The background features a large, faint, circular seal of the State of South Carolina. The seal is divided into two halves by a vertical line. The left half shows a palmetto tree on a small island, with the words "SOUTH CAROLINA" above it and "ANIMUS OPUSQUE" below it. The right half shows a female figure holding a torch, with the words "DUM SPIRO SPERO" above her and "SPES" below her. The entire seal is encircled by a border of small squares.

Department of Administration Update

February 9, 2012

State of South Carolina
Office of the Governor





Procurement

What is Procurement and Why Does it Matter?



- 3 primary components
 - Materials Management Office (MMO)
 - IT Management Office (ITMO)
 - State Engineer
- Direct procurement / management of major contracts
- Establish statewide contracts for multi-agency use
- Procurement doesn't stand alone
 - Mechanism through which you make progress in other areas possible
 - Statewide IT Plan
 - Comprehensive real estate strategy

What's Not Working Today?



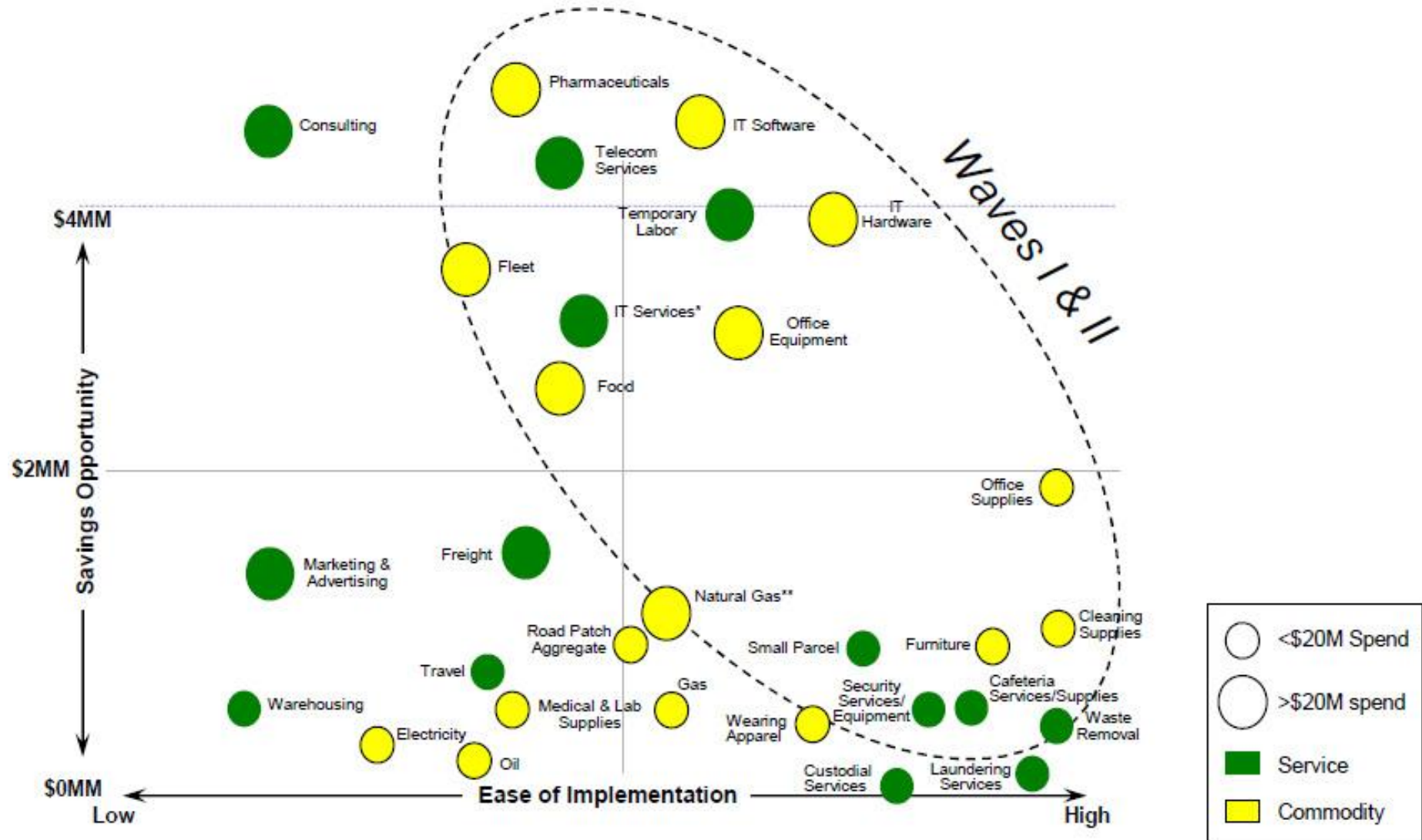
- No enterprise-wide focus or strategy
- Poor relationships with agencies
 - Billing rates not connected to cost or value
 - Breakdown in trust has a price: “Leakage”
- Long processing times, no commitment to service
- Missed opportunities
 - Strategic Sourcing Initiative
 - Expansion of cooperative purchasing with locals, schools, etc.
 - Piggybacking

What is Strategic Sourcing?



- Assess spending
 - Inventory vendors and contracts for each good/service
 - Review/compare current pricing
- Evaluate market conditions
 - Competitiveness, by good/service
 - Prioritize opportunities for savings: “The Scatterplot”
- Aggregate spending
 - Proceed to market with new strategy
 - Focus on “addressable spend” ...proceed in waves
- Take advantage of new tools and technology
 - Supplier Relationship Management software
 - Online reverse auctions

Example: Ohio



Example: Ohio



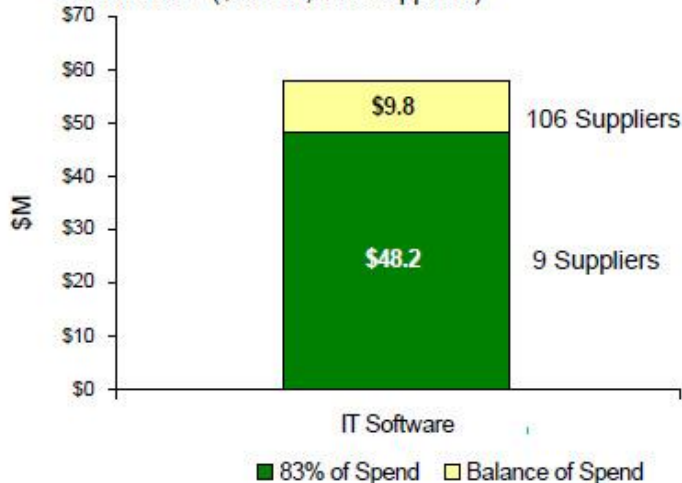
IT Software has \$58.0M in addressable spend with an estimated savings range of \$5.2M (9%) to \$8.7M (15%). There are 115 suppliers who provide IT Software to 68 different state agencies.

Annual Opportunity Sizing

Annual Spend	\$58.0M ⁽¹⁾
Addressable Spend	\$58.0M
Opportunity (9% - 15%)	\$5.2M - \$8.7M
Timing	~ 6 months

Supplier Concentration⁽¹⁾

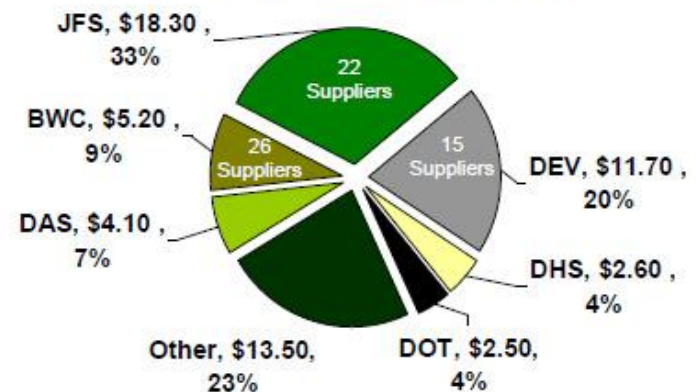
IT Software - (\$58.0M, 115 Suppliers)



Commodity Profile

- JFS, DEV, and BWC are the largest users and represent 62% of the total addressable spend
- There are 115 suppliers within the IT software category
 - Top 10 suppliers represent 85% of the total addressable spend
 - 106 suppliers consist of over \$9.8M in spend
- MBE/EDGE total spend: \$1.1M made up of 1 supplier⁽²⁾
- P-Card FY07 spend is \$0.2M⁽³⁾

- FY07 Spend (\$M) by Agency -



(1) Source: Central Accounting System (CAS)

(2) Source: FY07 Term Contract Expenditures

(3) Source: FY07 P-Card Report from OBM

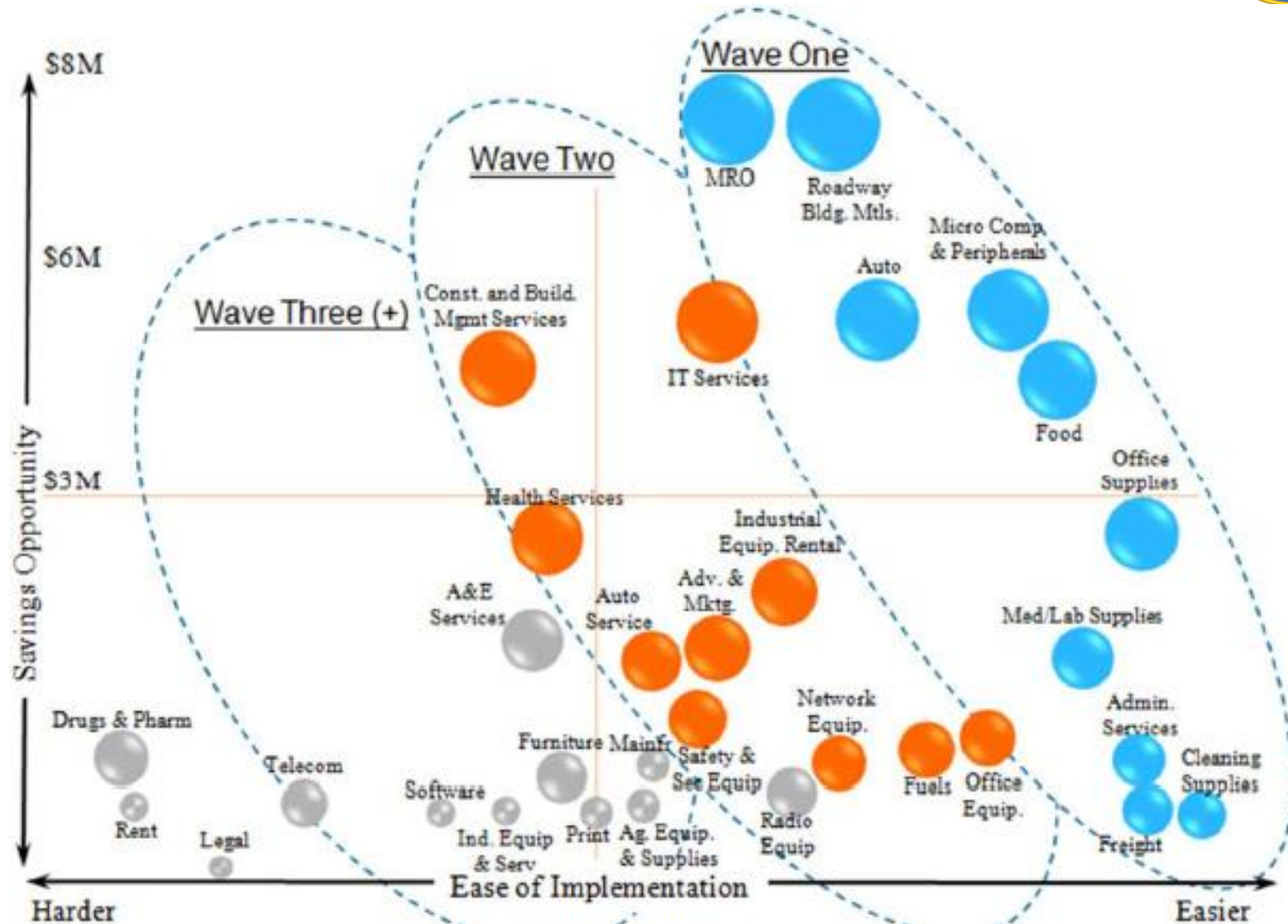
Example: Ohio



The total amount of addressable spend is \$717.3M with annual estimated savings ranging from a low of \$42.9M (6.0%) to a high of \$79.9 (11.1%).

Category	Addressable Spend (\$M)	Low	High
Professional (Consulting, Temp. Labor, 3 rd Party Admin.)	\$ 192.55	\$ 5.90	\$ 14.63
IT (Hardware, Software, Services)	\$ 125.98	\$ 10.80	\$ 17.00
Pharmaceuticals (Pharmaceuticals)	\$ 77.53	\$ 7.75	\$ 13.18
Utilities (Electricity, Natural Gas)	\$ 49.16	\$ 0.33	\$ 2.30
Telecom (Telecom Services)	\$ 43.02	\$ 3.44	\$ 6.02
Fleet (Fleet)	\$ 34.58	\$ 2.77	\$ 4.15
Office Services (Office Supplies, Furniture, Office Equipment)	\$ 34.50	\$ 4.30	\$ 6.81
Logistics (Freight, Warehousing, Small Parcel)	\$ 27.79	\$ 1.62	\$ 3.59
Advertising and Marketing (Advertising, Marketing Services)	\$ 27.65	\$ 1.11	\$ 2.21
Food (Food)	\$ 25.55	\$ 2.04	\$ 3.06
Fuel (Gas, Oil)	\$ 17.56	\$ 0.40	\$ 1.11
Roadway (Road Patch / Aggregate)	\$ 14.06	\$ 0.28	\$ 1.40
Travel (Airfare, Hotel, Car)	\$ 10.37	\$ 0.30	\$0.90
Other (Cafeteria Services, Cleaning Supplies, Security Services, etc.)	\$ 37.03	\$ 1.87	\$ 3.52
Totals	\$ 717.3M	\$ 42.9M	\$ 79.9M
Two Year Savings		\$ 85.8M	\$ 159.8M

Example: North Carolina



Example: North Carolina



Opportunity Sizing

Total Spend – FY '08 – '09 (annualized)		\$68.9M
Total Spend – FY '10		\$46.9M
Est. Addressable Spend	60%	\$28.2M
Savings Opportunity	5% - 9%	\$1.4M – 2.5M
Estimated Sourcing Duration		6 Months

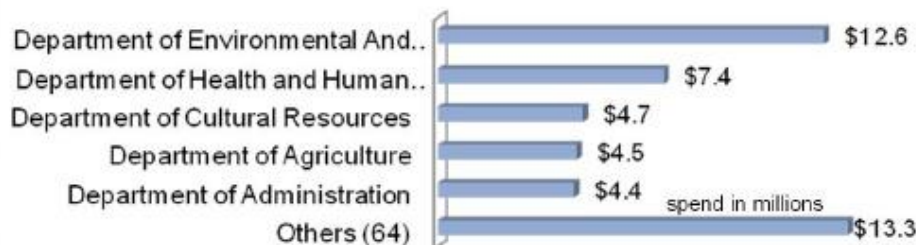
Opportunity Assessment

- Current market conditions are favorable to seek competitive pricing:
 - Intense market competition, strong buyer power, and weak demand
- Spend for Architecture and Engineering is fragmented
 - Top 80% of spend is with 50 vendors
 - 557 total vendors
- 59% of the category spend data is direct payments
- Engineering Services commands the majority of the spend at 63% (\$29.5M)
- Lack of spending with leading industry vendors indicates opportunity
- Aggregate A&E services (cross-agency and cross-functional) to achieve the highest value (high service levels at low cost) resulting in Master Service Agreements with preferred suppliers
 - Leverage the current market conditions to achieve lower labor rates, renegotiate pricing
 - Utilize e-Auctions during strategic sourcing process

Top Vendors (FY '10)

Top 10 Vendors	\$M	% Total	Cum %
THE FREELON GROUP INC	4.80	10%	10%
PEARCE BRINKLEY CEASE & LEE PA	2.50	5%	16%
O'BRIEN/ATKINS ASSOC PA	2.35	5%	21%
PERRY BARTSCH JR CONSTRUCTION	2.15	5%	25%
DAVID R POLSTON ARCHITECT	1.76	4%	29%
BJAC	1.68	4%	32%
SCHENKEL SHULTZ INCORPORATED	1.44	3%	36%
HEATON CONSTRUCTION	1.44	3%	39%
CAROLINA ENVIRONMENTAL CONTRACTING, INC.	1.15	2%	41%
DUDA PAINE ARCHITECHTS LLP	1.04	2%	43%
Others (547)	26.62	57%	100%
Total	46.93	100%	100%

Spend by Entity (FY '10)



Vendor Fragmentation (FY '10)

% Spend	\$ Spend (M)	# Vendors
Top 80%:	\$37.5	50
Last 20%:	\$9.6	507

Example: North Carolina



■ Industry Summary

Industry Trends:

- Architecture and Engineering services are part of a larger industry category, "Pre-Construction Services", where similar sourcing strategies can be employed across Surveying, Due Diligence, Environment and Ecological Studies, and other Design-related activities.
- Intense competition between large supplier base of architects and engineers – indicates buyer opportunity to foster competition and renegotiate current contracts
 - Despite some large players, the engineering industry is highly fragmented: U.S. has ~40,000 non-residential construction and ~50,000 heavy construction/civil engineering companies
 - ~80% of companies have less than 20 employees (Source: Datamonitor)
 - 50 largest firms account for 35% of total industry revenue (Source: FirstResearch 2009)
 - Architecture industry is fragmented as well; the top 50 vendors make up less than 20% of the total revenue (Source: Hoovers)
- Strong buying power of government entities because industry demand for pre-construction services is highly driven by construction needs of large companies and governments
- High unemployment (9.1% in NC as of 10/2010), lower employment costs, and low demand for construction projects

Key Industry Vendors:

- Architecture: AECOM Technology, HDR, Heery International, Gensler, and HKS
- Engineering: Jacobs Engineering Group, URS Corp, Fluor, and Bechtel

■ Observations

- 59% of the category spend data is direct payments to vendors
 - During agency discussions, purchasing agents had difficulty verifying this spend due to lack of visibility
- \$20.3M (43%) falls under "Building Design Contracts" commodity code
- NC does not have significant spend with industry major vendors
- Professional Services Management within DOT Technical Services handles A&E services contracting
 - Further research required to determine whether term contracts are being utilized by DOT
- Further information required to:
 - Analyze procurement process – *existing requirements for vendors, qualification process, work forecasting, etc.*
 - Clarify estimated future spend on Engineering Services

Example: North Carolina



■ Recommended Sourcing Approach

- A leading practice is to source pre-construction services at an aggregate level across the organization resulting in large multi-year agreements
 - Standardize job titles to create a standardized
 - Establish/re-negotiate rate cards with preferred supplier relationships
 - Standardize/rationalize specifications/requirements
- Proactive supplier management program is key success factor to maintaining the lowest total cost of ownership
 - Negotiate strong SLAs and penalties for non-performance

■ Additional Information

- Sample line item spend data includes project design fees, stream restoration, building renovations.
- Minimum contracted spend as identified in E-Procurement (IT convenience, agency, and state term contracts): \$1.2M (2.6%)
- State term contracts identified for this category during analysis: N/A

Does This Really Save Money?



- Georgia: Procurement Transformation Initiative (\$135 million)
- Florida: MyFloridaMarketPlace
 - \$233 million in 32 agencies, through September 2011
 - Also saved \$420 million through a 3-month mass renegotiation in 2008 (Pew)
- Virginia: eVA (\$280 million since 2001) – single statewide portal
- Minnesota: Strategic Sourcing (\$210 million through 2011)
- Pennsylvania: Strategic Sourcing Initiative
 - Over \$260 million in first four years (through 2007)
 - Independently validated by opponents (Legislative Budget & Finance Cmte)
- Texas
 - Recent report identified potential savings of \$252M-539M through changes in strategic sourcing, delegation authority, and organizational structure.



One Giant Leap. Backward.

Amendment 79A: Passed 23-18



- Moves IT and Procurement to a new Procurement Oversight Board, eff. 1/1/13
 - 5 members appointed by the Governor, the Comptroller General, the State Treasurer, the Chairman of the Senate Finance Committee, and the Chairman of the House Ways and Means Committee
- Board meets quarterly to do its work
- Department of Administration pays its bills

What's Wrong With This?



- Return of the Budget and Control Board
- A group that meets quarterly can't oversee IT and Procurement
 - Debilitating to those services
 - No meaningful oversight or control
 - Completely unmanageable
- Loss of accountability
- Yet another new agency

Isn't This the Judiciary Committee Amendment?



- No.
- ITMO and State Engineer went to the Department of Administration in the Senate Judiciary Committee amendment.
- IT has never been anywhere but in the Department of Administration, in any draft of this bill.

Don't We Need More Oversight?



More than this?

- Substantive committees
- New Legislative Oversight process
- Legislative Audit Council
- Inspector General
- Protest process – Procurement Review Panel, Circuit Court
- Federal granting agency review
- Single Audit
- New reporting language
- Prosecutorial authorities
- Blogosphere / FOIA
- Improved management / accountability
- Existing statutes and regulations

Can the Executive Branch Be Trusted?



- According to the National Association of State Chief Administrators (NASCA), the Department of Administration is responsible for procurement in at least 45 states.
 - And most of the others have procurement in another executive agency that's called something else (Department of General Services, etc.).
 - Across the country, procurement appears in more Departments of Administration than any other function.
- We can't remove the human element from procurement.
 - Location/organization isn't the answer.
 - Processes, controls, and the right people.





The Way Forward

Where We Go From Here



- Return IT to the Department of Administration.
 - Placing this under a Board that meets quarterly will create a completely unmanageable process and will reduce accountability.
- Let's have a serious and reasonable conversation about procurement.
 - How many levels of oversight do we need, and what does that term really mean?
 - What is it we're afraid of, and how do we avoid that?
 - What's the price of inaction?



Questions?