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**Sent:** Monday, July 25, 2016 11:21 AM  
**To:** Haley, Nikki  
**Subject:** O'Malley inspires gov to operate like counties. Miami-Dade uses cognitive computing to improve service. How cities can strike smarter broadband deals.

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## O'Malley: Federal, state government need county-style leadership

The former governor of Maryland and mayor of Baltimore said a major impetus behind his presidential run was to bring county-style leadership to the federal government.

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## Miami-Dade County taps cognitive computing to handle citizen requests

Working with IBM's Watson, Miami-Dade County's water and sewer departments have developed and are rolling out smart chat bots to help citizens on city websites.

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## How cities can strike smarter deals with private broadband network providers

A group of community broadband advocates argue cities can work successfully with companies to build municipal networks, but need to carefully structure their deals.

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## Texas telehealth advocates push draft bill to lift tech restrictions

The Texas eHealth Alliance is sharing draft legislation with lawmakers, hoping to spur passage of a telehealth bill amid a legal standoff over virtual patient care.

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## Heads up, developers: U.S. DOT wants an address crowdsourcing app

The Transportation Department is getting ready to roll out a challenge to create a crowdsourcing app for citizens to submit address information.

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## New York City's chief digital officer steps down

Jessica Singleton brought international innovators to the city and computer science to its students.

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## NASTD Director: State tech chiefs press ahead on workforce and resource issues

State technology officials concentrate on outsourcing, mobility and workforce development for "new and innovative ideas", says director Mark McCord.

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## MS-ISAC official: Ransomware is top malware of concern for states, counties

Government IT systems are under rising attack from ransomware threats, security experts told executives at the National Association of Counties conference.

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