


DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR

ACTION REFERRAL

| | |
|---------------------|------------------------|
| TO <i>Jacobs</i> | DATE <i>4-20-10</i> |
|---------------------|------------------------|

| DIRECTOR'S USE ONLY | | ACTION REQUESTED | |
|---|--|------------------|--|
| 1. LOG NUMBER <i>000426</i> | <input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____ | | |
| 2. DATE SIGNED BY DIRECTOR <i>Class 4/28/10, letter attached.</i>  | <input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>4-29-10</i> <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action | | |

| APPROVALS <small>(Only when prepared for director's signature)</small> | APPROVE | * DISAPPROVE <small>(Note reason for disapproval and return to preparer.)</small> | COMMENT |
|---|---------|--|---------|
| 1. | | | |
| 2. | | | |
| 3. | | | |
| 4. | | | |

FAX COVER SHEET



RECEIVED

APR 20 2010

Department of Health & Human Services
OFFICE OF THE DIRECTOR

S. C. SENATE
SENATE CLERK

FAX # (803) 212-6299

DATE:

April 19, 2010

TO:

Lena Girgis A'Quino- Health and Human Services

FROM:

Senator Nikki G. Setzler

FAX NUMBER:

255-8235

PAGES

1 of 3 (Including this page)

MESSAGE:

correctly, I am sure.

This is as per our conversation, Lena. And sorry for not spelling your name

Allisa, Office of Senator Setzler

IF YOU DO NOT RECEIVE ALL OF THE SHEETS INDICATED, PLEASE
CONTACT THE SENATE CLERK'S OFFICE: (803) 212-6200

April 19, 2010

FAX TO: Senator NIKKI Setzler/FAX # 803-212-6299
Columbia, SC

RE: URGENT...Medicaid & Medicare Blaming Each Other and
Still Not Funding Critically-Needed Prescriptions
Of...Marty Joe Bradley/SSN 247-23-0693
1156 Little Avenue
West Columbia, S.C. 29172 -2154

Senator Setzler...I know you get letters requesting help that is "URGENT" or a "life-or-death" matter, but...this one truly is.

My father—Marty Joe Bradley—has seen his general health and, particularly, his heart health decline over the past two years to what is now truly a...life-threatening condition.

BACKGROUND...Note that—on July 30, 2008—my father had a major heart attack that did severe and permanent damage to the left side of his heart. He was admitted to Palmetto Health Richland Hospital (in Columbia, SC) where the heart doctors diagnosed that the cause of the heart attack was blockage of blood flow in the area of a stent that was surgically implanted into my father some seven years ago. Doctors literally had to freeze my father to prevent brain damage—and eventually they implanted a defibrillator and my father has since been on 100 percent disability.

THE PROBLEM...My father critically needs all of his heart medications—and we do not have the resources to pay for these. Medicaid has been paying for these but—when payment was halted through Medicaid this week—we urgently tried to find out why—we've gotten nothing but a cop-out response from officials at both Medicaid and Medicare...here's what happened this week:

--We initially tried to fill his prescriptions as usual through Wal-Mart Pharmacy, West Columbia, SC...they said Medicaid/Unison had expired and there was no Medicaid entitlement left; and

--We called Wednesday (April 14, 2010) to Medicaid—the lady we initially talked to was as helpful as she could be, but said...Medicaid entitlement for my dad had expired on prescriptions now after two years and that we need to call Medicare which we ended up having to leave messages and tried calling them again Thursday (April 15, 2010) and still had to leave messages; and so...

--We called Medicare yet again Friday (April 16, 2010)—talked with a rude Shauna Hill at Medicare who said (her words)..."Medicaid is the problem—you need to call Medicaid" and she then threatened to hang up and told us..."I've got to take other calls"; and

--We also questioned Ms. Hill about this development...someone has apparently enrolled my dad into AARP without notifying him and without his/our permission and—when we asked Ms. Hill why this had been done and by whom—her answer to us was..."you need to call AARP and Medicaid"; and

APR-19-2010 04:24 PM SLEEP INN AIRPORT

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P. 2

Ms. Bradley's fax ltr., April 17 to Sen. DeMint

Page Two

--So...now we are right in the middle of a bureaucratic mess--both Medicare and Medicaid officials are pointing the finger at each other in this matter and both are telling us to call the other--and Ms. Hill/Medicare is telling us we have to call AARP when my dad never enrolled in AARP and no one will tell us who enrolled him.

THE HELP WE ARE URGENTLY ASKING YOU FOR...Senator Setzler...my father is...1) totally disabled and will never be able to work again, and 2) (his medical records and his doctors will attest to this) my father absolutely must have these medications to sustain his life, and 3) until now--Medicaid WAS COVERING THE COSTS OF THESE PRESCRIPTIONS, and 4) we literally cannot afford the prescriptions...If we now get told (when someone ever gives us a valid "final" answer here)...that my father must pay for these prescriptions...then it is a death warrant for my dad because we don't have the money. And--as additional info--my father has some medications he has simply not been able to fill due to all this confusion simply because we cannot come up with the new copayment Medicare and AARP is making us pay now--we need any available help to get those prescriptions, as well.

We are fully willing to provide any additional information that you, your staff and/or Medicare or Medicaid may require. Call me anytime at 803-926-9260 or 803-530-3816 or my dad at 803-234-6852.

With deepest thanks for your help!


Ms. Brandy Bradley

4EDHMS54 P S.C. DEPARTMENT OF HEALTH AND HUMAN SERVICES DATE: 04/20/10
MEDSPROD RECIPIENT INFORMATION ACTION:

MEMBER PERIOD START: 04/16/10 END: PAGE: 0001

NAME: BRADLEY MARTY J HH NAME: BRADLEY MARTY J

RCP NUMBER: 3530948102 HH NUMBER: 100212695 ACTION TYPE: MAINTENANCE

SSN: 247-23-0893 VC: V APL STATUS: ACTION DATE: 03/06/09

PRIMARY INDIVIDUAL: APL CO: 32 WORKER ID: RENEB LOCATION: 001

1156 LILLIE AVENUE SSCN: 247230893A RRN:

RACE: 01 SEX: M MARITAL STATUS: M

TPL: Y RSP: 1 RELATION: SELF

DOB: 07/30/1959 DOD:

WEST COLUMBIA SC 29172-

CORRECT RCP NUMBER: LIV ARRANGEMENT: HOME INCOME TRUST:

PROVIDER:

| BG | BEG | END | PCAT | QCAT | BENEFITS TYPE | QMB | RETRO | % OF | POV | |
|----------|----------------|----------------|--------------------|----------------|---------------|------|-------|------|-------|---------|
| S | NUMBER | ELIG | ELIG | PCAT | QCAT | TYPE | IND | IND | LEVEL | SPONSOR |
| - | 30535141 | 05/01/2010 | | 32 | 50 | FULL | Y | Y | .97 | 3200 |
| - | 30535141 | 02/01/2009 | 05/01/2010 | 32 | 50 | FULL | N | Y | .97 | 3200 |
| - | 30535141 | 01/01/2009 | 02/01/2009 | 32 | 50 | FULL | N | Y | .97 | 3200 |
| - | 30535141 | 12/01/2008 | 01/01/2009 | 32 | 50 | FULL | N | Y | .97 | 3200 |
| - | | 05/01/2008 | 06/01/2008 | 80 | | FULL | N | | .97 | |
| UPDATED: | USER ID: ADRIK | DATE: 10/12/07 | SYSTEM ID: BUY1000 | DATE: 03/03/10 | | | | | | |

PF2->HH BG PF3->HH MBR DTL PF4->REFH PF5->ELD02 PF6->RETURN PF7->PREV

PF8->NEXT PF9->HH NOTES PF15->RCP SEARCH PF17->ELD00 PF18->HH MBR BGS



Handwritten: May 04/2010

State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Emma Forkner
Director

April 28, 2010

The Honorable Nikki G. Setzler
Member, South Carolina Senate
District No. 26 – Aiken, Lexington & Saluda Counties
510 Gressette Building
Columbia, South Carolina 29201

Dear Senator Setzler:

Thank you for contacting this agency at the request of Ms. Brandy Bradley regarding changes in her father, Mr. Marty Bradley's, prescription coverage.

A member of our staff has been in direct contact with Mr. Bradley regarding the Medicaid program as it relates to prescription coverage and provided additional contact information for Medicare's Part D prescription drug program.

Thank you for your continued interest and support of the South Carolina Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,

A handwritten signature in cursive script, appearing to read "Emma Forkner".

Emma Forkner
Director

EF/jrgl



State of South Carolina
Department of Health and Human Services

Mark Sanford
Governor

Emma Forkner
Director

April 28, 2010

The Honorable John M. "Jake" Knotts
Member, South Carolina Senate
District No. 23 - Lexington County
Senate Invitations Committee
Post Office Box 142
Columbia, South Carolina 29202

Dear Senator Knotts:

Thank you for contacting this agency at the request of Ms. Brandy Bradley regarding changes in her father, Mr. Marty Bradley's, prescription coverage.

A member of our staff has been in direct contact with Mr. Bradley regarding the Medicaid program as it relates to prescription coverage and provided additional contact information for Medicare's Part D prescription drug program.

Thank you for your continued interest and support of the South Carolina Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,

A handwritten signature in cursive script, appearing to read "Emma Forkner".

Emma Forkner
Director

EF/jrgl

April 28, 2010

Mr. Marty J. Bradley
1156 Lillie Avenue
West Columbia, South Carolina 29172

Dear Mr. Bradley:

Senator Jake Knotts, Jr. and Senator Nikki Setzler contacted this agency regarding the recent changes in your prescription coverage.

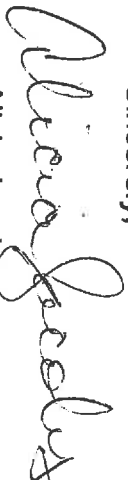
Effective April 1, 2010, you began receiving Medicare coverage, including enrollment in United Healthcare's Part D Prescription Drug Plan. You may wish to contact United Healthcare at 1-888-867-5575 for information regarding your enrollment and coverage.

When you became a dual-eligible, meaning you receive both Medicare and Medicaid, you were no longer eligible to participate in the Medicaid health plan through Unison that was offering no co-pays for your prescriptions; therefore, you were disenrolled from Unison effective April 1, 2010.

You may be interested in joining South Carolina Solutions, which is a medical home network in which a primary care physician offers care and arranges for most of your health care needs, including authorizing services provided by other healthcare providers. To find out additional information or to enroll, please contact SC Choices at 1-877-552-4642.

I hope this information is helpful. If you have any questions about the Medicaid program, please contact Jenny Lynch in Constituent Services at (803) 898-3965.

Sincerely,


Alicia Jacobs
Deputy Director

AJ/rjl