

From: Pitts, Ted
To: Veldran, Katherine <KatherineVeldran@gov.sc.gov>
Mayer, Doug <DougMayer@gov.sc.gov>
Date: 9/17/2013 4:26:54 PM
Subject: FW: Update from Brian White Regarding Identify Theft Protection Services

From: Paul Patrick [mailto:PaulPatrick@schouse.gov]
Sent: Tuesday, September 17, 2013 4:26 PM
To: Pitts, Ted; Mike Shealy
Cc: Beverly Smith
Subject: FW: Update from Brian White Regarding Identify Theft Protection Services

Ted and Mike,

We just send this to our folks. Thanks - Paul

Paul D. Patrick
Director of State Budget and Finance
Ways and Means Committee
South Carolina House of Representatives
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From: Paul Patrick
Sent: Tuesday, September 17, 2013 4:26 PM
To: Paul Patrick
Subject: Update from Brian White Regarding Identify Theft Protection Services

All,

Please see the following message from Chairman White regarding the procurement of additional years of Identify Theft Protection Services. If you have any questions please let us know. Thank you and take care - Paul

In light of some recent constituent questions and media reports, I thought it would be helpful to update everyone on the current status of Identity Theft Protection Services for those affected by the DOR data breach last October.

*As you recall, the General Assembly appropriated up to \$10 million to continue to offer **free** Identity Theft Protection Services. We instructed the Budget and Control Board to administer the procurement, with a contract to be executed by a vendor and the DOR, and mandated that these services be offered no later than October 25, 2013. That date was selected because it ensured that no one who signed up for Experian's services would experience a lapse in coverage.*

On July 1st, at the direction of the five-member Board, the procurement process was initiated by the Budget and Control Board. The Budget and Control Board published a Request for Proposals (RFP) on August 23, 2013 to offer these services. The request mandated that the winning vendor provide at a minimum:

- Daily monitoring of at least one credit bureau*
- Identity Theft monitoring services. Examples might include scanning black market or underground websites to detect whether personal information is being used, Social Security Number monitoring, non-credit (payday) loan monitoring, and change of address monitoring*
- Identity Theft insurance of at least \$1 million*
- Identify Theft resolution and restoration services, available on a 24/7/365 basis*

Responses to that RFP were due on September 9, 2013 and responsive proposals were received. As of today, the State is in the process of evaluating the proposals and negotiating the terms of a contract award. We anticipate that a contract award will be made within the next week to ten days.

*I felt it was necessary to update you of these events so that you may advise your constituents that regardless of what they hear to the contrary, the General Assembly has provided for continued Identity Theft Protection Services **at no cost** to the citizen. I encourage you to communicate with your constituents via Facebook, Twitter, e-mail, newsletter, etc. of this important news.*

If you have any questions, the Ways and Means staff can be reached at 803-734-3144.

Thank you,

Brian White

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