additional info, she said she would be happy to talk to him.

Thanks,
Carol