

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

| | |
|--------------------|------------------------|
| TO <i>Giese</i> | DATE <i>12-7-11</i> |
|--------------------|------------------------|

| DIRECTOR'S USE ONLY | ACTION REQUESTED |
|--|---|
| 1. LOG NUMBER <i>1001211</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>cc: Singleton, Mr. Keith cleared 12/28/11, letter attached.</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>12-16-11</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|--|---------|---|---------|
| 1. | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |

215 North Washington Street
Sumter, SC 29150
tel 803.773-7935
www.lmwaysumter.org

RECEIVED

DEC 06 2011

Department of Health & Human Services
OFFICE OF THE DIRECTOR

December 1, 2011

Anthony Keck, Director
South Carolina Department of Health and Human Services
P.O. Box 8206
Columbia, SC 29202-8206



Dear Director Keck:

Currently the SWRTA provides different types of transportation services in seven (7) of the 46 counties within in the State. The SWRTA provides Medicaid Transportation services in six (6) Calhoun, Clarendon, Kershaw, Lee, Orangeburg and Sumter, Paratransit services in all seven (7) fixed route services in Sumter City only with Routes extending onto Shaw AFB; Commuter and/or SmartRide Commuter services in Kershaw, Lower Richland and Sumter counties.

Today SWRTA is the second largest Small Urban and Rural public transportation system in the State providing transportation services within the Central Midlands, Lower Savannah and Santee Lynches COG Regions. SWRTA has approximately 116 employees with two offices in Orangeburg and Sumter, with the main office being in the City of Sumter.

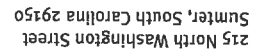
In November, 2011 Santee Lynches Regional Transit Authority received notice that American Medical Response/Access2Care South Carolina would be terminating their Medical Transportation Network Provider Agreement. If this occurs, the result of this termination will be detrimental to the well-being of many of our citizens. This will also have a trickle-down effect on the employees at the SWRTA.

United Way of Sumter, Clarendon and Lee Counties is a non-profit, community service organization and we are acutely aware of the important role that SWRTA plays in our community and we greatly value our partnership with them. We strongly support the SWRTA employees and the critical transportation services that they provide in the counties in which they provide services. We urge you to carefully consider how this and other actions of the type will literally cripple our transportation system for those who have no other means of personal transportation.

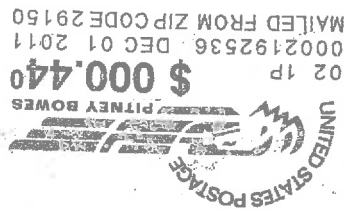
Sincerely,

A handwritten signature in dark ink, appearing to read "M. Popovich".

Mindy Popovich
President



Department of Health & Human Services
OFFICE OF THE DIRECTOR



Services
P.O. Box 8206
Columbia, SC 29202-8206



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**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL



| | |
|---------------------------|------------------------|
| TO <i>Giese Wagner</i> | DATE <i>12-7-11</i> |
|---------------------------|------------------------|

| DIRECTOR'S USE ONLY | ACTION REQUESTED |
|--|---|
| 1. LOG NUMBER <i>101211</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ |
| 2. DATE SIGNED BY DIRECTOR <i>cc: Singleton, Mr. Tech</i> | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>12-16-11</i> |
| | <input type="checkbox"/> FOIA DATE DUE _____ |
| | <input type="checkbox"/> Necessary Action |

| APPROVALS (Only when prepared for director's signature) | APPROVE | * DISAPPROVE (Note reason for disapproval and return to preparer.) | COMMENT |
|--|-----------------|---|---------|
| <i>[Signature]</i> | <i>12/22/11</i> | | |
| <i>[Signature]</i> | <i>12/29/11</i> | | |
| 3. | | | |
| 4. | | | |

Log #211

December 28, 2011

Ms. Mindy Popovich, President
United Way of Sumter, Clarendon & Lee Counties
215 North Washington Street
Sumter, South Carolina 29150

Dear Ms. Popovich:

Thank you for your recent inquiry regarding concerns with Medicaid transportation services provided by Santee Wateree Regional Transit Authority (SWRTA). South Carolina Department of Health and Human Services (SCDHHS) appreciates your support to provide transportation services to Medicaid beneficiaries as well as your concern for the employees of SWRTA.

During the quarterly Transportation Advisory Council (TAC) meeting December 14, 2011 it was announced that American Medical Response (AMR), doing business as Access2Care (A2C), decided to terminate their contract with the South Carolina Medicaid Transportation program. Effective December 20, 2011, AMR began a 60-day transition to leave the state of South Carolina by February 20, 2012.

Because of this decision to terminate the contract, SCDHHS was granted an emergency procurement option that allows a non-competitive appointment to the next highest bidder of the original Request for Proposal (RFP), LogistiCare, LLC.

LogistiCare has developed a plan to transition into the two additional regions previously held by AMR. SCDHHS met with both AMR and LogistiCare staff to go through all of the plans to ensure that there are no disruptions in service. A Medicaid Bulletin will be sent within the next few weeks publicly announcing this change. In addition, LogistiCare will communicate directly to you regarding any contracts within your region.

If you have additional concerns please contact Zenovia Vaughn, Program Director in the Office of Hospitals, Dental, Transportation and Durable Medical Equipment at (803) 898-2563.

Sincerely,



Melanie "Bz" Giese, RN
Deputy Director

SW/MS