

**From:** Kester, Tony  
**To:** 'Stephanie Blunt' <sblunt@tridentaaa.com>  
**Date:** 1/25/2013 7:25:02 AM  
**Subject:** RE: A Referral

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Stephanie,

When you have special cases such as this, I don't have a problem providing additional assistance.

Tony

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**From:** Stephanie Blunt [mailto:sblunt@tridentaaa.com]  
**Sent:** Thursday, January 24, 2013 2:21 PM  
**To:** Kester, Tony  
**Subject:** A Referral

Hi Tony,

We received a referral from a caregiver who is burned out in caring for her spouse with Alzheimer's. He is on Hospice, but Hospice only comes in every two weeks for medical services, not respite for the caregiver, personal care for him, etc. They are low income and in fact, when we completed the assessment, the care receiver's risk score is 121. I felt really bad denying them assistance because they get the limited Hospice service. Would you please consider making an exception for cases like these if we have the proper documentation on file? I'm not sure if the Policies and Procedures will address this piece moving forward, but I wanted to pass this along for your consideration.

Thanks,

Stephanie M. Blunt  
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