

# Jeff Hardwick

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South Carolina Department of Revenue – Myrtle Beach  
Wick Fisher - Director  
1350 Farrow Parkway  
Myrtle Beach, South Carolina

Dear Director of the SCDOR Myrtle Beach Office:

It was my pleasure to have the opportunity to visit your office today. To be honest, I was not looking forward to it; to obtain the information I sought, I was anticipating a "typical" bureaucratic conundrum of red tape and a litany of demands for unobtainable forms presented to me by an unsmiling and robotic individual sitting behind a fortress of a desk.

What a surprise when I was greeted and assisted by two of the most pleasant, helpful, competent, and knowledgeable individuals I have encountered in quite some time. Your office staff members Wanda and Tammy attentively listened to my request, and almost in unison exclaimed, "That's not a problem." Within just a few moments, Wanda had all the information I needed and presented it to me with a warm and genuine smile. I could not have expected more courteous or helpful assistance from anyone in any type of office anywhere! What a pleasant surprise to find such warmth and helpfulness exuding from individuals in a government office, a workplace which is often derided for being staffed with only uncaring and disinterested employees. I can assure you, the Myrtle Beach office of the Department of Revenue has defied every negative stereotype anyone could ever begin to present of a government employee; these two ladies are phenomenal and personify everything positive about South Carolina Government.

I would like to personally express my appreciation not only to Wanda and Tammy, but also to you, the office manager/director as you have created an office environment in which these two ladies are obviously encouraged to work with such an extraordinary attitude.

Thank you for providing such a remarkably positive experience with the South Carolina Department of Revenue.

Best regards,



Jeff Hardwick

Cc: Mr. Rick Reames, III – Director – South Carolina Department of Revenue  
Cc: The Honorable Nikki Haley – Office of the Governor, South Carolina