

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
OFFICE OF DIRECTOR

ACTION REFERRAL

TO <i>Supra</i>	DATE <i>1-10-14</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>000226</i>	<input checked="" type="checkbox"/> Prepare reply for the Director's signature DATE DUE: <i>1-21-14</i>
2. DATE SIGNED BY DIRECTOR <i>CC: Mr. Keck</i> <i>Cleared 1/27/14, letter attached.</i>	<input type="checkbox"/> Prepare reply for appropriate signature DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

F. G. "GREG" DELLENEY, JR.  
CHAIRMAN



HOME ADDRESS  
127 WEST END STREET  
CHESTER, SC 29706

**The South Carolina House of Representatives  
Judiciary Committee**

H. O. Box 11867  
Columbia, South Carolina 29211  
(803) 734-3120

January 2, 2014

**RECEIVED**

JAN 06 2014

Department of Health & Human Services  
OFFICE OF THE DIRECTOR

The Honorable Anthony E. "Tony" Keck  
Director of South Carolina Health and  
Human Services  
P.O. Box 8206  
Columbia, SC 29202-8206

RE: Medicaid Application of Mary H. Robinson  
D/B: 12/24/30  
SS# 250-40-4159

Dear Director Keck:

I am writing you concerning one of my very good constituents, Mary H. Robinson who submitted an application with accompanying documents for Medicaid services on October 21, 2013.

Mrs. Robinson has multiple health problems including some dementia. She currently lives in her home but only through the assistance of her family and others.

Mrs. Robinson's daughter, Kay R. Widener has been checking on her mother's application. Mrs. Widener was told in November that everything had been received and it was waiting to be processed.

She called on December 30, 2013 and was told she needed to contact the office in Columbia. Mrs. Widener left a message at the number she was told to call however she has not received any call back.

Mrs. Widener tried to call two different departments on December 31 and the phone line went dead after it was answered.

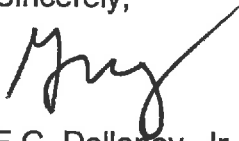
Mrs. Robinson has applied for Long Term Care and is on a waiting list; however, her application cannot be processed until the Medicaid has first been processed.

The Honorable Anthony E. "Tony" Keck  
January 2, 2014  
Page 2

I would appreciate you having your staff look into the Medicaid application of Mrs. Mary H. Robinson and advise me on when she and her family might expect an answer.

I would appreciate any help that you might be able to give the Robinson family.

Sincerely,

A handwritten signature in black ink, appearing to read "F.G. Delleney, Jr.", with a stylized, cursive script.

F.G. Delleney, Jr.

FGDjr:jff

Judiciary Committee  
House of Representatives  
P.O. Box 11867  
Columbia, SC 29211

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29202820606



Nikki Haley GOVERNOR  
Anthony Keck DIRECTOR  
P.O. Box 8206 > Columbia, SC 29202  
[www.scdhhs.gov](http://www.scdhhs.gov)

January 27, 2014

Ms. Kay R. Widener  
519 Leslie Street  
Chester, SC 29706

Dear Ms. Widener:

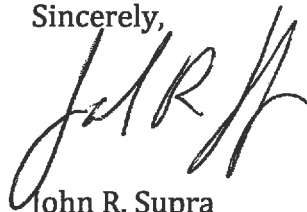
Mr. F. G. Delleney of the South Carolina House of Representatives Judiciary Committee contacted our Agency on behalf of your mother, Ms. Mary H. Robinson, in regards to her application for Medicaid benefits.

Ms. Robinson applied for the Home and Community Based Waiver Services (HCBWS) program on October 24, 2013. We sincerely apologize for the delay in processing her application. In order to complete the eligibility determination, a request was made for additional information on January 16, 2014. Upon receipt of this information, we can complete her application.

If you have additional questions regarding the application process, please contact Ms. Carolyn Roach in our Office of Member Relations and she will be happy to assist you. Ms. Roach can be reached at (803) 898-3967.

We appreciate your continued interest and support of the South Carolina Healthy Connections Medicaid program. If I may be of further assistance on this or any other matter, please let me know.

Sincerely,



John R. Supra  
Deputy Director and CIO

JRS:j

