

**From:** Garry R. Smith <GarrySmith@schouse.gov>  
**To:** Veldran, KatherineKatherineVeldran@gov.sc.gov  
**Date:** 1/30/2014 2:41:26 PM  
**Subject:** Re: SCDOR

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See email below

Sent from my iPad

On Jan 30, 2014, at 2:39 PM, "Veldran, Katherine" <KatherineVeldran@gov.sc.gov> wrote:

Garry,  
Who have you been calling/ emailing at DOR?  
Thank you,  
Katherine

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**From:** Garry R. Smith [<mailto:GarrySmith@schouse.gov>]  
**Sent:** Wednesday, January 29, 2014 4:39 PM  
**To:** Veldran, Katherine  
**Cc:** 'Garry@garrysmith.org'  
**Subject:** FW: SCDOR

Katherine, I have called and left two voicemail messages (Monday morning, cell phone and office #s), and sent this email Monday about the problems with the DOR website. Is there someone else at DOR I can contact to get a response about why the website is down so much and people can not e-file as needed? I have two CPA's that are not happy, and I can not get a response.

Thank you for your help.

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**From:** Garry R. Smith  
**Sent:** Monday, January 27, 2014 8:33 AM  
**To:** Meredith Cleland  
**Cc:** Mark & Laura Cochran  
**Subject:** Fwd: SCDOR

Meredith, I am getting complaints from accountants like this one about the SC DOR website being down for e-filing withholdings. Can you help me answer them as to why this is happening?

Thanks!

Garry

Sent from my iPad

Begin forwarded message:

**From:** "clwill31@aol.com" <clwill31@aol.com>  
**Date:** January 26, 2014 at 7:02:35 PM EST  
**To:** "Garry R. Smith" <GarrySmith@schouse.gov>  
**Subject:** SCDOR

Can you find out why the SCDOR website is down so often? I am not the only one noticing this. You are supposed to e-file your withholding reports and it is like the system is up in spurts and if you do not catch the spurt, it is too bad. I am not having this problem with SCBOS but the SCDOR website has been a problem the last 2 weeks at least and there is nothing on the site indicating what is going on. As you can imagine, this is driving accountants crazy.

Thanks,

Carol Williams