

From: Melissa Tanner
Sent: 11/13/2015 2:04:41 PM
To: Ritter, Melissa
Cc: Chaka.ferguson@charleslea.org; Rachael Vise (routlaw@charleslea.org); Haley, Nikki; info@doi.sc.gov
Subject: RE: Jason Drake/Nursing

My sister works the 17 hours per week which equal to the 68 hours per month. The concern I have is if I need to be away or something happens I have no one to do his nursing care and he "cannot" go without that care that is not an option.

And yes Jason is alone for 1 every day because we cannot afford to pay someone out pocket any longer. We were not being able to buy groceries. Jason was receiving food stamps but for whatever reason he was dropped down to \$16.00 a month(which I know there is nothing you can do about that)this is why we cannot pay out of pocket for care. I have to be able to feed my children and keep a roof over their heads and Jason(otherwise the state would be paying for him to be in a nursing). The problem with the respite care is that none of the agencies will take it on.

So if me or my children are hospitalized as Gavin Drake was in 2015 for RSV; I had no nursing to do the in and out cath or switch is leg bag to a bed bag (change them out) or do the digital bowl stimulation. Jason woke up in a saturation pee because I had to stay overnight at the hospital with my son who then was 6 months old. Jason has no family to help(Jason's brother is in the military and his sister already takes care of their disabled mother). My brother passed away in January 2015. My sister relocated back to SC and works the 17 hours(68 a month to help me).

Starting in January I will be working to two jobs which will be every Saturday and Sunday in order to help us get a Van to transport Jason in.

Penchant was asked if they would take the respite hours and they said no. So I had to hire an individual of which my sister was available. I also went down your list of individuals on the respite list- no availability.

We have had 4 nursing companies they do send a nurse, they have nurse. It is just they see Jason is quadriplegic and they never come back and this how these companies are running using State and Medicaid monies.

Above and Beyond- was the very first one authorized back in 2014. No nurse every showed up.

Total home care.

Heart of the Carolina-

Above and Beyond(again)

One of the companies on the list said they no longer provide Medicaid service or HASCI waiver services, but they are still listed on the list of providers.

The rest of the companies on your list never call back or cannot provide services in our geographical location.

The state is putting a heavy burden on me to perform nursing duties. I have two small children that need my time attention.

I know a lot of things that would help Jason is to get those modifications completed, one of the most important is to get doors widened and the automatic door so that Jason has a way to get out by himself.

I appreciate your help.

Thank You,

Melissa Tanner

Payer Analysis Coordinator

Patient Account Services

Greenville Health System

{864}454-0820

mtanner@ghs.org <mailto:mtanner@ghs.org>

From: Ritter, Melissa [mailto:MRitter@ddsn.sc.gov]

Sent: Friday, November 13, 2015 11:35 AM

To: Melissa Tanner

Cc: Chaka.ferguson@charleslea.org; Rachael Vise (routlaw@charleslea.org)

Subject: RE: Jason Drake/Nursing

Hi Ms. Tanner,

I am very happy to hear that you are pleased with the assistance you are receiving from Chaka and Rachel. I know they work diligently to meet the needs of the individuals they serve.

I am sorry to hear that locating a nurse to staff Mr. Drake's care has been so difficult. Chaka and I have spoken about the fact that she has authorized two providers who have not followed through with their commitment to provide nursing services. I have asked her to once again contact all enrolled providers in an effort to locate a nurse to staff the approved 21 hours per week of LPN