

TIME RECEIVED
December 5, 2015 2:14:57 AM EST
10/06/2007 06:17 8128243489

REMOTE CSID
8128243489

DURATION
136

PAGES
6

STATUS
Received
PAGE 01

To: Honorable Nikki Haley

From Ashley Thompson

RE: Disaster Flood
Charleston SC OCT. 2015

- Fema Registration #39-4417300
- Disaster Loan Application
With Small Business Association
#1000316540
- No notification of assistance
offered via DSNAP EBT cards

TOTAL PAGES Including Cover Sheet 6

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12-3-2015

Honorable
Governor Haley,

I am writing to you with desperate hope that you can help me. Please see the following documents and I feel confident your position will allow you to access my original FEMA application # Registration # 39-4417300 and request for Disaster Loan with the Small Business Association # 1000316540, which FEMA directed me to contact for assistance.

I could not believe and actually shocked that the FEMA Representative (Tina Braun) who came to my parents house, physically saw my car was a total loss, took pictures, and observed the water line of the interior of my Ford Escape SUV. The flood water was so high inside my car that flood water was inside my cup holders of the center console. She said she had to deny my claim because on her paperwork the question was are all vehicles for the household undrivable. My parents vehicles were not affected. My mother actually could not get home the evening of October 3, 2015 and she had to stay in a hotel. My parents both work and have to use their vehicles to get to and from work

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So they are not available for me to use. My father is a flooring contractor and works at a different location everyday in surrounding counties of Charleston. I also did not get any notification on the DSNAP cards.

I could not attend College Classes as I had enrolled for beginning Oct 22, 2015 Fall II Session at Trident Technical college. I feel this is unjust for someone trying to get an education. I am now enrolled for next semester but I still have not received any help, nor do I have a vehicle to get to and from classes.

I have watched you on TV, you seem sincere to help those in need and appear to have genuine care. I have appealed FEMA's decline for assistance, and also appealed the Disaster loan with the Small Business Association. I now have a part time job working approximately 30 hours per week and have the ability to repay a loan to get a used car so I can get my education. Please help in any way possible. I look forward to hearing from you.

Sincerely
Ashley Thompson

LETTER OF APPEAL TO FEMA AND SBA DISASTER LOANS w signature space
DECEMBER 2, 2015

RE: ASHLEY THOMPSON
FEMA REGISTRATION # 39-4417300
SBA DISASTER LOAN # 1000316540

THIS LETTER IS TO APPEAL THE DECISION FOR ASSISTANCE BY FEMA AND SBA DISASTER LOAN ASSISTANCE. I WOULD ALSO LIKE TO KNOW WHERE I CAN GO AS THOUSANDS OF OTHER RESIDENTS WERE ALLOWED TO GO AND GET SNAP EBT CARDS. I AM DESPERATE AND HAVE BEEN FORCED TO BORROW MONEY FROM RELATIVES SINCE FEMA AND SBA HAVE NOT OFFERED ME ANY HELP AT ALL.

I WAS TRAPPED IN MY CAR THE EVENING OF OCTOBER 3, 2015 DURING FLOOD WHICH OCCURRED IN CHARLESTON SC. MY FRIEND FROM INDIANA, JESSICA RICHARDSON WAS WITH ME. THE FLOOD WATER CAME SO FAST AND WAS UP TO MY DOORS. WE BOTH CLIMBED OUT THE PASSENGER WINDOW WADING WATER TO A NEARBY RESIDENT WHO OFFERED ASSISTANCE. THE WATER WAS UP TO MY TAIL LIGHTS OF MY SUV FORD ESCAPE. THE WATER REACHED THE HEIGHT INSIDE OF MY CAR UP TO THE STEERING WHEEL. MY CAR IS A TOTAL LOSS AND I HAVE APPLIED FOR FEMA ASSISTANCE HOWEVER I WAS INITIALLY TOLD THAT SINCE MY PARENTS HAD CARS THAT WERE DRIVABLE I AM NOT ELIGIBLE FOR ASSISTANCE. I JUST MOVED DOWN HERE AND THAT VEHICLE IS MY ONLY SOURCE OF TRANSPORTATION AS MY PARENTS BOTH WORK AND NEED THEIR VEHICLES. MY FATHER IS A FLOORING CONTRACTOR AND WORKS IN DIFFERENT LOCATIONS EVERYDAY. I WAS ENROLLED AND SCHEDULED TO BEGIN CLASSES AT TRIDENT TECHNICAL COLLEGE FALL II SEMESTER ON OCTOBER 22, 2015. DUE TO THE FACT I HAD NO VEHICLE AND MEANS OF TRANSPORTATION I HAD TO CONTACT MY ADVISOR AND EXPLAIN THE SITUATION. I AM CURRENTLY ENROLLED AND SCHEDULED TO BEGIN CLASSES IN THE SPRING I SEMESTER. I APPLIED AS DIRECTED FOR A DISASTER LOAN WITH THE SMALL BUSINESS ASSOCIATION. MY LOAN WAS DECLINED AS AT THE TIME I WAS ENROLLED AS A COLLEGE STUDENT AND HAVING JUST MOVED HERE I DID NOT HAVE A JOB. I MOVED HERE TO LIVE WITH MY PARENTS BECAUSE I COULD NOT AFFORD TO GO TO COLLEGE IN INDIANA AND PAY RENT, UTILITIES, ETC AS A FULL TIME COLLEGE STUDENT. MY PARENTS GRACIOUSLY OFFERED FOR ME TO MOVE TO SOUTH CAROLINA AND LIVE WITH THEM TO GET MY EDUCATION. I AM NOW EMPLOYEED AND ATTACHING THE LETTER OF VERIFICATION FOR EMPLOYMENT. I HAVE HAD TO BORROW MONEY FROM MY PARENTS TO TAKE THE BUS TO AND FROM WORK, BUT I NOW HAVE A SOURCE TO REPAY A SMALL BUSINESS LOAN AS I DESPERATELY NEED A VEHICLE. I WILL BE FORCED TO BE A PART TIME STUDENT AND WORK IN ORDER TO PAY BACK THE LOAN, BUT I NEED TO GET MY EDUCATION. I ALSO WENT TO A LOCATION A FRIEND TOLD ME THAT SNAP WAS OFFERING ASSISTANCE AND EBT CARDS, HOWEVER WHEN I ARRIVED THEY TURNED ME AWAY AS I LIVED IN DORCHESTER COUNTY NOT BERKELY COUNTY. I WAS NOT NOTIFIED OF HOW OR WHEN I COULD HAVE APPLIED FOR SNAP ASSISTANCE IN DORCHESTER COUNTY. SINCE I HAD JUST MOVED HERE I STILL HAD BOXES OF MY BELONGINGS AND CLOTHES IN MY CAR THAT WAS A TOTAL LOSS WHEN MY CAR WAS TRAPPED IN THE FLOOD. IT HAS NOT BEEN DRIVABLE SINCE THE EVENING OF OCTOBER 3, 2015. WE HAD IT TOWED TO MY PARENTS HOUSE WHERE IT REMAINS PARKED. THE FEMA INSPECTOR WHO CAME ALSO OBSERVED AND VERIFIED MY CAR WAS A LOSS, HER NAME WAS TINA BRAUM. SHE SAID SHE HAD TO PUT ON THE FORM THAT I WAS NOT ELIGIBLE SINCE MY PARENTS HAD VEHICLES THAT WERE DRIVABLE. MY MOTHER COULD NOT EVEN MAKE IT HOME THAT SAME EVENING AND WAS FORCED TO STAY IN A HOTEL. I HAVE HAD LIMITED ACCESS TO INTERNET AND EMAIL AS MY PHONE WAS DROPPED IN THE WATER AND CRACKED SCREEN, LUCKILY I DRIED IT IN RICE AND I CAN MAKE AND RECEIVE CALLS. MY COMPUTER AND OTHER PERSONAL ITEMS WERE TOTALLY

LETTER OF APPEAL TO FEMA AND SBA DISASTER LOANS w signature space
RUINED IN THE BACK OF MY SUV DURING THE FLOOD. I AM REQUESTING INFORMATION FOR FEMA
ASSISTANCE AND ALSO REQUESTED THAT I BE RECONSIDERED FOR A SMALL BUSINESS LOAN OR
GRANT TO GET A VEHICLE AS I NOW HAVE PROOF OF EMPLOYMENT AND INCOME TO REPAY A SMALL
LOAN. OF COURSE I JUST NEED A USED CAR WITH MEANS TO GET TO COLLEGE AND WORK.
PLEASE SEE ATTACHED LETTER OF VERIFICATION FOR MY EMPLOYMENT. I MAKE APPROXIMATELY
\$800.00 PER MONTH, BUT WILL PICK UP AS MANY HOURS AS I CAN TO RE-PAY A LOAN. I
APPRECIATE YOUR IMMEDIATE ATTENTION AND ASSISTANCE. PLEASE CALL ME AT 812 679 8668
OR MY MOTHER STEPHANIE THOMPSON AT 812 219 0476. THANK YOU, PLEASE HELP ME.

Ashley Thompson

ASHLEY THOMPSON
C/O DAN & STEPHANIE THOMPSON
8624 McCHUNE COURT
NORTH CHARLESTON, SC 29420



5500 Interantional Blvd.
Charleston SC 29418
843-906-7891

Exceeding the Standards with People & Technology

December 02, 2015

RE: Ashley Thompson DOB 04/25/1994

To Whom It May Concern:

Please accept this letter as verification that Ashley Thompson is employed as a Customer Service Agent for Alaska Airlines with our company; Flight Services and Systems at Charleston International Airport. She works 25-30 hours per week at an hourly rate of \$9.00 per hour. Please feel free to contact me with any questions or concerns.

Sincerely,

A handwritten signature in cursive script that reads 'Sherrie Erwin'. Below the signature, the name 'Sherrie Erwin' is printed in a small, sans-serif font.

Sherrie Erwin

General Manager

Charleston International Airport

5500 International Blvd, Suite 109

Charleston, SC 29418

SErwin@fsspeople.com

Phone 843-906-7891