

From: Kester, Tony
To: 'Mike Smoak' <msmoak@socialsolutions.com>
Date: 12/1/2014 11:01:09 AM
Subject: RE: Elder Care Programs

Dec 18 9:00?

Tony Kester
Aging Director
South Carolina Lieutenant Governor's Office on Aging
1301 Gervais Street, Suite 350
Columbia, SC 29201
Phone 803-734-9910, Fax 803-734-9886
kester@aging.sc.gov

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From: Mike Smoak [<mailto:msmoak@socialsolutions.com>]
Sent: Monday, December 01, 2014 11:00 AM
To: Kester, Tony
Subject: RE: Elder Care Programs

The next two weeks are pretty tight for us unfortunately since we do annual trainings in December. We're very open the week of the 15th though. Is there a day/time that works for you then?

From: Kester, Tony [<mailto:kester@aging.sc.gov>]
Sent: Monday, December 01, 2014 10:56 AM
To: Mike Smoak
Subject: RE: Elder Care Programs

I am out of the office Friday. Wednesday 9:00?

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From: Mike Smoak [<mailto:msmoak@socialsolutions.com>]
Sent: Monday, December 01, 2014 10:55 AM
To: Kester, Tony
Subject: RE: Elder Care Programs

We're actually in a training then. We're open Friday from 230-5 if you have half an hour in that block of time that works?

From: Kester, Tony [<mailto:kester@aging.sc.gov>]
Sent: Monday, December 01, 2014 10:51 AM
To: Mike Smoak
Subject: RE: Elder Care Programs

How about Thursday at 2:00?

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From: Mike Smoak [<mailto:msmoak@socialsolutions.com>]
Sent: Monday, December 01, 2014 9:39 AM
To: Kester, Tony
Subject: RE: Elder Care Programs

Hi Tony,

I just wanted to circle back to see if there was a time this or next week we could chat.

Warmly,
Mike

From: Kester, Tony [<mailto:kester@aging.sc.gov>]
Sent: Tuesday, November 25, 2014 8:52 AM
To: Mike Smoak
Subject: Re: Elder Care Programs

We can schedule a call next week when I am back in the office

Sent from my iPad

On Nov 25, 2014, at 8:48 AM, "Mike Smoak" <msmoak@socialsolutions.com> wrote:

Hi Tony,

We'd still be interested in learning about your work if you'd be able to make time for a call.

Warmly,
Mike

From: Kester, Tony [<mailto:kester@aging.sc.gov>]
Sent: Tuesday, November 25, 2014 8:47 AM
To: Mike Smoak
Subject: Re: Elder Care Programs

I will be out of the office until after Thanksgiving week. At this time we are not looking at new software.

Sent from my iPad

On Nov 24, 2014, at 11:34 AM, "Mike Smoak" <msmoak@socialsolutions.com> wrote:

Good Morning Tony,

My name is Mike Smoak and I am reaching out to you from Social Solutions. I understand you receive funding from the Administration on Aging to fulfill mandated requirements under the Older Americans Act Title III to accomplish an increase of information to caregivers, an increase in care quality and a reduction for the need of institutionalization for participants in programs offered by your local partners. I have been in contact with some of the Title III coordinators in other states and I wanted to share with you what I have been learning about their work. I would also like an opportunity to learn more about your work in South Carolina.

Our human services platform, Efforts-to-Outcomes (ETO) software, is currently being used by over 16,000 programs nation-wide including the Senior Medicaid Patrol, Elderserve and Almaden Valley Counseling Services. Our current projects in this space, with groups such as the Colorado Division of Mental Health, have provided us with the ability to:

- Rapidly deploy a performance based case management system
- Coordinate client-focused service delivery across a partner network
- Enable team based decision-making
- Ensure consistency and quality of service for each participant
- Generate reporting at every level including participant, staff, location, program, region and statewide
- Generate program outcome reporting and track client expenditures

Do you have time for a short call sometime this or next week?

Warmly,
Mike

Mike Smoak
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<image001.jpg>

Our mission is to challenge and equip organizations to turn good intent into measurable change by relating efforts to outcomes.