

From: Sen. Shane Martin <shane@senatormartin.com>
To: Veldran, Katherine KatherineVeldran@gov.sc.gov
Mottel, Haley HaleyMottel@gov.sc.gov
Date: 7/31/2014 5:47:13 PM
Subject: RE: Constituent Generic Complaint

I thought about doing that, but didn't want to give out your emails. Now that I have your permission, I will forward it to you and copy him.

Really appreciate your help as always!

Shane

From: Veldran, Katherine [<mailto:KatherineVeldran@gov.sc.gov>]
Sent: Thursday, July 31, 2014 4:28 PM
To: Sen. Shane Martin; Mottel, Haley
Subject: RE: Constituent Generic Complaint

Senator Martin,

What is your constituent name? I would like to research his correspondence(s) to the Governor's Office. I will keep you posted.

In the meantime please give him our emails for us to be able to assist with any questions or concerns.

Thank you,
Katherine

From: Sen. Shane Martin [<mailto:shane@senatormartin.com>]
Sent: Thursday, July 31, 2014 4:22 PM
To: Veldran, Katherine; Mottel, Haley
Subject: Constituent Generic Complaint

Dear Katherine and Haley, I have a constituent who complains to me that his email questions to the Governor go unanswered, and he believes that it is because they go through a generic contact portal. Is there a way that you can ensure that his emails at least are answered by the Governor's Office in a manner in which it is clear that they have been read and considered? I'm happy to pass on to him a different email address or do whatever facilitates this. I appreciate your help.