

From: Adams, Marcia S.
To: Royal, Don <donroyal@scdps.net>
Date: 4/18/2002 5:32:10 PM
Subject: FW: OIR site visit

FYI. David wanted you to see this since Elaine will be out of the office tomorrow.

-----Original Message-----

From: Adams, Marcia S.
Sent: Thursday, April 18, 2002 5:25 PM
To: Uswa, Wanda P.; Johnson, Elaine
Cc: Phelps, Annie L.; Burgis, David
Subject: RE: OIR site visit

We need to schedule this visit just as soon as possible. This has the potential to be a big problem, and we need to follow up on this. Elaine, could we make a visit tomorrow?

-----Original Message-----

From: Uswa, Wanda P.
Sent: Thursday, April 18, 2002 5:00 PM
To: Johnson, Elaine
Cc: Adams, Marcia S.; Phelps, Annie L.
Subject: OIR site visit

Elaine can you arrange a site visit to OIR. We are experiencing a problem with two titles being folded together and mailed. The titles are delivered to the address on the outside title but the customer also receives someones title folded inside of his. This is probally why the number of titles printed to OIR and the number mailed is not always the same. Your thoughts.

Thank you,
Wanda