

From: Neiswonger, William D.

To: Adams, Marcia S <Marcia.Adams@SCDMV.net>

Dolder, Rolf P <Rolf.Dolder@SCDMV.net>

Tucker, Debra A. <Debra.Tucker@SCDMV.net>

Miller, Raymond <Raymond.Miller@SCDMV.net>

Yacobi, Kevin <Kevin.Yacobi@scdmv.net>

Phelps, Annie L <Annie.Phelps@scdmv.net>

CC: Patterson, Hattie C <Hattie.Patterson@SCDMV.net>

Date: 4/27/2006 12:54:50 PM

Subject: Strategies for reducing mailing costs and returned mail

Attachments: Strategies for reducing mailing costs and returned mail.doc

Marcia, Annie & Kevin

The attached has some ideas that DMV may want to investigate further.

Some of the ideas may only require a procedural change, while others will require programming effort. Some, IT has already developed programming/scripts that are ready and waiting. Some may not be feasible!

I don't think any of these alone represents the Silver Bullet that will resolve all issues. We may be able to use a combinations and variations on a theme to improve our mailing situation.

Rolf, Debra Tucker, Raymond Miller and others have helped to put these ideas together. We will continue to add ideas and will gladly circulate any updates.

Darl Neiswonger

Sr. Applications Analyst

South Carolina Department Of Motor Vehicles

(803) 896-0570 or (803) 530-6459

William.Neiswonger@SCDMV.net

PO Box 1498 Blythewood, SC 29016

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged SCDMV material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.