

**From:** Nathan Ballentine <NathanBallentine@schouse.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**CC:** droof@longsrx.comdroof@longsrx.com  
**Date:** 7/12/2012 9:59:33 PM  
**Subject:** Katherine - Medicaid  
**Attachments:** image002.jpg  
image001.gif

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I can't find Keck's email. Please be sure he gets this and has someone contact my constituent/neighbor/friend - Dewey Roof. Tony knows Dewey well and will respond once he gets this. Please forward. Thanks!

Nathan Ballentine  
[www.nathansnews.com](http://www.nathansnews.com)  
House of Representatives, District 71  
Richland-Lexington Counties  
320A Blatt Building  
Columbia, SC 29221

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**From:** Dewey Roof [DRoof@longsrx.com]  
**Sent:** Wednesday, July 11, 2012 9:43 PM  
**To:** Nathan Ballentine  
**Subject:** Fwd: Medicaid

Dewey Roof  
VP Sales/Operations  
Long's Home Medical

Begin forwarded message:

**From:** Bobby Horton <bhorton1@sc.rr.com>  
**Date:** July 11, 2012 5:58:49 PM EDT  
**To:** 'Dewey Roof' <DRoof@longsrx.com>, 'Dan Gooch' <dkgpalm@aol.com>  
**Subject:** RE: Medicaid

Dewey, you are correct, Mr. Yarrell told me several days ago that he was going into management at Managed Care as of 7/9/12. He was on vacation last week but did not know who would be replacing him in the DME position...he said that things were very fluid at HHS right now. As you probably know, Toby and 2 others were terminated due to outsourcing their fuctions at Medicaid. Yarrell said in the meantime, we should continue contacting the CSC for DME issues..as you know that has gotten very slow for all providers. We have been trying to find out who to complain to..but to no avail thus far. We will continue contacting this week for some answers. We hate going to the top or the Gov's office to ask but may be left with no choice..been a very frustrating situation for the past 2 months.

Bobby Horton  
Executive Director  
SCMESA  
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West Columbia, SC 29171

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[www.scmesa.com](http://www.scmesa.com)

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**From:** Dewey Roof [mailto:DRoof@longsrx.com]

**Sent:** Wednesday, July 11, 2012 5:42 PM

**To:** Dan Gooch ([dkgpalmed@aol.com](mailto:dkgpalmed@aol.com)); Bobby Horton

**Subject:** Medicaid

Hey gentlemen! Hope you guys are well.

Wanted to ask your insight to what's going on at Medicaid? My understanding is Mr. Yarrell is off to managed care and Zanipha is the ONLY representative left to process claims. Don't know about other providers, but our checks have been a little low over the past two weeks. I'm getting a little anxious about their processes and lack of resources. The burden recognized by providers because of their lack of resources appears to continue.

Your feedback is appreciated.

**Dewey Roof** | VP Sales/Operations | **Long's HME** | ph- 803.254.8775 | fax- 866.717.0782 | [droof@longsrx.com](mailto:droof@longsrx.com)

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