

FORMS

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DHHS 140	Medicaid Provider Inquiry	06/2007
DHHS 142	Request for Medicaid Forms and Publications	06/2007
DHHS 205	Medicaid Refunds	01/2008
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**STATE OF SOUTH CAROLINA
DEPARTMENT OF HEALTH
AND HUMAN SERVICES**

CONFIDENTIAL COMPLAINT

SEND TO: DIRECTOR, DIVISION OF PROGRAM INTEGRITY
DEPARTMENT OF HEALTH AND HUMAN SERVICES
P.O. BOX 100210, 1801 MAIN STREET, COLUMBIA, SOUTH CAROLINA 29202-3210

PROGRAM INTEGRITY

THIS REPORT IS DESIGNED FOR THE REPORTING OF POSSIBLE ABUSE BY MEDICAID PROVIDERS AND/OR RECIPIENTS. USE THE SPACE BELOW TO EXPLAIN IN DETAIL YOUR COMPLAINT. PLEASE IDENTIFY YOURSELF AND WHERE YOU CAN BE REACHED FOR FUTURE REFERENCES. UNLESS OTHERWISE INDICATED, ALL INFORMATION SHOULD BE PRINTED OR TYPED.

YOUR COMPLAINT WILL REMAIN CONFIDENTIAL.

SUSPECTED INDIVIDUAL OR INDIVIDUALS:

NPI or MEDICAID PROVIDER ID: (if applicable)

MEDICAID RECIPIENT ID NUMBER: (if applicable)

ADDRESS OF SUSPECT:

LOCATION OF INCIDENT:

DATE OF INCIDENT:

COMPLAINT:

NAME OF PERSON REPORTING: (Please print)

SIGNATURE OF PERSON REPORTING:

DATE OF REPORT

ADDRESS OF PERSON REPORTING:

TELEPHONE NUMBER OF PERSON REPORTING:

SIGNATURE: (SCDHHS Representative Receiving Report)



**STATE OF SOUTH CAROLINA
DEPARTMENT OF HEALTH
AND HUMAN SERVICES**

MEDICAID PROVIDER INQUIRY

MAIL TO: ATTENTION _____ UNIT S.C. DEPT. OF HEALTH AND HUMAN SERVICES POST OFFICE BOX 8206 COLUMBIA, SOUTH CAROLINA 29202-8206	TODAY'S DATE:
	NPI or MEDICAID PROVIDER ID:
	TELEPHONE:
PROVIDER NAME AND ADDRESS:	TYPE OF PROVIDER (i.e., Dentist, Group, etc.)
	DATE CLAIM FILED:

-----FOLD HERE-----

PATIENT'S NAME (First, Initial, Last)	MEDICAID NUMBER (10 Digits)	DATE OF SERVICE
HAS THE CLAIM APPEARED ON THE PROVIDER'S REMITTANCE ADVICE? (CHECK ONE) <input type="checkbox"/> YES <input type="checkbox"/> NO		IS MEDICARE COVERAGE INVOLVED? <input type="checkbox"/> YES <input type="checkbox"/> NO
CLAIMS STATUS ON REMITTANCE ADVICE	PAYMENT DATE	17-DIGIT CLAIM REFERENCE NUMBER
STATEMENT OF PROBLEM OR QUESTION		
SIGNATURE OF PROVIDER		
RESPONSE		
AGENCY REPRESENTATIVE		DATE



**SOUTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES
REASONABLE EFFORT DOCUMENTATION**

PROVIDER _____ **DOS** _____

NPI or MEDICAID PROVIDER ID _____

MEDICAID BENEFICIARY NAME _____

MEDICAID BENEFICIARY ID# _____

INSURANCE COMPANY NAME _____

POLICYHOLDER _____

POLICY NUMBER _____

ORIGINAL DATE FILED TO INSURANCE COMPANY _____

DATE OF FOLLOW UP ACTIVITY _____

RESULT:

FURTHER ACTION TAKEN:

DATE OF SECOND FOLLOW UP _____

RESULT:

**I HAVE EXHAUSTED ALL OPTIONS FOR OBTAINING A PAYMENT OR SUFFICIENT RESPONSE
FROM THE PRIMARY INSURER.**

(SIGNATURE AND DATE)

**ATTACH A COPY OF FORM TO THE APPROPRIATE CLAIM OR ECF AND FORWARD TO YOUR
MEDICAID CLAIMS PROCESSING POST OFFICE BOX.**

South Carolina
Department of Health and Human Services
AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

Provider Name: _____

Provider DBA Name (if applicable): _____

Medicaid Provider Number: _____

Provider NPI Number: _____

Provider EIN Number: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

I (we) hereby authorize the Department of Health and Human Services to initiate credit entries and to initiate, if necessary, debit entries for any credit entries in error to my account indicated below and the financial institution named below, to credit and/or debit the same to such account. These credit entries will pertain only to the Department of Health and Human Services payment obligations resulting from Medicaid services rendered by the provider.

I (we) understand that credit entries to the account of the above named payee are done with the understanding that payment will be from federal and/or state funds and that any false claims, statements or documents or concealments of a material fact, may be prosecuted under applicable federal or state laws.

I (we) certify that the information shown is correct and that this account is used solely for business purposes. I (we) further agree to provide thirty (30) days written notice to the address shown below prior to revoking or revising this authorization.

Please contact your bank to obtain the correct electronic deposit information:

Financial Institution: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Transit/ABA Number: _____

Account No.: _____

Type of Account: **Checking** **Savings**

Signed: _____ (Signature)

_____ (Print)

Title: _____

Date: _____

Contact Name: _____ **Phone:** _____

RETURN TO:

Department of Health and Human Services
Medicaid Provider Enrollment
P. O. BOX 8806
COLUMBIA, S.C. 29202-8809
FAX (803) 699-8637

Sample UB-04

				3a PAT. CNTL # b. MED. REC. #				4 TYPE OF BILL													
				5 FED. TAX NO.		6 STATEMENT COVERS PERIOD FROM		7 THROUGH													
8 PATIENT NAME			9 PATIENT ADDRESS																		
10 BIRTHDATE		11 SEX	12 DATE		ADMISSION 13 HR 14 TYPE 15 SRC		16 DHR	17 STAT	CONDITION CODES 22 23 24 25 26 27 28			29 ACCT STATE	30								
31 OCCURRENCE DATE		32 OCCURRENCE DATE		33 OCCURRENCE DATE		34 OCCURRENCE DATE		35 OCCURRENCE SPAN FROM THROUGH		36 OCCURRENCE SPAN FROM THROUGH		37									
38		39 VALUE CODES AMOUNT		40 VALUE CODES AMOUNT		41 VALUE CODES AMOUNT															
42 REV. CD.		43 DESCRIPTION			44 HCPCS / RATE / HIPPS CODE			45 SERV. DATE	46 SERV. UNITS	47 TOTAL CHARGES	48 NON-COVERED CHARGES		40								
PAGE ____ OF ____		CREATION DATE			TOTALS																
50 PAYER NAME				51 HEALTH PLAN ID		52 REL INFO	53 ASQ BEN	54 PRIOR PAYMENTS		55 EST. AMOUNT DUE		56 NPI									
												57 OTHER PRV ID									
58 INSURED'S NAME				59 P. REL	60 INSURED'S UNIQUE ID			61 GROUP NAME		62 INSURANCE GROUP NO.											
63 TREATMENT AUTHORIZATION CODES					64 DOCUMENT CONTROL NUMBER					65 EMPLOYER NAME											
66 DX		67		A		B		C		D		E		F		G		H		68	
69 ADMIT DX		70 PATIENT REASON DX		a		b		c		71 PPS CODE		72 ECI		a		b		c		73	
74 PRINCIPAL PROCEDURE DATE		a. OTHER PROCEDURE DATE		b. OTHER PROCEDURE DATE		75		76 ATTENDING NPI		QUAL				LAST		FIRST					
c. OTHER PROCEDURE DATE		d. OTHER PROCEDURE DATE		e. OTHER PROCEDURE DATE				77 OPERATING NPI		QUAL				LAST		FIRST					
80 REMARKS		91 CC a		b		c		78 OTHER NPI		QUAL				LAST		FIRST					
		b		c		d		79 OTHER NPI		QUAL				LAST		FIRST					

RUN DATE 10/09/2007 D00108760
REPORT NUMBER CLM3500
ANALYST ID
SIGNON ID

SC DEPARTMENT OF HEALTH AND HUMAN SERVICES
EDIT CORRECTION FORM
INPATIENT/OUTPATIENT - 01
DOC IND

CLAIM CONTROL #D999999999999999Z
PAGE 18290 ECF 99999 PAGE 1 OF 1
EMC Y
ORIGINAL CCN: 9999999999999999Z
ADJ CCN: 123456789123456U
INSURANCE EDITS
CLAIM EDITS

RECIP NAME JANE DOE DOB 01/01/1991 SEX F

NPI: 1234567890 TAXONOMY: 323P00000M PRV ZIP: 29526
51) PRTF029 3) W00895C1251493 4) 117 6) 10/03/07 10/07/04 7) 004 004 60) MEDICAID RCP ID 0123456789

17) 10/17/06 19) 1 20) 7 22)20 23) 24) C5 25) 26) 27) 28) 29) 30) CLAIM EDITS 000-593

32A) 42 09/07/07 33A) / / 34A) / / 35A) / / 36A) / / - / /
32B) / / 33B) / / 34B) / / 35B) / / 36B) / / - / /
37)012600031230500Z

** AGENCY USE ONLY **
** APPROVED EDITS **

39A) 40A) 41A) !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
39B) 40B) 41B) ! CLAIMS/LINE PAYMENT INFO !
39C) 40C) 41C) !
39D) 40D) 41D) ! EDIT PAYMENT DATE !
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
90

MEDICAID CARRIER ID 619

1ST OTHER PAYER 50) 54) 60)
2ND OTHER PAYER 50) 54) 60)

54P) 63) PP40122 DRG 99B REIMBURSEMENT G
(67) (68) (69) (70) (71) (72) (73) (74) (75) (76)
296.54 296.54

80) . / / 81A) . / / 81B) . / / 82) 1194826081
81C) . / / 81D) . / / 81E) . / / 83A) 1194826081 INSURANCE POLICY INFORMATION
83B)

RES LINE (42) (44) (45) (46) (47) (48)
001 124 0004 1126.60 0.00
TOTAL CHARGES 001 1126.60 0.00 UNISON HEALTH PLAN OF SC
(800) 366-7304

RESOLUTION DECISION ___ RETURN TO: MEDICAID CLAIMS RECEIPT, P.O. BOX 1458, COLUMBIA, SC 29202-1458

"PLEASE NOTE: EDIT CORRECTION FORMS RETURNED TO DHHS WITH NO CORRECTIVE ACTION WILL BE DISREGARDED"

REQUEST FOR EMERGENCY ADMISSION CONCURRENCE (REAC)

Psychiatric Hospital: _____ **NPI or Medicaid Provider ID:** _____

Client Name: _____ **Date of Birth:** _____

Client Medicaid #: _____ **SSN:** _____

Referral Source: _____ **Date of Admission:** _____

The above named client was admitted as an emergency based on the following conditions:

Representative Signature & Title

Date

_____ Date Received by _____ Community Mental Health Center

_____ Based only on the above information, the above named client DOES appear to meet Medicaid's administrative definition of an emergency admission.

_____ Based only on the above information, the above named client DOES NOT appear to meet Medicaid's administrative definition of an emergency admission. However, the client DOES appear to require psychiatric hospital services and can be admitted as an urgent admission. (DMH must complete the CON)

_____ Based only on the above information, the above named client DOES NOT appear to meet Medicaid's administrative definition of an emergency admission NOR does the client appear to need any psychiatric hospital services at this time.

MHC Representative and Title: _____ **Date:** _____

MHC Physician Signature: _____ **Date:** _____

**PSYCHIATRIC HOSPITALS
FOR INDIVIDUALS UNDER AGE 21
SOUTH CAROLINA MEDICAID
NOTICE OF NON-COVERAGE FOR
INPATIENT PSYCHIATRIC HOSPITAL CARE**

DATE _____ NPI OR MEDICAID PROVIDER ID _____

NAME OF CLIENT _____

ADDRESS _____

CITY, STATE, ZIP CODE _____

ATTENDING PHYSICIANS NAME _____ ATTENDING PHYSICIAN'S PHONE # _____

Dear: _____ :

The purpose of this letter is to inform you that _____ Hospital:

() Has determined that your psychiatric hospital admission is not covered under the Medicaid program because

() Has determined that further inpatient psychiatric hospital treatment is no longer medically necessary. Furthermore, (Check One):

Your attending physician **agrees** that continued hospitalization is no longer needed.

Your attending physician **disagrees** that continued hospitalization is no longer needed, but Qualis concurs with our facility.

If you elect to be admitted and/or remain in the hospital, you are financially liable for all costs of the care you receive except for any convenience services or items normally not covered by the Medicaid program, beginning on _____. This determination does not mean additional psychiatric services are not needed. Medicaid reimbursement may be available for these additional services; however, you do not need inpatient hospital placement to receive these services. You should discuss, with your attending physician and/or a representative from the agency that made your placement, other arrangements for any further health care you may require.

This notice is not an official Medicaid determination. Qualis is the Quality Improvement Organization authorized by the Medicaid program to review inpatient psychiatric hospital services provided to Medicaid clients in the state of South Carolina.

If you disagree with our decision, you may request immediately, by noon of the first working day after receipt of this notice, an immediate review by telephone, or in writing. You may make this request through the facility or directly to Qualis at the address listed below:

Qualis Health
440 Knox Abbott Drive Suite 220
Cayce, SC 29033
(803)-739-2755

Qualis will request your views about your case and respond to you within one working day of receipt of your request and your medical records (sent by the facility).

If you do not request a review by noon of the first working day after receipt of this notice you may still request that Qualis review at any point during your stay or within 30 days after you receive this notice, whichever is longer.

Qualis will send you a formal determination of the medical necessity and appropriateness of your hospitalization and will inform you of your reconsideration rights.

If Qualis disagrees with the facility, you will be refunded any amount collected by the facility except for any convenience services or items normally not covered by Medicaid.

If Qualis agrees with the facility, you are financially responsible for all services beginning on _____ through your discharge date unless you request an immediate review. If you request an immediate review (i.e, you make your request for review by noon of the first working day after receipt of this notice), you will not be responsible for payment until noon of the next day after you received Qualis's notification.

Sincerely,

Hospital Representative

cc: Qualis Health
Beneficiary
Attending Physician
Legal Guardian
Authorized Referral Entity
SCDHHS Department of Behavioral Health Services, Attn: Non-Coverage

ACKNOWLEDGMENT OF RECEIPT OF NOTICE

*This is to acknowledge that I received this notice of non-coverage from _____ on _____.
I understand that my signature below does not indicate that I agree with this notice, only that I have received a copy of this notice.*

Signature of beneficiary or legally responsible party

Date

Client or legally responsible party refused to sign this notice, but was told that this admission is not covered by Medicaid.

Witness

Date

Witness

Date



**STATE OF SOUTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES
REFERRAL FORM/AUTHORIZATION FOR SERVICES (Form 254)
CHILDREN'S BEHAVIORAL HEALTH SERVICES**

**FORM
254**

NPI or Medicaid Provider ID

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

CHILD'S MEDICAID I. D. #

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

REFERRED TO: _____

AUTHORIZATION DATE: / /

EXPIRATION DATE: / /

Name	County	Address
------	--------	---------

Date of Birth / /	Sex	Agency Reference No.	City	State	Zip
----------------------	-----	----------------------	------	-------	-----

Prior Authorization Number 	Parent/Guardian
--------------------------------	-----------------

Services are authorized for the period from the Authorization Date through the Expiration Date as noted above. The authorization period is subject to change pending notification by the Authorizing Agency or by the Department of Health and Human Services.

- | | |
|--|---|
| <input type="checkbox"/> PSYCHIATRIC HOSPITAL | <input type="checkbox"/> MENTAL HEALTH SERVICES NOT OTHERWISE SPECIFIED (Formerly Intensive Family Services) (H0046) |
| <input type="checkbox"/> RESIDENTIAL TREATMENT FACILITY | <input type="checkbox"/> PSYCHOSOCIAL REHABILITATION SERVICES (Formerly Clinical Day Programming) (H2018) |
| <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly High Management Rehabilitative Services) (H2020-TG) | <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Therapeutic Child Treatment) (H2019 & H2020-HA) |
| <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Moderate Management Rehabilitative Services) (H2020-TF) | <input type="checkbox"/> THERAPEUTIC BEHAVIORAL SERVICES (Formerly Supervised Independent Living) (H2020) |
| <input type="checkbox"/> THERAPEUTIC FOSTER CARE | <input type="checkbox"/> SEXUAL OFFENDERS TREATMENT SERVICES (Formerly Specialized Treatment Services For Sexual Offenders) (H2029) |
| <input type="checkbox"/> LEVEL I <input type="checkbox"/> LEVEL II <input type="checkbox"/> LEVEL III | <input type="checkbox"/> OTHER _____ |
| (S5145) (S5145-TF) (S5145-TG) | |

Agency Representative: _____

Title: _____

Signature: _____

Phone: _____

Authorizing Agency: (one must be checked)

- | | | |
|---|---|-------------------------------------|
| <input type="checkbox"/> Department of Social Services | <input type="checkbox"/> Continuum of Care for Emotionally Disturbed Children | <input type="checkbox"/> United Way |
| <input type="checkbox"/> Department of Mental Health | <input type="checkbox"/> Department of Disabilities and Special Needs | |
| <input type="checkbox"/> Department of Juvenile Justice | <input type="checkbox"/> School District/ Department of Education | |

AGENCY USE ONLY

Sample Attestation Letter

An individual who has the legal authority to obligate the facility must sign this attestation.

[Name of the Psychiatric Residential Treatment Facility]
[Address]
[City, State, Zip Code]
[Telephone Number]
[Fax Number (if applicable)]

Provider Number

Dear <State Medicaid Director>:

A reasonable investigation subject to my control having been conducted in the subject facility, I make the following certification. Based upon my personal knowledge and belief, I attest that the <NAME of the FACILITY> hereby complies with all of the requirements set forth in the interim final rule governing the use of restraint and seclusion in psychiatric residential treatment facilities providing inpatient psychiatric services to individuals under age 21 published on January 22, 2001, and amended with the publication of May 22, 2001 (Psych Under 21 rule).

I understand that the Centers for Medicare and Medicaid Services (CMS) (formerly HCFA), SCDHHS or their representatives may rely on this attestation in determining whether the facility is entitled to payment for its services and, pursuant to Medicaid regulations at 431.610, have the right to validate that <Name of the Facility> is in compliance with the requirements set forth in the Psych Under 21 rules, and to investigate serious occurrences as defined under this rule.

In addition, I will notify the SCDHHS immediately if I vacate this position so that an attestation can be submitted by my successor. I will also notify SCDHHS if it is my belief that <Name of the Facility> is out of compliance with the requirements set forth in the Psych Under 21 rule.

Signature
Printed Name
Title
Date