

From: Dickinson, Gerry <gdickinson@aging.sc.gov>
To: Morris, Steve <smorris@aging.sc.gov>
Date: 1/23/2017 9:21:01 AM
Subject: FW: Meeting Request

FYI: I would recommend that if you meet, that Anne Wolf, Ken Burton, and I join you.

Gerry Dickinson
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South Carolina Lieutenant Governor's Office on Aging
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From: Lynda Christison [mailto:lychristison@lcrac.com]
Sent: Thursday, January 19, 2017 7:06 PM
To: Dickinson, Gerry
Cc: Pam Dukes; Lynn Stockman; Angi Conner; Kim Bowers
Subject: Meeting Request

Gerry,

I am writing to you on behalf of all of the meal providers in the Central Midlands region to respectfully request a meeting with the new LGOA Director, Steve Morris, at his convenience, to discuss the status of services in our region and the current and future impact this is having on the seniors.

Our goal is to work as a team with the AAA and the LGOA to provide services to as many seniors as the funding allows. We would appreciate any guidance you and Director Morris can provide.

As you know, the service provision process begins with the assessment. It is essential that this be done promptly and thoroughly, with timely approval/referral to appropriate services. If not done well and responsively, it leaves vulnerable seniors at risk of not being able to stay in their homes.

We are very concerned about the lack of planning by our AAA and non-implementation of the requirement for assessments to be moved to the AAAs by July 1, 2017. We (the contractors) have asked multiple times about creating a coordinated plan to smoothly transition client assessments from the providers to the AAA and expressed our willingness to help. We were told at January's contractors' meeting that nothing would be done until July 1. Even if no assessments will be completed by the AAA prior to then, we need to work together as a team to let the clients know what is happening, what the new process will be, and to make sure that clients are reassessed in a timely manner so that services are not interrupted. We also need a speedy process for getting new clients assessed and approved for services. If this planning and pre-notification does not happen, the result will be mass confusion, hours of additional time, and possible unintended harm to the seniors.

We feel it is imperative that we all work together in the best interest of the clients and not have utter chaos July 1. Your help would be much appreciated!

Thank you for your consideration of our request.

Sincerely,

Lynda Christison
Lexington County Recreation & Aging Commission

Pam Dukes
Senior Resources

Angi Conner
Fairfield County Council on Aging

Lynn Stockman
Newberry County Council on Aging

Kim Bowers
Irmo-Chapin Recreation Commission

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