

Account: South Carolina State Parks

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Thanks for messaging us. We will get back to you as soon as possible. In the meantime, make sure to visit our website at www.SouthCarolinaParks.com for up-to-date information.

Participants: James Martin, South Carolina State Parks
at 21:18:48 on 6/19/2020 UTC



South Carolina State Parks

at 21:18:48 on 6/19/2020 UTC

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James Martin

at 21:18:48 on 6/19/2020 UTC

Hi! First off, I want to say that we love SC State Parks. The social media being done is top notch and we love all our rangers! We just got back from camping at Lake Greenwood Park and I have to say that I'm concerned that the steps that you are taking to prevent COVID-19 are either poor or aren't being implemented correctly. I would have expected more cleanliness in the park, specifically the bath houses. The country in general is implementing hand sanitizer stations everywhere, but in the bathhouse at Lake Greenwood, there wasn't even any soap. The bathhouse was not cleaned even daily. I recognize that many times, this task is relegated to the volunteers, however, I think there should be more care taken to keep surfaces clean and people safe. I just wanted to call your attention to what I consider a pretty large lapse in a state owned facility preventing disease.

Thank you for keeping the parks open. We had a lovely time!



South Carolina State Parks

at 17:52:32 on 6/25/2020 UTC

Thank you for sharing your kind words about the South Carolina State Parks and our social media pages.



South Carolina State Parks

at 17:56:21 on 6/25/2020 UTC

I apologize for the condition of the bathhouses and lack of soap during your stay. These conditions do not meet the standard operating procedures that the parks have during this difficult time. I have sent your message to the regional chief of Lake Greenwood to address your concerns.

I appreciate your feedback, for it is through visitor feedback that we are best able to monitor our level of service.
