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FYSA DR 4241 SC Daily Talking Points for 12/28/15

Dec. 28, 2015

# Talking Points

## Key Message: There are only a few days left to register.

- Survivors affected by Oct. 1-23 storms and flooding should register soon. The deadline is Jan. 3, 2016. Because the deadline falls on a Sunday, FEMA will accept registrations through the following business day, Monday, Jan. 4.
- There are several ways to register for assistance from FEMA.
  - **Online:** [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)
  - **By phone:** Call **800-621-3362** toll free from 7 a.m. to 10 p.m. daily. Multilingual operators are available. Survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call **800-462-7585**. Survivors who use 711 or Video Relay Service may call the FEMA helpline at **800-621-3362**. (The helpline is closed on New Year's Day.)
  - **In person:** For disaster recovery center locations, visit <http://asd.fema.gov/inter/locator/home.htm>. Survivors may also speak with a Disaster Survivor Assistance team member in their communities. It is not necessary to visit a recovery center.

## Talking Points

- Call the helpline to ask questions about FEMA decision letters, learn how to appeal decision letters, update personal information, receive information about FEMA home inspections and inquire about the federal disaster assistance process.
- Before registering, survivors must provide information such as date of loss, Social Security number, current mailing address and damaged home address, including ZIP codes, telephone numbers, insurance information, the names of household members at the time of the disaster and loss descriptions.
- Survivors who received housing assistance and who continue to need assistance must demonstrate a disaster-related and financial need.
- Applicants for continued housing assistance must submit several documents—including the completed form that accompanies the assistance letter, a copy of their lease, receipts showing proper use of rental assistance, current income status and any household financial obligations.
- The U.S. Small Business Administration assists homeowners and businesses with low-interest disaster recovery loans. The deadline to apply is Jan. 4, 2016.
- For more information, visit the SBA website, [www.sba.gov/disaster](http://www.sba.gov/disaster), or call SBA's disaster assistance Customer Service Center at 800-659-2955. (Individuals who are deaf, hard of hearing or have speech disabilities and use a TTY may call 800-877-8339. If you use 711 or Video Relay Service, call 800-659-2955.)
- *Only if asked:*
  - Homeowners do not apply to FEMA for acquisition of their property. The state administers the program for voluntary property acquisition to mitigate future hazards.

## By the Numbers (as of COB 12/27/15)

- **Registrations**
  - **97,201** individuals and households have contacted FEMA for assistance or information.
- **Individuals and Households Assistance**
  - **More than \$78 million** approved to help survivors in their recovery.
    - **More than \$67.5 million** of that amount approved for housing assistance such as temporary rentals and essential home repairs.

- **Nearly \$10.5 million** approved for Other Needs Assistance such as medical, dental and other serious disaster-related needs.

- **Public Assistance**

- **More than \$17 million** obligated for projects.

- **SBA Loans**

- More than \$119.1 million approved.

- **More than \$102.2 million** approved in disaster home loans.
- **More than \$15.7 million** approved in business loans.
- **More than \$1.2 million** approved in economic injury disaster loans.

### Disaster Recovery Centers

- All disaster recovery centers are closed on Sundays.
- Hours of operation are **9 a.m. to 6 p.m. Monday-Friday** and **10 a.m. to 3 p.m. Saturday**, except those noted below.
- All DRCs will be open **9 a.m. to 4:30 p.m.** on New Year's Eve, be closed on New Year's Day, and reopen on Jan. 2.

County	Location	Address	Hours of Operation
Berkeley	Pine Ridge Fire Department	565 Myers Rd., Summerville	
Charleston	Department of Public Works	5800 Casper Padgett Way, North Charleston	
Charleston	Berkeley Electric Co-op	3351 Maybank Highway, Johns Island	<b>Closed Saturday</b>
Clarendon	Weldon Auditorium	7 Maple St., Manning	
Darlington	South Carolina National Guard Armory	1764 Harry Byrd, Darlington	<b>9 a.m. – 5 p.m. Friday.</b> <b>Closed Saturday</b>
Florence	Holiness Conference Center (Evans Dining Hall)	620 S. Ron McNair Blvd., Lake City	
Georgetown	Beck Recreation Center	2030 West Church St., Georgetown	
Lexington	Irmo Library	6251 St. Andrews Rd., Columbia	
Orangeburg	Orangeburg County YMCA	2550 St. Matthews Rd., Orangeburg	
Orangeburg	Gaillard Park Rural Development Center	848 Sandspoint St., Eutawville	
Richland	Richland County Library Southeast	7421 Garners Ferry Rd., Columbia	
Richland	Richland County Library Eastover	608 Main St., Eastover	
Richland	Richland Library Main	1431 Assembly St., Columbia	
Richland	Temple of Faith Bible Way Church	2850 Congaree Rd., Gadsden	
Sumter	Central Carolina Technical College	853 Broad St., Sumter	
Williamsburg	Williamsburg Recreation Center	2084 Thurgood Marshall Hwy, Kingstree	