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**CC:** Ozzie Fonsecaofonseca@experianinteractive.com  
**Date:** 12/21/2012 12:48:54 PM  
**Subject:** SCDOR - Alternate process

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Katherine,

Below is the language requested around the alternate process.

*The individual's SSN is monitored monthly (for a one-year term) to confirm no credit file has been created (indicating there has been no use of the individual's PII for credit-related fraudulent purposes). If no credit file is found, a letter will be sent monthly indicating there is no file. If it is found that a credit file has been created, the individual is notified by mail. The individual may then call in to speak with a fraud resolution representative. If the individual, in conjunction with the fraud resolution representative, determines that the information reflects fraudulent activity, the representative will assist the individual to correct the information.*

Regards,

Anel Nevarez Linsenbardt  
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