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To: Veldran, KatherineKatherineVeldran@gov.sc.gov
CC: Ozzie Fonsecaofonseca@experianinteractive.com
Date: 12/21/2012 12:48:54 PM
Subject: SCDOR - Alternate process

Katherine,

Below is the language requested around the alternate process.

The individual's SSN is monitored monthly (for a one-year term) to confirm no credit file has been created (indicating there has been no use of the individual's PII for credit-related fraudulent purposes). If no credit file is found, a letter will be sent monthly indicating there is no file. If it is found that a credit file has been created, the individual is notified by mail. The individual may then call in to speak with a fraud resolution representative. If the individual, in conjunction with the fraud resolution representative, determines that the information reflects fraudulent activity, the representative will assist the individual to correct the information.

Regards,

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