

**From:** Anel Nevarez <Anel.Nevarez@experianinteractive.com>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 11/29/2012 12:48:21 PM  
**Subject:** RE: \*\*Please assist SC constituent\*\*

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Katherine,

Individual has been assisted and questions answered.

Best Regards,  
Anel Nevarez Linsenbardt  
Account Manager - Data Breach Resolution  
Experian Consumer Services



T: 949.567.7629  
C: 949.294.2183

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**From:** Veldran, Katherine [mailto:KatherineVeldran@gov.sc.gov]  
**Sent:** Tuesday, November 13, 2012 12:37 PM  
**To:** Ozzie Fonseca; Greg Young  
**Cc:** Stirling, Bryan; Pitts, Ted  
**Subject:** \*\*Please assist SC constituent\*\*

Please contact Floyd O. (Obie) Garrett. His phone is 864-306-1114.

Mr. Garrett does not have access to a computer, so he called the number for protectmyid (1-866-578-5422). However, they were not able to give him protection because he had no credit history within the last 10 years. They told him he needed to call another number (1-888-397-3742) to order a credit report and then he would have to call back to register with protectmyid. He called that number and tried to talk to a live person by pressing "0" but it hung up on him.

Please confirm when his enrollment is complete so I am able to follow up with his legislator.

Thank you,  
Katherine

Katherine F. Veldran  
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