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To: Pisarik, HollyHollyPisarik@gov.sc.gov
Date: 7/1/2016 12:33:48 PM
Subject: FW: Therapeutic Foster Care - RBHS Carve-in

Draft response

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From: Derrick, Barbara
Sent: Friday, July 1, 2016 12:30 PM
To: Davis, Taron <Taron.Davis@dss.sc.gov>; Alford, Susan <Susan.Alford@dss.sc.gov>
Cc: Faile, Kendra <Kendra.Faile@dss.sc.gov>
Subject: FW: Therapeutic Foster Care - RBHS Carve-in

Please let me know your thoughts asap.

Draft Response:

Angie,

Most of your questions were HHS related and have already been answered by Director Soura. Below is additional information SCDSS thought you might find relevant. Please let us know if you and/or Senator Alexander have additional questions or would like to discuss in person.

Barbara

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From: Angie Willis [<mailto:AngieStoner@scsenate.gov>]
Sent: Tuesday, June 28, 2016 6:07 PM
To: Christian Soura (christian.soura@scdhhs.gov) <christian.soura@scdhhs.gov>; Alford, Susan <Susan.Alford@dss.sc.gov>
Cc: Bryan Kost <KostBR@scdhhs.gov>; Jenny Stirling <LYNCHJEN@scdhhs.gov>; Derrick, Barbara <Barbara.Derrick@dss.sc.gov>; Wingo, Karen <Karen.Wingo@dss.sc.gov>
Subject: Therapeutic Foster Care - RBHS Carve-in

Christian and Susan,

Senator Alexander asked that I contact you regarding TFC and the July 1 RBHS carve-in. Providers have expressed concerns about some unresolved issues with implementation and Senator Alexander would like your comment/input on the following:

- Transition period for children currently enrolled for services: 90 days with Select Health. For new placements of children, Select Health will authorize services for up to 14 days and DSS will authorize for 7 days? Is this sufficient to ensure children will receive the appropriate services?

If an diagnostic assessment can't be completed with 14 days, DSS has, and will continue, to reimburse TFC at the fixed price rate for medically fragile children until its completion. Reimbursement at this rate for longer than seven days is only done for special circumstances. DSS believes that 14 days is sufficient, in most cases, to conduct a Diagnostic Assessment.

- Select Health has not communicated a rate structure? What is the service array? Apparently, it has been communicated there will be a minimum rate reduction of 8%?

Answered by Director Soura

- Foster parent notes - billing for Psychological Rehabilitative Services is dependent upon foster parents completing notes in accordance with Medicaid clinical standards. This issue was brought up last year due to concerns about the complexity of the notes required by DHHS. Current status of this issue? Have there been any recoupments made based on 'inadequate' notes?

Select Health has agreed to work with DSS to provide additional training to foster parents on completing notes in accordance with Medicaid clinical standards. Select Health will be on the agenda at the next provider meeting in August.

- TFC providers have experienced a delay in claims being processed due to a modifier issue? Please provide more details/current status of this issue?

Answered by Director Soura

- Providers have expressed concerns that DSS will no longer determine or have control of the assignment of levels of care and units of service for TFC levels I, II, and III?

DSS clinical staff will authorize the level of care initially. Select Health will review and then approve/deny based on information received such as the Diagnostic Assessment, Individualized Plan of Care, 90 day summary, etc. Because of provider concerns, DSS sent Select Health examples of existing authorizations for their review and feedback. Select Health, in most cases, has said it would authorize at same level. They also provided feedback on improving the information received and additional information they may need. Select Health has said they will reach out to DSS and the provider if they have questions or disagree with the initial level authorized.

- In light of the recent settlement agreement with Children's Rights and the core components of that agreement, will the carve-in have any negative impact on DSS' recruiting and retaining foster parents or are there any concerns about the continuity of services or disruption of services to children in TFC?

DSS feels it is too early to tell if the carve-in will have a negative impact on the recruitment/retention of foster parents. We will continue to work with all providers to ensure their concerns are heard by us, HHS and Select Health. We've found both HHS and Select Health have been willing to make adjustments, if warranted, as long as the integrity of the program/contract are not affected. DSS is committed to working closely with all participants in the process to ensure the needs of the children are met.

On a side note, the fixed price contract for group homes and TFC has been extended until 6/30/17. We are currently working with providers on the development of the new solicitation.

Please let me know if you have any questions. Thank you for your assistance. Angie -

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