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Subject: Test Message - Disaster Recovery Centers Open In Charleston And Jasper Counties To Help Hurricane Matthew Survivors

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For immediate release
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Disaster Recovery Centers Open In Charleston And Jasper Counties To Help Hurricane Matthew Survivors

COLUMBIA, S.C. – Disaster recovery centers are now open in North Charleston and Ridgeland to help residents with damages and losses from Hurricane Matthew. The Charleston and Jasper County centers will be open Monday through Saturday until further notice.

Representatives from the State of South Carolina, the Federal Emergency Management Agency, the U.S. Small Business Administration and other public and private agencies are at the centers to explain disaster assistance programs and help survivors with applications for aid.

The disaster recovery centers are located at the following addresses:

Charleston County

3887 Leeds Avenue
At the corner of Leeds Avenue and Bridgeview Drive
North Charleston, SC 29405
9 AM to 7 PM, Monday- Friday
10 AM to 6 PM, Saturday
Closed Sunday

Jasper County

Jasper Emergency Service Headquarters

1509 Grays Highway
Ridgeland, SC 29966
9 AM to 7 PM, Monday- Friday
10 AM to 6 PM, Saturday
Closed Sunday

It is not necessary to visit a center to register for and receive state-federal disaster assistance. If possible, survivors should register with FEMA before visiting a recovery center.

To register go online any time to DisasterAssistance.gov or call the FEMA helpline at **800-621-3362**. Help is available in most languages, and phone lines are open 7:00 AM to 10:00 PM seven days a week until further notice.

Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call

800-462-7585 to register. Those who use 711 or VRS (Video Relay Service) or require accommodations while visiting a center may call **800-621-3362**. All disaster recovery centers are accessible and equipped with tools to accommodate disaster survivors who need disability-related communication aids.

Federal and state disaster assistance for eligible individuals and families can include money for temporary rental assistance and essential home repairs for primary residences and help with other serious disaster-related losses not covered by insurance.

Low-interest disaster recovery loans from the U.S. Small Business Administration are the primary means of federal help for disaster survivors, including homeowners, renters and businesses of all sizes. Individuals and businesses should first register with FEMA. For information on SBA disaster recovery loans call **800-659-2955/800-877-8339** TTY or go online to [SBA.gov/disaster](https://sba.gov/disaster). An application for an SBA disaster recovery loan may be completed online at <https://disasterloan.sba.gov/ela>. Disaster recovery centers are open throughout the state. Residents can find the closest center by using the online locator, [here](#).

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