

**DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF DIRECTOR**

ACTION REFERRAL

TO <i>Myers</i>	DATE <i>8-13-08</i>
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DIRECTOR'S USE ONLY	ACTION REQUESTED
1. LOG NUMBER <i>1000091</i>	<input type="checkbox"/> Prepare reply for the Director's signature DATE DUE _____
2. DATE SIGNED BY DIRECTOR <i>Cleaveland 8/21/08, after attached D.</i>	<input checked="" type="checkbox"/> Prepare reply for appropriate signature DATE DUE <i>8-22-08</i> DATE DUE _____ <input type="checkbox"/> FOIA DATE DUE _____ <input type="checkbox"/> Necessary Action

APPROVALS (Only when prepared for director's signature)	APPROVE	* DISAPPROVE (Note reason for disapproval and return to preparer.)	COMMENT
1.			
2.			
3.			
4.			

Post Office Box 142
Columbia, SC 29202
Phone (803) 212-6116
Fax (803) 212-6119

Senator Joel Lourie

RECEIVED

Fax

AUG 13 2008

Department of Health & Human Services
OFFICE OF THE DIRECTOR

To: Brian Kost From: Joel Lourie
Fax: ~~803-2535~~ Pages: 2
Phone: 855-8235 Date: 8/11/08
Re: _____ CCI: _____

Urgent For Review Please Comment Please Reply Please Recycle

Brian,
Senator Lourie wanted
you to look into this please.

Thanks,
Michele Neal

JOEL LOURIE - Medicaid in SC, TEFRA Program

RECEIVED

AUG 13 2008

From: "Brad Moore" <Brad.Moore@ContinentalFreight.net>
To: <jbl@scsenate.org>
Date: 7/23/2008 1:05 PM
Subject: Medicaid in SC, TEFRA Program

Department of Health & Human Services
OFFICE OF THE DIRECTOR

Joel

I want to thank you for all the responses you have given me to all my emails. You are the only one who has shown an interest in my concerns.

I have two issues I would like to bring to your attention. I don't know if you can do anything but I am willing to bet you will know who may could help.

Ginger and I have a son, Grant, he is the third of four boys we have. Grant was born with a birth defect that I can't spell. Needless to say he has been through a great deal in four short years. We were surprised at his birth to find out that Grant qualified for a program called TEFRA. This program allowed average families that have a child with extraordinary medical expenses to get help through Medicaid. This has been a great help for our family. This year we were notified that instead of billing Medicaid Grant would be enrolled in one of the third party insurance programs to handle his TEFRA coverage. We followed the instructions as they were given to us and all went well until today when we were notified that he was being removed from the First Choice program (that is the third party insurance coverage we selected) because he no longer qualified. It turns out because Grant has primary coverage through Ginger's work insurance he would need to remain with the standard TEFRA Medicaid coverage. We have no problem with that but my question is this, why did it take six months to be notified and shouldn't the initial instructions included a section that told you what to do if you have other insurance. Now I realize we are most probably in the minority when it comes to someone receiving Medicaid help and having insurance, but you would have to think that we are not the only family in SC that receives TEFRA, if so I am shocked. It would save a great deal of time and energy if we had known what to do in the beginning.

Also, Ginger took Grant in for his 4 year old check up this year. Of course his pediatrician billed our insurance and also his TEFRA coverage. All was well until we received a card from Medicaid congratulating us on getting this check up and included with the card was a certificate to fill out to receive a gift card from Wal Mart. I know you can't answer this question but do we send every Medicaid recipient a gift card every time they go for routine well check ups? If so I certainly hope that this program is not funded by the tax payers of SC. I do believe I saw Ginger as mad as ever as she thought about this.

I also want to mention that I am happy with Gov. Sanford's decision to veto the cigarette tax bill. While I am in favor of raising the tax, I do understand his opposition to increasing the Medicaid coverage as it could eventually result in a tax increase for the citizens of SC. I am sure we could find some other uses for this money.

Joel, again thank you for all you do and thanks for reading my rambling about these topics.

Also we would love to place your signs in our yard in Blythewood, let me know if we can pick up some. We definitely want you to be re-elected in November.

Brad Moore
 Director of Dispatch/Office Manager
 Continental Freight Services, Inc.
 P. O. Box 804
 Blythewood, SC 29016
 300-451-1523 ext 102
 Website: www.continentalfreight.net



State of South Carolina
Department of Health and Human Services

Log # 91
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Mark Sanford
Governor

Emma Fortner
Director

August 21, 2008

Mr. Brad Moore
Continental Freight Services, Inc.
Post Office Box 804
Blythewood, South Carolina 29016

Dear Mr. Moore:

Senator Joel Lourie referred your email dated July 23, 2008 regarding South Carolina Medicaid and the TEFRA program to this agency for information and response. We welcome the opportunity to be of assistance.

I understand that you have spoken to Mr. Jeff Bryson, the Program Manager assigned to First Choice, on August 19, 2008 about the concerns in your email.

Specifically, these concerns involve timely reporting of information impacting Medicaid eligibility and Managed Care Plan incentives for practicing healthy behaviors, including commercial gift cards. Federal regulations allow for this practice by Medicaid Managed Care Plans as a method of promoting healthy, preventive behaviors in order to reduce acute care costs.

Thank you for expressing your interests in South Carolina Medicaid and its Managed Care Program. If you have any questions about this letter or need further assistance, please contact Mr. Bryson at (803) 898-2823.

Sincerely,

A handwritten signature in black ink, appearing to read "F. Myers".

Felicity Myers
Deputy Director

FM/hhc

cc: The Honorable Joel Lourie