

**From:** Steve Birdwell <[sbirdwell@seapines.com](mailto:sbirdwell@seapines.com)>  
**To:** Veldran, Katherine [KatherineVeldran@gov.sc.gov](mailto:KatherineVeldran@gov.sc.gov)  
**Date:** 10/15/2016 6:54:11 AM  
**Subject:** Re: Disaster Recovery Resources

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Many thanks for the continued great updates. The State and Governor have done another outstanding job as have our local officials. Much appreciated.

Steve

Sent from my iPad

On Oct 14, 2016, at 2:24 PM, Veldran, Katherine <[KatherineVeldran@gov.sc.gov](mailto:KatherineVeldran@gov.sc.gov)> wrote:

Please reference below.

Thanks,  
Katherine

Katherine F. Veldran  
Deputy Chief of Staff, Legislative Affairs | Office of Governor Nikki Haley  
C: 803-767-7583  
[KatherineVeldran@gov.sc.gov](mailto:KatherineVeldran@gov.sc.gov)

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**From:** Mottel, Haley  
**Sent:** Friday, October 14, 2016 2:19 PM  
**To:** Mottel, Haley  
**Cc:** Veldran, Katherine  
**Subject:** Disaster Recovery Resources

Members of the General Assembly,

Please reference the disaster recovery resources below. Please let us know if you need any additional information.

Thank you,  
Haley

Haley Mottel  
Legislative Liaison  
Office of Governor Nikki R. Haley  
Office: (803) 734-0082  
Cell: (803) 240-1512  
[HaleyMottel@gov.sc.gov](mailto:HaleyMottel@gov.sc.gov)

**South Carolina Emergency Management Division (SCEMD):**

Visit: <http://www.scmd.org>

Follow: @SCEMD on Twitter and Facebook

County emergency management offices' contact information can be found here: <http://www.scmd.org/who-we-are/county-agencies>.

**Road Closures:**

To view a map of road and bridge closures, visit <http://www.scdot.org>. Citizens are urged not to drive around barricades and should prepare for fallen trees, downed power lines and standing water in and around roadways.

Some roadways that are not flooded today may be flooded in another day or week, depending on rising river levels, especially in the Pee Dee area.

**Price Gouging:**

If you suspect price gouging, tweet pictures and documentation to @SCPriceGouging, call 803-737-3953 or email [pricegouging@scag.gov](mailto:pricegouging@scag.gov).

For more information, visit: <http://www.scag.gov/archives/29113>.

**Insurance Claims:**

The South Carolina Department of Insurance will host Catastrophe Claims Centers in affected areas to help constituents with processing insurance claims.

For more information, please visit <http://www.doi.sc.gov/847/Hurricane-Matthew-Storm-Preparedness>.

**Employment Concerns:**

If you have concerns questions about your employment or pay being affected by Hurricane Matthew, please contact 1-866-831-1724 or visit: [https://mybenefits.dew.sc.gov/\\_sso/MyDew/DEWLogon.aspx?ru](https://mybenefits.dew.sc.gov/_sso/MyDew/DEWLogon.aspx?ru).

**Well Testing:**

For citizens who need to test their private wells, please contact the South Carolina Department of Health and Environmental Control (DHEC) at 803-898-4312.

**Dam Status:**

To check the status of dams or to proactively report the status of private dams, please contact the South Carolina Department of Health and Environmental Control (DHEC) at 803-898-4312.

**Boil Water Advisories:**

Concerned citizens should contact their local service provider for more information. Additional safety tips can be found at [www.scdhec.gov](http://www.scdhec.gov).

**Donating:**

The best way for citizens to help with short and long-term recovery efforts from Hurricane Matthew is to donate monetarily to the One SC Fund.

Citizens can donate by visiting <http://www.OneSCFund.org>.

**Volunteering:**

For citizens who wish to help or want to donate goods, visit [www.volunteersc.org](http://www.volunteersc.org) or call 1-888-585-9643 to help local nonprofits in your area.

**Other Assistance (Food, Clothing, Shelter):**

Residents who need assistance with debris clean-up and cleaning up their homes and property can call the Multi-Agency Clean-Up Assistance Hotline at 1-800-451-1954.

Citizens needing other types of help, such as with food, clothing, or sheltering, should dial 211.

SCEMD's website, <http://scemd.org>, lists emergency shelter status statewide and is updated in real-time by the South Carolina Department of Social Services.

**Supplemental Nutrition Assistance Program (SNAP) Recipients:**

Current SNAP recipients may apply for a replacement of all or part of their October benefits if they lost food as a result of Hurricane Matthew and/or power outages lasting more than four (4) hours. Applicants should be prepared to provide some form of verification to substantiate that their homes were in the affected areas, and that they suffered a loss of food. Types of verification include:

Newspaper Article

Letter from the Red Cross or a Food Bank

Website Printout Showing Outage or Loss (Examples: News website or power company notification of account outage)

Letter from a Landlord

Letter from an Insurance Company

Letter from the Electric Company

If a constituent is not currently receiving SNAP benefits and needs assistance on an ongoing basis, he or she may apply for SNAP benefits online, in person, or by mail or fax. For information on how to apply online or download an application to print out, visit the DSS website at [www.dss.sc.gov](http://www.dss.sc.gov). To apply, an individual should visit their local county DSS office. If they live in an area affected by Hurricane Matthew, please check the EMD website or call the local DSS office before they visit to make sure it is open.

**Federal Disaster Declarations:**

To date, 13 counties have been issued a Major Disaster Declaration by the President, which means that local governments and certain nonprofits can seek reimbursements for costs associated with debris removal or emergency protective measures: Beaufort, Berkeley, Charleston, Colleton, Darlington, Dillon, Dorchester, Florence, Georgetown, Horry, Jasper, Marion, and Williamsburg counties. Additional counties or categories of reimbursement may be added at a later date, depending on the results of Preliminary Damage Assessments as conducted by local, state, and federal representatives.

For additional information, visit [www.fema.gov](http://www.fema.gov).

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