

1183 Club Way
Hardeeville, South Carolina 29927
843-310-9054
December 30, 2015

Governor Nikki R. Haley
1205 Pendleton Street
Columbia, South Carolina 29201

Dear Governor:

Isn't it wonderful how inefficient our state government runs and the amount of tax dollars we spend to support thousands of inefficient employees. The powers the agencies have to issue fines and are not afraid to threaten use those powers.

Enclosed are copies of 2 letters from South Carolina Department of Transportation. Has the problem been resolved or not?

Sincerely,

A handwritten signature in black ink, appearing to read "Charles A. Rey". The signature is written in a cursive style with a large, prominent "R" at the end.

Charles A. Rey

cc: Senator Tom Davis
Representative Bill Herbkersman



South Carolina
Department of Transportation

December 15, 2015

Mr. Charles A. Rey
1183 Club Way
Hardeeville, SC 29927

RE: Letter dated December 4, 2015, Cross Island Parkway

Dear Mr. Rey:

Thank you for your letter of December 4, 2015 to the South Carolina Department of Transportation (SCDOT) Interim Secretary of Transportation Christy A. Hall. I apologize for any inconvenience you have encountered as a result of the receipt of several Cross Island Parkway (CIP) toll violation notices as well as the lack of follow-up to your initial request for assistance directly through CIP. I hope this letter will assist in providing both an explanation and a solution to your problem.

We have researched your account and found that the vehicles currently listed are:

| | |
|-----------|--------------|
| JXP702 SC | 2010 Lincoln |
| 3003ER SC | 2006 Jaguar |

It appears the issue was the tag 3003ER SC was showing as a 2006 Jaguar and not 6208FL SC. We have corrected the information to show tag number 6208FL SC for the 2006 Jaguar on your account and there should be no issues using the Cross Island Parkway Toll Facility. If you have any other vehicles you use on the facility, please provide the information and we will include on your account.

As you probably already know, when a transponder does not read when you go through the toll plaza, the system defers to the license plate to match it to an account. In this case, the plate did not show up as a match which created the violation.

Concerning the payment options on your account, the attached document indicates that your account is a cash account with an account balance of \$22.00 as of December 15, 2015. If you would like to place a credit card on your account, please give us a call.

The violations that were attached with your letter will be reduced to the Palmetto Pass rate with the administrative fees waived.

We strive to provide quality service to South Carolina residents and visitors as they travel our roads and we appreciate you bringing this matter to our attention. I trust this information is helpful and please do not hesitate to contact me at 803-737-6218 or Ms. Marge Dorey at 803-737-0479 if you have further questions or concerns.

Sincerely,

Roy Tolson

Director of Innovative Finance/Tolls

Attachment:

RT/clb

ec: Christy A. Hall, SCDOT Interim Secretary of Transportation
Brian W. Keys, SCDOT Deputy Secretary for Finance and Procurement
Anthony Depodesta, Program Manager – Cross Island Parkway
Marge Dorey, Director of Toll Operations



South Carolina Department of Transportation
 Cross Island Parkway Customer Service Center
 P.O. Box 5096
 Hilton Head Island, SC 29938



000572
 DOLORES REY
 1183 CLUB WAY
 HARDEEVILLE, SC 29927-4257

Notice Number:
 T201510702369



The vehicle identified here, which is registered in your name, was identified by the photo-monitoring system at the Cross Island Parkway on Hilton Head Island, South Carolina, as having passed through a toll collection point without payment of the required toll on the dates and times listed.

Pursuant to Section 57-5-1495 of the South Carolina Code of Laws, 1996, as amended, when a vehicle is driven through a turnpike facility without payment of the required toll, the owner and operator of the vehicle are jointly and severally liable to the South Carolina Department of Transportation (SCDOT) to pay the required toll and any administrative fees or civil penalty that may be imposed.

If you fail to pay the "Total Amount Due" on or before the payment due date specified, you may be cited for failure to pay a toll pursuant to S.C. Code Section 57-5-1495 and be subject to payment of a civil penalty, court costs, and attorney fees. Alternately, SCDOT may submit this debt to the South Carolina Department of Revenue pursuant to Set off Debt Collection Act (S.C. Code Section 12-56-10, et Seq.) for setoff against any tax refund that you may be due. **Contesting Liability Information is provided on the back of this page.**

| Violation Number | License Plate | Plaza | Lane | Date | Time | Toll Due |
|------------------|---------------|-------|------|----------|----------|----------|
| T201510702369-01 | SC 6208FL | CIP | 010 | 10/08/15 | 11:40:48 | \$1.25 |

ADMINISTRATIVE FEE: \$25.00
TOTAL AMOUNT DUE: \$26.25
PAYMENT DUE DATE: 01/05/2016

If you feel that this notice has been sent to you in error, either send a letter to Cross Island Parkway, P.O. Box 5096, Hilton Head Island, SC 29938 or call the Cross Island Parkway toll line at 1-888-725-8655 (in state only) or 1-843-342-6718, Monday-Friday from 9:00 am to 5:00 pm, to request that the violation be researched. **If you are a Palmetto Pass customer, please have your Palmetto Pass account number or transponder number available when you call.**

PLEASE USE ONE OF THE FOLLOWING OPTIONS TO MAKE YOUR PAYMENT

1. Payment may be made on-line at www.crossislandparkway.org by following the instructions provided.
2. Payment may be made in person at the Cross Island Parkway Customer Service Center located : 4 Marshland Lane, Hilton Head Island, SC 29926 or mailed to the Cross Island Parkway Customer Service Center located at P.O. Box 5096 Hilton Head Island, SC 29938.

Payment Stub

| | | | | | |
|--|---|------------------------------------|----------------------|---|--|
| We accept | | Credit Card Payment by Mail | | Payment due by: 01/05/2016 | |
|  |  | Credit Card # | Exp. Date | <input type="checkbox"/> Check / Money Order | |
|  |  | <input type="text"/> | <input type="text"/> | (Make payable to Palmetto Pass and include the notice number(s) and your license plate # on your check / money order) | |
| Printed Name | | Signature | | Date | |

DOLORES REY

CIP

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Please REMEMBER

1. If mailed, payment must be via credit card, U.S. Postal Service money order, cashier's check, or personal check payable to Palmetto Pass. A \$25.00 return check fee will be charged for all returned checks. **DO NOT send CASH.** The Cross Island Parkway will not be responsible for any cash mailed for payment.
2. The notice number and license plate number must be included on the money order, cashier's check or personal check. 3. Enclose this Payment Stub with your payment.

